

#### TRANSNET RAIL INFRASTRUCTURE MANAGER



an Operating Division of **TRANSNET SOC LTD** 

[hereinafter referred to as **Transnet**]

[Registration No. 1990/000900/30]

# **REQUEST FOR PROPOSAL [RFP]**

FOR THE APPOINTMENT OF A SERVICE PROVIDER FOR ERGONOMICS SERVICES FOR A PERIOD OF (12) TWELVE MONTHS

RFP NUMBER HOAC-HO-53147

ISSUE DATE: 11 JUNE 2025

CLOSING DATE: 04 JULY 2025

CLOSING TIME: 10H00 AM

BID VALIDITY PERIOD: 13 MARCH 2026 (180 Business Days) from Closing Date

BRIEFING SESSION: 18 JUNE 2025 @ 11H00

BRIEFING SESSION LINK: Join the meeting now

**SUBMISSION TO:** Transnet e-tender submission portal – see SBD 1 for details

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# FOR THE APPOINTMENT OF A SERVICE PROVIDER FOR ERGONOMICS SERVICES FOR A PERIOD OF (12) TWELVE MONTHS

**SECTION 1: SBD1 FORM** 

# PART A

INVITATION TO BID													
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CONTACT PERS	SON	Thiv	honali Mu	nyai									
TELEPHONE NU	JMBER	011-	584-1142										
FACSIMILE NUM	/BER	N/A											
E-MAIL ADDRES			honali.Mu	nyai@Transnet	.net								
SUPPLIER INFO				.,									
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Respondent's Signature

Date & Company Stamp

Respondent's Signature

Date & Company Stamp

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ACC REF SOL GOO	ARE YOU THE CREDITED PRESENTATIVE IN JTH AFRICA FOR THE DDS /SERVICES PRKS OFFERED?	☐Yes ☐No [IF YES ENCLOSE PROOF]	2 ARE YOU A FOREIGN BASED SUPPLIER FOR THE GOODS /SERVICES /WORKS OFFERED?	☐Yes ☐No [IF YES, ANSWER QUESTIONAIRE BELOW]
Sign	ature of the Bidder		Date:	
QUE	STIONNAIRE TO BIDDI	NG FOREIGN SUPPLIERS		
IS T	HE BIDDER A RESIDEN	T OF THE REPUBLIC OF SOUTH AFF	RICA (RSA)?	☐ YES ☐ NO
DOE	S THE BIDDER HAVE A	BRANCH IN THE RSA?		☐ YES ☐ NO
DOE	S THE BIDDER HAVE A	PERMANENT ESTABLISHMENT IN	THE RSA?	☐ YES ☐ NO
DOE	ES THE BIDDER HAVE A	NY SOURCE OF INCOME IN THE RS	SA?	☐ YES ☐ NO
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		PA	ART B	
		TERMS AND COND	TIONS FOR BIDDING	
1.	TAX COMPLIANCE REC	QUIREMENTS		
1.1	BIDDERS MUST ENSU	RE COMPLIANCE WITH THEIR TAX	OBLIGATIONS.	
1.2	1.2 BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VERIFY THE TAXPAYER'S PROFILE AND TAX STATUS.			
1.3	1.3 APPLICATION FOR TAX COMPLIANCE STATUS (TCS) PIN MAY BE MADE VIA E-FILING THROUGH THE SARS WEBSITE WWW.SARS.GOV.ZA.			
1.4	BIDDERS MAY ALSO S	SUBMIT A PRINTED TCS CERTIFICAT	TE TOGETHER WITH THE BID.	
1.5		CORPORATED CONSORTIA / JOINT RATE TCS CERTIFICATE / PIN / CS		ARE INVOLVED, EACH PARTY
1.6	WHERE NO TCS IS AV NUMBER MUST BE PR	AILABLE BUT THE BIDDER IS REGIS OVIDED.	STERED ON THE CENTRAL SUPPLI	ER DATABASE (CSD), A CSD
1.7	BEEN ESTABLISHED TO VERIFICATION OF CERTA	QUIRED TO SELF-REGISTER ON NATIO CENTRALLY ADMINISTER SUPPLIER IN AIN KEY SUPPLIER INFORMATION. ONL CSD. THE CSD CAN BE ACCESSED AT	FORMATION FOR ALL ORGANS OF ST Y FOREIGN SUPPLIERS WITH NO LOC	ATE AND FACILITATE THE
	NB: FAILURE TO PROV	IDE / OR COMPLY WITH ANY OF TH	IE ABOVE PARTICULARS MAY REI	NDER THE BID INVALID.
	SIGNATURE OF BID	DDER:		
	CAPACITY UNDER V	WHICH THIS BID IS SIGNED:		
	(Proof of authority mu	ust be submitted e.g. company r	esolution)	
	DATE:			

## **SECTION 2: NOTICE TO BIDDERS**

#### 1 INVITATION TO BID

Responses to this RFP [hereinafter referred to as a **Bid** or a **Proposal**] are requested from persons, companies, close corporations or enterprises [hereinafter referred to as an **entity**, **Respondent** or **Bidder**].

DESCRIPTION	APPOINTMENT OF A SERVICE PROVIDER FOR ERGONOMICS SERVICES FOR A PERIOD OF (12) TWELVE MONTHS [the Services]		
TENDER ADVERT	All Transnet tenders are advertised on the National Treasury's e-Tender Publication Portal and the Transnet website only. If you receive tender adverts for Transnet in any other platform other than the ones mentioned, it is your duty to verify the authenticity, accuracy, latest updates and reliability of the information with the platforms mentioned. Should both of these media (i.e. National Treasury's e-Tender Publication Portal or Transnet website) not be available, bidders are advised to check on the other media for advertised tenders.		
RFP DOWNLOADING	This RFP may be downloaded directly from National Treasury's e-Tender Publication Portal at <a href="https://www.etenders.gov.za">www.etenders.gov.za</a> free of charge.		
	To download RFP and Annexures:		
	<ul> <li>Click on "Tender Opportunities";</li> </ul>		
	<ul> <li>Select "Advertised Tenders";</li> </ul>		
	In the "Department" box, select Transnet SOC Ltd.		
	Once the tender has been in the list, click on the 'Tender documents" tab and process to download all uploaded documents.		
	The RFP may also be downloaded from the Transnet Portal at <a href="https://transnetetenders.azurewebsites.net">https://transnetetenders.azurewebsites.net</a> (		
Transnet will publish the outcome of this RFP on the National Treasury of portal and Transnet website with 10 days after the award has been for All unsuccessful bidders have a right to request for reasons for their being successful. This requested must be directed to the contact person in the SBD 1 form			
	Any addenda to the RFP or clarifications will be published on the e-tender portal and Transnet website. Bidders are required to check the e-tender portal or Transnet website prior to finalising their bid submissions for any changes or clarifications to the RFP.		
	Transnet will not be held liable if Bidders do not receive the latest information regarding this RFP with the possible consequence of either being disadvantaged or disqualified as a result thereof.		
BRIEFING SESSION	Yes- non-compulsory Refer to paragraph 2 for details.		
CLOSING DATE	10H00 AM on 04 JULY 2025		
	Bidders must ensure that bids are uploaded timeously onto the system.		
	Generally, if a bid is late, it will not be accepted for consideration.		
	Respondents are to submit bid documents by uploading them onto the Transnet system against each tender selected. A Bidder can upload 30mb per upload and multiple uploads are permitted.		
	Bidders should ensure that electronic bid submissions are submitted at least a day before the closing date and bidders should not wait for the last hour before the deadline to submit. This is to enable them to timeously address issues which they may encounter due to internet speed, bandwidth or the size of the number		

	of uploads being submitted. Transnet will not be held liable for any challenges experienced by bidders as a result of their own technical challenges.
VALIDITY PERIOD	13 MARCH 2026 (180 Business Days) from Closing Date
	Bidders are to note that they may be requested to extend the validity period of their bid, at the same terms and conditions, if the internal evaluation process has not been finalised within the validity period. However, once the adjudication body has approved the process and award of the business to the successful bidder(s), the validity of the successful bidder(s)' bid will be deemed to remain valid until a final contract has been concluded.
	Should a bidder fail to respond to a request for extension of the validity period before it expires, that bidder will be excluded from tender process.
	With regard to the validity period of next highest ranked bidders, please refer to Section 2, paragraph 10.12

Any additional information or clarification will be published on the e-Tender portal and Transnet website, if necessary.

#### 2 **FORMAL BRIEFING**

A non-compulsory RFP briefing will be conducted via Microsoft Teams – please click the link to join (Join the meeting now) on the 18 June 2025, at 11H000 AM for a period of  $\pm 1$  hour. The briefing session will start punctually, and information will not be repeated for the benefit of Respondents arriving late.

- Respondents failing to attend the compulsory RFP briefing will be disqualified. 2.1
- 2.2 Respondents are encouraged to bring a copy of the RFP-to-RFP briefing.

#### 3 **PROPOSAL SUBMISSION**

Transnet has implemented a new electronic tender submission system, the e-Tender Submission Portal, in line with the overall Transnet digitalization strategy where suppliers can view advertised tenders, register their information, log their intent to respond to bids and upload their bid proposals/responses on to the system.

- a) The Transnet e-Tender Submission Portal can be accessed as follows:
  - a) Log the Transnet eTenders Portal οn to management platform website/ (transnetetenders.azurewebsites.net)
  - b) Click on "ADVERTISED TENDERS" to view advertised tenders;
  - c) Click on "SIGN IN/REGISTER -to register new bidder information and ensure that all mandatory information is completed) OR;
  - to sign in if already registered;
  - Toggle (click to switch) the "Log an Intent" button to submit a bid;
  - Submit bid documents by uploading them into the system against each tender selected.
  - Respondents are to submit bid documents by uploading them onto the Transnet system against each tender selected. A Bidder can upload 30mb per upload and multiple uploads are permitted.
  - h) Bidders should ensure that electronic bid submissions are submitted at least a day before the closing date and bidders should not wait for the last hour before the deadline to submit. This is to enable them to timeously address issues which they may encounter due to internet speed, bandwidth or the size of the number of uploads being submitted. Transnet will not be held liable for any challenges experienced by bidders as a result of their own technical challenges.

Date & Company Stamp

- i) No late submissions will be accepted. The bidder guide can be found on the Transnet Portal transnetetenders.azurewebsites.net
- j) Each company must register its own profile using its company details and use the corresponding registered profile to log an intent to bid as well as submitting any bid.
- k) Transnet will not accept a bid or will disqualify a bidder who submits a bid in the Transnet e-tender submission through another bidders'/Company's profile. In other words, each bidder must register the intent to bid and submit its bid through its own profile under the same company name that will eventually bid for the tender. No company shall submit a bid on behalf of another company regardless of the company being a subsidiary or holding company.
- I) In case of a Joint Venture, any of the parties/companies to the Joint Venture may use its registered profile to submit a bid on behalf of the Joint Venture.
- m) A detailed bidder guide can be found on the Transnet Portal transnetetenders.azurewebsites.net

#### 4 RFP INSTRUCTIONS

- 4.1 Please sign documents [sign, stamp and date the bottom of each page] before uploading them on the system. The person or persons signing the submission must be legally authorised by the respondent to do so.
- 4.2 All returnable documents tabled in the Proposal Form [Section 5] must be returned with proposals.
- 4.3 Unless otherwise expressly stated, all Proposals furnished pursuant to this RFP shall be deemed to be offers. Any exceptions to this statement must be clearly and specifically indicated.
- 4.4 Any additional conditions must be embodied in an accompanying letter. Subject only to clause 15 [Alterations made by the Respondent to Bid Prices] of the General Bid Conditions, paragraph 12 below (Legal Review) and Section 6 of the RFP, alterations, additions or deletions must not be made by the Respondent to the actual RFP documents.

#### 5 JOINT VENTURES OR CONSORTIUMS

Respondents who would wish to respond to this RFP as a Joint Venture [JV] or consortium with B-BBEE entities, must state their intention to do so in their RFP submission. Such Respondents must also submit a signed JV or consortium agreement between the parties clearly stating the percentage [%] split of business and the associated responsibilities of each party. If at the time of the bid submission such a JV or consortium agreement has not been concluded, the partners must submit confirmation in writing of their intention to enter into a JV or consortium agreement should they be awarded business by Transnet through this RFP process. This written confirmation must clearly indicate the percentage [%] split of business and the responsibilities of each party. In such cases, award of business will only take place once a signed copy of a JV or consortium agreement is submitted to Transnet.

Respondents are to note that for the purpose of Evaluation, a JV will be evaluated based on one consolidated B-BBEE score card (a consolidated B-BBEE Status Level verification certificate) Preference points will be awarded to a bidder for attaining the specific goals requirements in accordance with the table indicated in Section 4.1 of the specific goals Claim Form.

#### **COMMUNICATION (CLARIFICATIONS AND COMPLAINTS)**

5.1 For specific clarification relating to this RFP, an RFP Clarification Request Form should be submitted to [Thivhonali.Munyai@Transnet.net] before 15H00 PM on 01 July 2025, substantially in the form

- set out in Section 8 hereto. In the interest of fairness and transparency, Transnet's response to such a query will be published on the e-tender portal and Transnet website.
- 5.2 Specific complaints relating to this RFP before or after the closing date should be formally submitted by emailing to groupscmcomplaints@transnet.net. Once the complaint has been submitted, the Transnet SCM Complaints office will acknowledge your complaint and send you a complaint form for completion.
- 5.3 After the closing date of the RFP, a Respondent may only communicate with **Prudence Nkabinde** at telephone number 011-584-0821, email <a href="mailto:Prudence.Nkabinde@Transnet.net">Prudence.Nkabinde@Transnet.net</a> on any matter relating to its RFP Proposal.
- 5.4 Respondents are to note that changes to its submission will not be considered after the closing date.
- 5.5 It is prohibited for Respondents to attempt, either directly or indirectly, to canvass any officer or employee of Transnet in respect of this RFP between the closing date and the date of the award of the business.
- 5.6 Respondents found to be in collusion with one another will be automatically disqualified and restricted from doing business with organs of state for a specified period.
- 5.7 Transnet will publish the outcome of this RFP in the National Treasury e-tender portal and Transnet website with 10 days after the award has been finalised. Respondents are required to check the National Treasury e-tender Portal and Transnet website for the results of the tender process. All unsuccessful bidders have a right to request Transnet to furnish reasons for their bid not being successful. This requested must be directed to the contact person stated in the SBD 1 form

#### **6 CONFIDENTIALITY**

All information related to this RFP is to be treated with strict confidence. In this regard Respondents are required to certify that they have acquainted themselves with the Non-Disclosure Agreement. All information related to a subsequent contract, both during and after completion thereof, will be treated with strict confidence. Should the need however arise to divulge any information related to this RFP or the subsequent contract, written approval must be obtained from Transnet.

#### **7 COMPLIANCE**

The successful Respondent [hereinafter referred to as the [**Service provider**] shall be in full and complete compliance with any and all applicable laws and regulations.

#### 8 EMPLOYMENT EQUITY ACT

Respondents must comply with the requirements of the Employment Equity Act 55 of 1998 applicable to it including (but not limited to) Section 53 of the Employment Equity Act.

#### 9 DISCLAIMERS

Respondents are hereby advised that Transnet is not committed to any course of action as a result of its issuance of this RFP and/or its receipt of Proposals. In particular, please note that Transnet reserves the right to:

- 9.1 modify the RFP's Goods/Services;
- 9.2 award a contract in connection with this Proposal at any time after the RFP's closing date;
- 9.3 award a contract for only a portion of the proposed Goods/Services which are reflected in the scope of this RFP;

- 9.4 split the award of the contract between more than one Supplier/Service provider, as may be explicitly articulated in the conditions or objective criteria to this RFP;
- 9.5 cancel the bid process;
- 9.6 validate any information submitted by Respondents in response to this bid. This would include, but is not limited to, requesting the Respondents to provide supporting evidence. By submitting a bid, Respondents hereby irrevocably grant the necessary consent to Transnet to do so;
- 9.7 request audited financial statements or other documentation for the purposes of a due diligence exercise;
- 9.8 not accept any changes or purported changes by the Respondent to the bid rates after the closing date and/or after the award of the business, unless the contract specifically provided for it;
- 9.9 to cancel the contract and/request that National Treasury place the Respondent on its Database of Restricted Suppliers for a period not exceeding 10 years, on the basis that a contract was awarded on the strength of incorrect information furnished by the Respondent or on any other basis recognised in law;
- 9.10 to award the business to the next ranked bidder, provided that he/she is still prepared to provide the required Goods at the quoted price, should the preferred bidder fail to sign or commence with the contract within a reasonable period after being requested to do so. Under such circumstances, the validity of the bids of the next ranked bidder(s) will be deemed to remain valid, irrespective of whether the outcome of the tender has been published the outcome of the bid process on the National Treasury etender Portal and Transnet website. Bidders may therefore be requested to advise whether they would still be prepared to provide the required Goods at their quoted price.
- 9.11 Request a bidder to furnish further information relating to its Environmental, Social and Governance (ESG) standing at any stage of the procurement or contracting process. This information may not be used for purposes of evaluation and/or disqualify bidder, but may be use for purpose of record and analysis of ESG compliance.
- 9.12 Where sub-contracting is applied in a tender, conduct due diligence assessment on the sub-contractor(s) and this may entail requesting the bidder to provide further information relating to the sub-contractor(s) or directly requesting the information from the sub-contractor(s) as well as conducting any necessary investigations on the sub-contractor(s) to detect issues of "FRONTING".

Note that Transnet will not reimburse any Respondent for any preparatory costs or other work performed in connection with its Proposal, whether or not the Respondent is awarded a contract.

#### 10 LEGAL REVIEW

A Proposal submitted by a Respondent will be subjected to review and acceptance or rejection of its proposed contractual terms and conditions by Transnet's Legal Counsel, prior to consideration for an award of business. A material deviation from the Standard terms or conditions could result in disqualification.

#### 11 SECURITY CLEARANCE

Acceptance of this bid could be subject to the condition that the Successful Respondent, its personnel providing the Goods/Services and its subcontractor(s) must obtain security clearance from the appropriate authorities to the level of **CONFIDENTIAL/ SECRET/TOP SECRET**. Obtaining the required clearance is the responsibility of the Successful Respondent. Acceptance of the bid is also subject to the condition that the Successful Respondent will implement all such security measures as the safe performance of the contract may require.

# TRANSNET URGES ITS CLIENTS, SUPPLIERS AND THE GENERAL PUBLIC TO REPORT ANY FRAUD OR CORRUPTION TO

# IF YOU **DON'T** REPORT IT, YOU **SUPPORT** IT!



Email: Transnet.Reportit@outlook.com

Toll free: 0800 003 056

SMS:0637867403

Please Call Me number: \*120\*0637867403

Website: https://whistleblowersoftware.com/secure/Transnet

# **SECTION 3: BACKGROUND, OVERVIEW AND SCOPE OF REQUIREMENTS**

#### 1 BACKGROUND

1.2.1 Human Factors and Ergonomic Risk Assessments, workload assessments and fatigue risk assessments are conducted at some depots within Transnet Rail Infrastructure Manager (TRIM) at Train Traffic Control Offices, and Rail Network Infrastructure depots. An estimated total of 117 assessments should be conducted in order to address the backlog of Human Factors and Ergonomics Management assessments.

It is important for the continual improvement of safety performance and employee well-being to ensure full compliance to the Railway Safety Regulatory (RSR) (i.e., SANS 3000 4:2011 and Act 16 of 2002), RSR 00-4-1:2016 and Occupational Health and Safety Act 85 of 1993 (Ergonomics Regulations, 2019) by providing a Specialist Professional Service, in order to contribute to the implementation of Human Factors and Ergonomics Management strategy within Transnet Rail Infrastructure Manager (TRIM). As a management tool, the employer is required by law to conduct Ergonomic Risk Assessments that include Workload Assessments on a two-yearly basis, to ensure that the workplace is safe and without risks. Should any deviations from the relevant Acts and Regulations be identified, management needs to implement control measures to mitigate the identified risks. Without the above-mentioned assessments, it becomes impossible to identify risks and management cannot intervene proactively.

- 1.2.2 The fundamental business requirement is therefore to appoint a Service provider to render such services nationally to address conformance and compliance purposes. The solution will have the following impact on business:
- Maintain good health and safety of TRIM employees, communities and clients.
- Ensures a healthy, safe and productive workforce.
- Minimize human error-related incidents and asset damage.
- Cost saving on financial loss due to:
  - -Ill health and death.
  - -Inappropriate control procedures.
- Comply with Railway Safety Regulator standards and requirements, SANS 3000-4:2011, RSR 00-4-1:2016 and Occupational Health and Safety Act of 1993 (Ergonomics Regulations, 2019).
- · Positive reputation.

#### 2 EXECUTIVE OVERVIEW

Whereas Transnet is seeking a partner(s) to provide solutions for its Ergonomics Services nationally, it also seeks to improve its current processes for providing these Services to its end user community throughout its locations.

The selected Service provider(s) must share in the mission and business objectives of Transnet. These mutual goals will be met by meeting contractual requirements and new challenges in an environment of teamwork, joint participation, flexibility, innovation and open communications. In this spirit of partnership, Transnet and its Supplier/Service provider(s) will study the current ways they do business to enhance current practices and

support processes and systems. Such a partnership will allow Transnet to reach higher levels of quality, service and profitability.

Specifically, Transnet seeks to benefit from this partnership in the following ways:

- 2.1 Transnet must receive reduced cost of acquisition and improved service benefits resulting from the Supplier/Service provider's economies of scale and streamlined service processes.
- 2.2 Transnet must achieve appropriate availability that meets user needs while reducing costs for both Transnet and the chosen Service provider(s).
- 2.3 Transnet must receive proactive improvements from the Service provider with respect to provision of Services and related processes.
- 2.4 Transnet's overall competitive advantage must be strengthened by the chosen Service provider's leading edge technology and service delivery systems.
- 2.5 Transnet end users must be able to rely on the chosen Service provider's personnel for service enquiries, recommendations and substitutions.
- 2.6 Transnet must reduce costs by streamlining its acquisition of Services, including managed service processes on a Group basis.

#### 3 SCOPE OF REQUIREMENTS

3.1 The scope of the work required by Transnet Rail Infrastructure Manager (TRIM) is based on the Train Control Centres, and Rail Network Infrastructure depots across the 3 regions, namely; Western, Central and Eastern Regions. The 3-region structure outlines the majority of depots associated with each area. The Service Provider will be required to focus on high-risk and complex areas not previously covered, with expired ergonomics assessments including workload and fatigue assessments and other ad-hoc assessments

## **SCOPE OF WORK (SOW)**

# FOR THE PROVISION FOR THE APPOINTMENT OF A SERVICE PROVIDER FOR ERGONOMICS SERVICES FOR A PERIOD OF TWELVE MONTHS.

#### **INTRODUCTION**

The core business for Transnet Rail Infrastructure Manager (TRIM) lies in the effective and efficient service planning, operation, maintenance, and development of the rail infrastructure network and its assets. The organization aims to provide rail infrastructure for the safe transportation of passengers and freight. TRIM has introduced a new operating model comprised of a 3-regional structure, namely, Western Region, Central Region, and Eastern Region. The boundaries for operating the 3-regional structure are defined by a set of key operating principles, and each operating region is further subdivided into:

- · Train Traffic Control Centres; and
- Rail Networks (Infrastructure) that focus on the maintenance of the rail tracks, signalling equipment, and power supply.

It is through this business that Transnet Rail Infrastructure Manager's employees are exposed daily to various ergonomic hazards such as working with heavy equipment/manual handling, repetitive tasks, workload, working

extended hours, etc. The services of competent Ergonomics Service Providers are therefore required to identify, assess, and manage these risks, as per the relevant statutory requirements.

#### **SCOPE**

The scope of the work required by Transnet Rail Infrastructure Manager (TRIM) is based on the Train Control Centres, and Rail Network Infrastructure depots across the 3 regions, namely, Western, Central, and Eastern Regions. The 3-region structure outlines the majority of depots associated with each area. The Service Provider will be required to conduct these assessments with focus on high-risk and complex areas not previously covered, and with expired human factors/ergonomics assessments. The assessments to be conducted shall be comprehensive (as prescribed by the Ergonomics Regulations, 2019) and include workload and fatigue assessments, and other adhoc assessments. These mandatory risk assessments must be conducted to meet the legal compliance and conformance requirements (i.e., SANS 3000-4:2011 and Ergonomics Regulations, 2019).

The following will be required of the appointed Service Provider:

- Conduct and review Ergonomic Risk Assessments and provide source data from the assessments conducted and reports with findings and recommendations as deliverables of the project. These assessments should include the assessment of the following, highlighting the exposure to ergonomic hazards:
  - Manual Material Handling (MMH) Risk Assessments; Human System Interface Design Risk Assessments (tool and equipment evaluation, PPE suitability); and Postural analysis,
  - · Fatigue-related factors (rostering principles, shift design); Organisational Factors (equipment needs, vacancies, team strength, supervision), and
  - · Workload Assessments (conducting task observations, interviews, task analysis, and utilising a relevant workload assessment tool to assess the physical and cognitive demands).
- Ensure and provide scientific evaluation and interpretation of ergonomic risks.
- Attend internal meetings and/or prepare presentations for management relating to the contract performance and other relevant information required.

#### 4 **GREEN ECONOMY / CARBON FOOTPRINT**

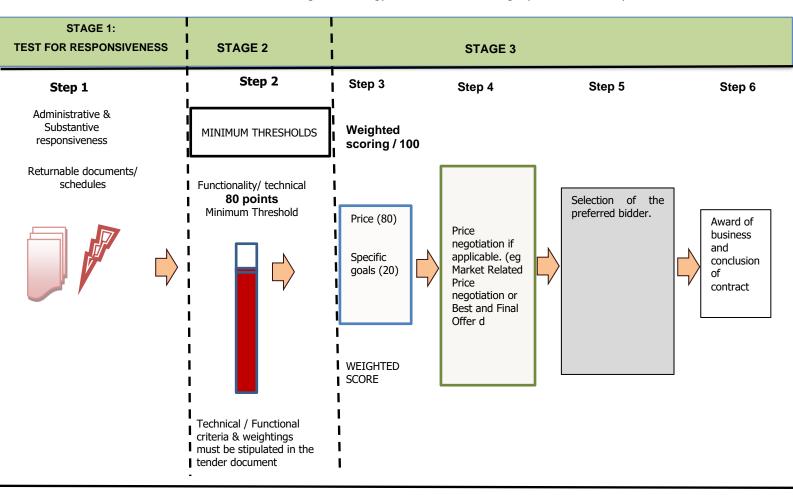
Transnet wishes to have an understanding of your company's position with regard to environmental commitments, including key environmental characteristics such as waste disposal, recycling and energy conservation. Please submit details of your entity's policies in this regard.

#### 5 **GENERAL SERVICE PROVIDER OBLIGATIONS**

- The Service provider(s) shall be fully responsible to Transnet for the acts and omissions of persons 5.1 directly or indirectly employed by them.
- 5.2 The Service provider(s) must comply with the requirements stated in this RFP.

# 6 EVALUATION METHODOLOGY [INDICATE APPROPRIATE CRITERIA - REMOVE / ADD WHERE NECESSARY]

Transnet will utilise the following methodology and criteria in selecting a preferred Service provider:



NB: Evaluation of the various stages will normally take place in a sequential manner. However, in order to expedite the process, Transnet reserves the right to conduct the different steps of the evaluation process in parallel. In such instances the evaluation of bidders at any given stage must not be interpreted to mean that bidders have necessarily passed any previous stage(s).

#### 6.1 STEP ONE: Test for Administrative and Substantive Responsiveness

The test for administrative responsiveness will include the following:

Administrative responsiveness check	RFP Reference
Whether the Bid has been lodged on time	Section 1 paragraph 3
Whether all Returnable Documents and/or schedules [where applicable] were completed and returned by the closing date and time	Section 5
Verify the validity of all returnable documents	Section 5
Verify if the Bid document has been duly signed by the authorised respondent	All sections

•	Whether any general and legislation qualification criteria set by Transnet, have been met	All sections
•	Whether the Bid contains a priced offer	Section 4 - Quotation Form
•	Whether the Bid materially complies with the scope given	All Sections
•	Entity's financial stability	
	Check for substantive responsiveness	RFP Reference
•	Whether any general and legislation qualification criteria set by Transnet, have been met	All sections including: Section 2 paragraphs, 2.2, 6, 11.2, General Bid Conditions clause 20
•	Whether the Bid contains a priced offer as prescribed in the pricing and delivery schedule	Section 4
•	Whether the Bid materially complies with the scope and/or specification given	All Sections
•	A Proof of Certificate confirming that the lead team member is a Certified Professional Ergonomist (CPE) from the Ergonomics Society of South Africa (ESSA).	

The test for responsiveness [Step One] must be passed for a Respondent's Proposal to progress to Step Two for further pre-qualification

6.2	<b>STEP TWO: Minimum Threshold 80</b>	points for Technical Criteria

The test for the Technical and Functional threshold will include the following:

Quality Criteria	Weighting points	Scoring Guideline
Technical Capability:		
Technical Project Team/ Ergonomist's individual Qualifications (to include team lead): Proof of qualifications relevant to the services required and applicable qualifications specific to Human Factors/Ergonomics. Provide certified copies of qualifications no longer than 3 months, ensuring that they are linked and appear on each Project Team Member's CV submitted.  The qualifications of the project team members are subject to a point system, where each team member is allocated a point, and the overall score will be averaged out	20%	<ul> <li>No relevant qualifications: 0%</li> <li>BSc/BA degree in Ergonomics or Cognate discipline (Engineering, Physiotherapy, Biokinetics, Occupational Hygiene, Occupational Therapy, Industrial Psychology, Sports Science, Human Movement Science, Environmental Health) without Certification: 5%</li> <li>BSc/BA degree or Postgraduate (Honours) in Ergonomics or Cognate discipline (Engineering, Physiotherapy, Biokinetics, Occupational Hygiene, Occupational Therapy, Industrial Psychology, Sports Science, Human Movement Science, Environmental Health) with certification (Certified Ergonomics Associate – CEA or CPE-in-Training): 10%</li> <li>Postgraduate (MSc/MA degree) in Ergonomics or Cognate discipline (Engineering, Physiotherapy, Biokinetics, Occupational Hygiene, Occupational Therapy, Industrial Psychology, Sports Science, Human Movement Science, Environmental Health) with CPE Certification: 20%</li> </ul>
Technical Project Team/ Ergonomist's Experience (to include team lead):  Provide CVs of Project Team Members with detailed experience of at least four (4) years of Ergonomics experience, applicable to the scope of work (clients and their contact details).  The CVs of the project team members are subject to a point system, where each team member is allocated a point, and the overall score will be averaged out.	20%	<ul> <li>CVs not submitted/ CVs submitted with no relevant experience: 0%</li> <li>CV of Project Team Member with at least two (2) individual years of applicable experience: 5%</li> <li>CVs of Project Team Members with at least three (3) individual years of applicable experience: 10%</li> <li>CVs of Project Team Members with at least four (4) or more individual years of applicable experience: 20%</li> </ul>
Service Provider Experience:  Provide signed and verifiable referenced letters on valid letterheads with contactable details from industries or organisations where previous work in the field of expertise was done and signed proof of Completion of the project.	25%	<ul> <li>Letters without contact details: 0%</li> <li>One (1) reference letter with a contactable reference: 8.5%</li> <li>Two (2) reference letters with two (2) contactable references: 16.5%</li> <li>Three (3) or more reference letters with three (3) contactable references: 25%</li> </ul>
Programme:  Detailed work breakdown structure (WBS) plan to carry out the assessments in the allocated 12-month period.	15%	<ul> <li>Contractor has not submitted the required information/ cannot be rated: 0%</li> <li>Programme/ work breakdown structure (WBS) not complete and contract period not as per contract data (12-months): 5%</li> <li>Programme/ work breakdown structure (WBS) completed and corresponds to the</li> </ul>

Respondent's Signature

		Ergonomics Regulations, 2019, some key resources and cost are not loaded, contract period as per contract data (12-months): 10%  Programme/ work breakdown structure (WBS) is completed and corresponds to requirements as per Ergonomics Regulations, 2019, full key resources and cost loaded per contract data, contract period as per contract data (12months), starting date, key dates, planned completion and completion dates clearly
		stated: 15%
Business Continuity Plan:		No business contingency/execution plan
Provide a detailed business continuity plan containing contingency planning in case work cannot continue due		• Business Continuity Plan includes 1 adverse event addressed
to adverse events. Refer to <b>Annexure J.</b>	20%	• Business Continuity Plan includes 2 adverse events addressed
		• Business Continuity Plan includes 3 adverse events addressed

Respondents are to note that Transnet will round off final technical scores to the nearest 2 (two) decimal places for the purposes of determining whether the technical threshold has been met.

The minimum threshold for technical/functionality [Step Two] must be met or exceeded for a Respondent's Proposal to progress to Step Four for final evaluation

#### 6.3 STEP THREE Evaluation and Final Weighted Scoring

a) **Price Criteria** [Weighted score 80 points]:

Evaluation Criteria	RFP Reference
Commercial offer	Section 4

Transnet will utilise the following formula in its evaluation of Price:

$$PS = 80 \left( 1 - \frac{Pt - Pmin}{Pmin} \right)$$

Where:

Ps=Score for the Bid under considerationPt=Price of Bid under considerationPmin =Price of lowest acceptable Bid

- b) **Specific Goals** [Weighted score 20 point]
  - Specific goals preference points claim form
  - Preference points will be awarded to a bidder for attaining the specific goals requirements in accordance with the table indicated in Section 4.1 of the specific goals Claim Form.

#### 6.4 SUMMARY: Applicable Thresholds and Final Evaluated Weightings

Thresholds	Minimum Threshold
Technical	80%

Evaluation Criteria	Final Weighted Scores
Price	80
Specific goals - Scorecard	20
TOTAL SCORE:	100

#### 6.5 **STEP FOUR : Price Negotiations**

- Respondents are to note that Transnet may not award a contract if the price offered is not market-related. In this regard, Transnet reserves the right to engage in PTN with the view to achieving a market-related price or to cancel the tender. Negotiations will be done in a sequential manner i.e.:
  - first negotiate with the highest ranked bidder or cancel the bid, should such negotiations fail,
  - o negotiate with the 2nd and 3rd ranked bidders (if required) in a sequential manner.
- In the event of any Respondent being notified of such short-listed/preferred bidder status, his/her bid, as well as any subsequent negotiated best and final offers (BAFO), will automatically be deemed to remain valid during the negotiation period and until the ultimate award of business.
- Should Transnet conduct post tender negotiations, Respondents will be requested to provide their best and final offers to Transnet based on such negotiations. Where a market related price has been achieved through negotiation, the contract will be awarded to the successful Respondent(s).

#### 6.6 **STEP FIVE: Objective Criteria**

Transnet reserves the right to award the business to the highest scoring bidder/s unless objective criteria justify the award to another bidder. The objective criteria Transnet may apply in this bid process include:

- is undergoing a process of being restricted by Transnet or other state institution that Transnet may be aware of,
- can, as necessary and in relation to the proposed contract, demonstrate that he or she possesses the
  professional and technical qualifications, professional and technical competence, financial resources,
  equipment and other physical facilities, managerial capability, reliability, experience and reputation,
  expertise and the personnel, to perform the contract,
- has the legal capacity to enter into the contract
- is insolvent, in receivership, under Business Rescue as provided for in chapter 6 of the Companies Act,
   2008, bankrupt or being wound up, has his affairs administered by a court or a judicial officer, has suspended his business activities, or is subject to legal proceedings in respect of any of the foregoing,

- complies with the legal requirements, if any, stated in the tender data and
- is able, in the option of the employer to perform the contract free of conflicts of interest.

#### 6.7 STEP SIX: Award of business and conclusion of contract

- Immediately after approval to award the contract has been received, the successful bidder(s) will be informed of the acceptance of his/their Bid by way of a Letter of Award. Thereafter the final contract will be concluded with the successful Respondent(s). where applicable.
- Alternatively, acceptance of a letter of award by the Successful Respondent. will constitute the final contract read together with their RFQ response and the Standard Terms and Conditions. This will be stated in the letter of award.

#### **SECTION 4: PRICING AND DELIVERY SCHEDULE**

Respondents are required to complete the table below:

#### REFER TO ANNEXURE A (PRICING SCHEDULE)

Respondents are to note that Transnet will round off final pricing scores to the nearest 2 (two) decimal places.

#### **Notes to Pricing:**

- a) Respondents are to note that if the price offered by the highest scoring bidder is not market-related, Transnet may not award the contract to that Respondent. Transnet may-
  - (i) negotiate a market-related price with the Respondent scoring the highest points or cancel the RFP;
  - (ii) if that Respondent does not agree to a market-related price, negotiate a market-related price with the Respondent scoring the second highest points or cancel the RFP;
  - (iii) if the Respondent scoring the second highest points does not agree to a market-related price, negotiate a market-related price with the Respondent scoring the third highest points or cancel the RFP.

If a market-related price is not agreed with the Respondent scoring the third highest points, Transnet must cancel the RFP.

- b) Prices must be quoted in South African Rand inclusive of VAT.
- c) Any disbursement not specifically priced for will not be accepted by Transnet.
- d) To facilitate like-for-like comparison bidders must submit pricing strictly in accordance with this pricing schedule and not utilise a different format. Deviation from this pricing schedule could result in a bid being declared non-responsive.
- e) Rates proposed must be aligned with the Guide on Hourly Fee Rates for Consultants" by the Department of Public Service and Administration (DPSA);
- f) Quantities given are estimates only. Any orders resulting from this RFP will be on an "as and when required" basis.
- g) Prices are to be quoted on a delivered basis to Transnet.
- h) Please note that should you have offered a discounted price(s), Transnet will only consider such price discount(s) in the final evaluation stage if offered on an unconditional basis.
- i) Respondents, if awarded the contract, are to note that their prices quoted will be kept firm and fixed for the contract duration.

#### 1. DISCLOSURE OF CONTRACT INFORMATION

#### **PRICES TENDERED**

Respondents are to note that, on award of business, Transnet is required to publish the outcome of the RFQ and information of the successful Respondents *inter alia* on the National Treasury e-Tender Publication Portal, (<a href="https://www.etenders.gov.za">www.etenders.gov.za</a>), as required per National Treasury Instruction Note 09 of 2022/2023.

### JOHANNESBURG STOCK EXCHANGE DEBT LISTING REQUIREMENTS

Transnet may also be required to disclose information relating to the subsequent contract i.e. the name of the company, goods/services provided by the company, the value and duration of the contract, etc. in compliance with the Johannesburg Stock Exchange (JSE) Debt Listing Requirements.

# DOMESTIC PROMINENT INFLUENTIAL PERSONS (DPIP) OR FOREIGN PROMINENT PUBLIC OFFICIALS (FPPO)

Transnet is free to procure the services of any person within or outside the Republic of South Africa in accordance with applicable legislation. Transnet shall not conduct or conclude business transactions, with any Respondents without having:

- Considered relevant governance protocols;
- Determined the DPIP or FPPO status of that counterparty; and
- Conducted a risk assessment and due diligence to assess the potential risks that may be posed by the business relationship.

As per the Transnet Domestic Prominent Influential Persons (DPIP) and Foreign Prominent Public Officials (FPPO) and Related Individuals Policy available on Transnet website <a href="https://www.transnet.net/search/pages/results.aspx?k=FPIDP#k=DPIP">https://www.transnet.net/search/pages/results.aspx?k=FPIDP#k=DPIP</a>, Respondents are required to disclose any commercial relationship with a DPIP or FPPO (as defined in the Policy) by completing the following section:

The below form contains personal information as defined in the Protection of Personal Information Act, 2013 (the "Act"). By completing the form, the signatory consents to the processing of her/his personal information in accordance with the requirements of the Act. Consent cannot unreasonably be withheld.

	Is the Respondent (Complete with a "Yes" or "No")										
_	IP/FPPO	765	01 110 )	C		Related PIP/FPPO			Closely Associa DPIP/	ated to a	
							[P/FF	PPO may	have a	direct/ind	irect interest
or sig	gnificant pa	rticij	pation o	or inv	<u>/olven</u>	nent.					
No	Name	of	Role	in	the	Sharehold	ling	Registi	ation	Status	
	Entity	1	Entity		1	%		Numbe	er	(Mark th	ne applicable
	Business	•	Busine		,					option with	
			(Nature	Э	of					Active	Non-Active
			interes	t/							
			Particip	atior	1)						
1											
2											
3											

Respondents declaring a commercial relationship with a DPIP or FPPO are to note that Transnet is required to annually publish on its website a list of all business contracts entered into with DPIP or FPPO. This list will include successful Respondents, if applicable.

#### 2. NATIONAL RAILWAY SAFETY REGULATOR ACT

In compliance with the National Railway Safety Regulator Act, 16 of 2002, the successful Respondent [the Scope of work] shall ensure that the Goods to be supplied to Transnet, under the terms and conditions of a contract between the parties, comply fully with the specifications as set out in this RFP, and shall also adhere to railway safety requirements and/or regulations [as applicable]. Permission for the engagement of a subcontractor by the Supplier, as applicable, both initially and during the course of a contract, shall be subject to a review of the capability of the proposed subcontractor to comply with the specified railway safety requirements and/or regulations. The Supplier and/or its subcontractor shall grant Transnet access, during the term of the contract, to review any safety-related activities, including the coordination of such activities across all parts of the organisation.

YES			NO	
-----	--	--	----	--

#### 3. SERVICE LEVELS

- 3.1 An experienced national account representative(s) is required to work with Transnet's procurement department. [No sales representatives are needed for individual department or locations]. Additionally, there shall be a minimal number of people, fully informed and accountable for this agreement.
- 3.2 Transnet will have quarterly reviews with the Service provider's account representative on an on-going basis.
- 3.3 Transnet reserves the right to request that any member of the Supplier/Service provider's team involved on the Transnet account be replaced if deemed not to be adding value for Transnet.
- 3.4 The Service provider must provide a telephone number for customer service calls.
- 3.5 Failure of the Service provider to comply with stated service level requirements will give Transnet the right to cancel the contract in whole, without penalty to Transnet, giving 30 [thirty] calendar days' notice to the Service provider of its intention to do so.

### **Acceptance of Service Levels:**

YES		NO	

If "yes", please specify details in paragraph 6.2 below.

3.6	Respondents must briefly describe their commitment to TCO and continuous improvement initiatives
	and give examples of specific areas and strategies where cost reduction initiatives can be introduced.
	Specific areas and proposed potential savings percentages should be included. Additional information
	can be appended to the Respondent's Proposal if there is insufficient space available below.

#### 4. RISK

Respondents must elaborate on the control measures put in place by their entity, which would mitigate the risk to Transnet pertaining to potential non-performance by the Respondent, in relation to:

4.1 Quality and specification of Goods/Services delivered:

4.2	Continuity of supply:								
4.3	Compliance with the	Compliance with the Occupational Health and Safety Act, 85 of 1993:							
4.4	Compliance with the	National Railway S	afety Regulator Act, 16 of 2002	<u>.</u> !:					
SIGNED at _		on this	day of	20					
SIGNATURE	OF WITNESSES		ADDRESS OF WITNESSES						
1									
2									
Name									
SIGNATURE	OF RESPONDENT'S AUTH	HORISED REPRESENT	ATIVE:						
NAME:									
DESIGNATIO	DN:								

Respondent's Signature

Date & Company Stamp

# **SECTION 5: PROPOSAL FORM AND LIST OF RETURNABLE DOCUMENTS**

I/We										
[name	of	entity,	company,	close	corporation	or	partnership]	of	[full	address]
carrying	on bus	ness tradin	g/operating as	;						_
represe	nted by_									
in my c	apacity a	ns								
being d	uly auth	orised ther	eto by a Resol	ution of t	he Board of Dire	ectors o	r Members or Ce	ertificate	of Partr	ners, dated
		to en	ter into, sign	execute	and complete a	ny doc	uments relating	to this	proposa	al and any
-	_		_	-		-	uthorised to ne	_		
			ould Transnet			Tender	Negotiations with			bidder(s).
	full na	ME(S)		CAPA	CITY		;	SIGNAT	URE	
-										
-										
-										
-								- <del></del>		
T/\A/-  -			./	la a				ملف من الم		la a6 muiana
	-		-				it the prices quot mpanying schedu			
			those condition				p. , 5			
	-					Tranco	et's discretion if	annlical	alo):	
		_		Subject to	o amenument at	. 11011511	ets discretion in	аррпсаі	Jie),	
-		Bid Condition		J:L:			ad in Haia Danisa	+ fa D		
(iii)	any otne	r standard	or special cond	altions me	entioned and/or	emboaie	ed in this Reques	t for P	roposai.	
I/We a	ccept tha	nt unless Ti	ransnet should	otherwise	e decide and so	inform	me/us in the let	ter of a	ward, th	is Proposal
[and, if	any, its	covering let	tter and any su	bsequent	exchange of co	respond	dence], together	with Tra	ansnet's	acceptance
thereof	shall co	nstitute a b	inding contract	t between	Transnet and n	ne/us.				
Should	Transne	t decide tha	at a formal cor	ntract show	uld be signed ar	nd so inf	orm me/us in a	etter of	award [	the <b>Letter</b>
of Awa	rd], this	Proposal	and, if any, its	covering	letter and any	subsequ	ent exchange of	corres	pondence	e] together
with Tr	ansnet's	Letter of	Award, shall c	onstitute	a binding contr	act betv	ween Transnet a	nd me/	us until	the formal
contrac	t is signe	ed.								
I/We fu	rther ag	ree that if,	after I/we hav	e been no	otified of the acc	ceptance	e of my/our Prop	osal, I/	we fail to	enter into
	_					-	n of Goods withir			

Transnet may, without prejudice to any other legal remedy which it may have, recover from me/us any expense to which it may have been put in calling for Proposals afresh and/or having to accept any less favourable Proposal.

Furthermore, I/we agree to a penalty clause/s which will allow Transnet to invoke a penalty against us for non-compliance with material terms of this RFP including the delayed delivery of the Goods/Services due to non-performance by ourselves, , etc.

I/we agree that non-compliance with any of the material terms of this RFP, including those mentioned above, will constitute a material breach of contract and provide Transnet with cause for cancellation.

#### **ADDRESS FOR NOTICES**

The law of the Republic of South Africa shall govern any contract created by the acceptance of this RFP. The *domicilium citandi et executandi* shall be a place in the Republic of South Africa to be specified by the Respondent hereunder, at which all legal documents may be served on the Respondent who shall agree to submit to the jurisdiction of the courts of the Republic of South Africa. Foreign Respondents shall, therefore, state hereunder the name of their authorised representative in the Republic of South Africa who has the power of attorney to sign any contract which may have to be entered into in the event of their Proposal being accepted and to act on their behalf in all matters relating to such contract.

contract.					
Respondent to indicate the details of its domicilium citandi et executandi hereunder:					
Name of Entity:					
Facsimile:					
Address:	_				
NOTIFICATION OF AWARD OF RFP					
As soon as possible after approval to award the contract(s), the successful Respondent [the Service provider]	w				

As soon as possible after approval to award the contract(s), the successful Respondent [the Service provider] will be informed of the acceptance of its Proposal. Transnet will also publish the outcome of the tender, including successful and unsuccessful bidders, in the National Treasury e-tender portal. Any unsuccessful bidder has a right to request reasons for the bid not to be successful and Transnet has a duty to provide those reasons on receipt of the request from the bidder.

### **VALIDITY PERIOD**

Transnet requires a validity period of 180 Business Days [from closing date] against this RFP, excluding the first day and including the last day.

#### NAME(S) AND ADDRESS / ADDRESSES OF DIRECTOR(S) OR MEMBER(S)

The Respondent must disclose hereunder the full name(s) and address(s) of the director(s) or members of the company or close corporation [C.C.] on whose behalf the RFP is submitted.

(i)	Registration number of company / C.C		
(ii)	Registered name of company / C.C.		
(iii)	Full name(s) of director/member(s)	Address/Addresses	ID Number(s)


#### **RETURNABLE DOCUMENTS**

Returnable Documents means all the documents, Sections and Annexures, as listed in the tables below. There are three types of returnable documents as indicated below and Respondents are urged to ensure that these documents are returned with their bids based on the consequences of non-submission as indicated below:

Mandatory Returnable Documents	Failure to provide all these Mandatory Returnable Documents at the Closing Date and time of this RFP <u>will</u> result in a Respondent's disqualification.
Returnable Documents Used for Scoring	Failure to provide all Returnable Documents used for purposes of scoring a bid, by the closing date and time of this bid will not result in a Respondent's disqualification. However, Bidders will receive an automatic score of zero for the applicable evaluation criterion.
Essential Returnable Documents	Failure to provide essential Returnable Documents <u>will</u> result in Transnet affording Respondents a further opportunity to submit by a set deadline. Should a Respondent thereafter fail to submit the requested documents, this may result in a Respondent's disqualification.

All Returnable Sections, as indicated in the header and footer of the relevant pages, must be signed, stamped and dated by the Respondent.

#### a) Mandatory Returnable Documents

Respondents are required to submit with their bid submissions the following **Mandatory Returnable Documents,** and also to confirm submission of these documents by so indicating [Yes or No] in the tables below:

MANDATORY RETURNABLE DOCUMENTS	SUBMITTED [Yes/No]
SECTION 4 : Pricing Schedule - Annexure A2	
A Proof of Certificate confirming that the lead team member is a Certified Professional	
Ergonomist (CPE) from the Ergonomics Society of South Africa (ESSA).	

### b) Returnable Documents Used for Scoring

In addition to the requirements of section (a) above, Respondents are further required to submit with their Proposals the following **Returnable Documents Used for Scoring** and also to confirm submission of these documents by so indicating [Yes or No] in the table below:

RETURNABLE DOCUMENTS USED FOR SO	CORING	SUBMITTED [Yes or No]
Valid proof of Respondent's compliance to Specific Goals re	equirements stipulated in	
Section 9 of this RFP (Valid B-BBEE certificate or Sworn- Affiday	vit as per DTIC guidelines)	
BBEE Level of contributor (1 or 2)	(5 points)	
Entities that are at least 51% Black Owned	(5 points)	
Entities that are at least 30% Black woman owned	(5 points)	
Entities that are at least 50% Black Youth owned	(5 points)	
Evidence: B-BBEE Certificate / Sworn- Affidavit / B-BBEE CIPC	Certificate (in case of JV,	
a consolidated scorecard will be accepted) as per DTIC guide		
Documents of the Owners		
The qualifications of the project team members		
CVs of the project team members		
Signed and verifiable reference letters		
Programme with breakdown structure		
Detailed business continuity plan (inclusive of Annexure J)		

#### c) Essential Returnable Documents:

, Respondents are further required to submit the following **Essential Returnable Documents** with their RFP and to confirm submission of these documents by so indicating [Yes or No] in the table below:

## **CONTINUED VALIDITY OF RETURNABLE DOCUMENTS**

ESSENTIAL RETURNABLE DOCUMENTS & SCHEDULES	SUBMITTED [Yes or No]
In the case of Joint Ventures, a copy of the Joint Venture Agreement or written confirmation of the intention to enter into a Joint Venture Agreement	
Latest Financial Statements signed by your Accounting Officer or latest Audited Financial Statements plus 2 previous years	
Section 1: SBD1 Form	
SECTION 5 : Proposal Form and List of Returnable documents	
SECTION 6 : Certificate Of Acquaintance with RFP, Terms & Conditions & Applicable Documents	
SECTION 7: RFP Declaration and Breach of Law Form	
SECTION 9 : Specific Goals Claim Form	
SECTION 11: Protection of Personal Information	
Annexure A1: Schedule of Requirements	
Annexure B : Master Agreement	
Annexure C: Transnet General Bid Conditions	
Annexure D: Supplier Integrity Pact	
Annexure E: Non- Disclosure Agreement	
Annexure F: Section 37 Mandatory Agreement	
Annexure G: E7/1 – Specification for General Works and works on, over, under or adjacent to Railway lines and near high voltage equipment	
Annexure H: Health and Safety Cost Breakdown	
Annexure J: Risk Management Evaluation Criteria	
Valid Tax Pin	
CSD Registration Report	
The successful Respondent will be required to ensure the validity of all returnable documents, for the contract emanating from this RFP. Should the Respondent be awarded the contract [ <b>the Agreem</b> present Transnet with such renewals as and when they become due, Transnet shall be entitled, in additing the same remedies that it may have in terms of the eventual Agreement, to terminate such Agreement without any liability and without prejudice to any claims which Transnet may have for damages against	ent] and fail to tion to any other immediately
SIGNED at on this day of 20	0
SIGNATURE OF WITNESSES  ADDRESS OF WITNESSES  Name	

Respondent's Signature

Date & Company Stamp

Respondent's Signature

Date & Company Stamp

Nature of Respondei 1e:		=:	 _
IGNATION:			

# SECTION 6: RFQ DECLARATION CERTIFICATE OF ACQUAINTANCE & BREACH OF LAW FORM WITH RFP

By signing this certificate the Respondent is deemed to acknowledge that he/she has made himself/herself thoroughly familiar with, and agrees with all the conditions governing this RFP. This includes those terms and conditions contained in any printed form stated to form part hereof, including but not limited to the documents stated below. As such, Transnet SOC Ltd will recognise no claim for relief based on an allegation that the Respondent overlooked any such term or condition or failed properly to take it into account for the purpose of calculating tendered prices or any other purpose:

1	Transnet's General Bid Conditions
2	Master Agreement and SLA attached
3	Transnet's Supplier Integrity Pact
4	Non-disclosure Agreement
5	Specifications and drawings attached to this RFP

**Note:** Should a Respondent be successful and awarded the bid, they will be required to complete a Supplier Declaration Form for registration as a vendor onto the Transnet vendor master database.

Should the Bidder find any terms or conditions stipulated in any of the relevant documents quoted in the RFP unacceptable, it should indicate which conditions are unacceptable and offer alternatives by written submission on its company letterhead, attached to its submitted Bid. Any such submission shall be subject to review by Transnet's Legal Counsel who shall determine whether the proposed alternative(s) are acceptable or otherwise, as the case may be. A material deviation from any term or condition may result in disqualification.

Bidders accept that an obligation rests on them to clarify any uncertainties regarding any bid to which they intend to respond on, before submitting the bid. The Bidder agrees that he/she will have no claim or cause of action based on an allegation that any aspect of this RFP was unclear but in respect of which he/she failed to obtain clarity.

The bidder understands that his/her Bid will be disqualified if the Certificate of Acquaintance with RFP documents included in the RFP as a returnable document, is found not to be true and complete in every respect.

#### SECTION 7: RFP DECLARATION AND BREACH OF LAW FORM

We hereby certify that:

- 1. Transnet has supplied and we have received appropriate responses to any/all questions [as applicable] which were submitted by ourselves for RFP Clarification purposes;
- 2. We have received all information we deemed necessary for the completion of this Request for Proposal [RFP];
- 3. We have been provided with sufficient access to the existing Transnet facilities/sites and any and all relevant information relevant to the Goods/Services as well as Transnet information and Employees, and have had sufficient time in which to conduct and perform a thorough due diligence of Transnet's operations and business requirements and assets used by Transnet. Transnet will therefore not consider or permit any pre- or post-contract verification or any related adjustment to pricing, service levels or any other provisions/conditions based on any incorrect assumptions made by the Respondent in arriving at his Bid Price.
- 4. At no stage have we received additional information relating to the subject matter of this RFP from Transnet sources, other than information formally received from the designated Transnet contact(s) as nominated in the RFP documents;
- 5. We are satisfied, insofar as our entity is concerned, that the processes and procedures adopted by Transnet in issuing this RFP and the requirements requested from Bidders in responding to this RFP have been conducted in a fair and transparent manner;
- 6. We have complied with all obligations of the Bidder/Supplier as indicated in the Transnet Supplier Integrity which includes but are not limited to ensuring that we take all measures necessary to prevent corrupt practices, unfairness and illegal activities in order to secure or in furtherance to secure a contract with Transnet;
- 7. we declare that an owner / member / director / partner / shareholder/employee of our entity has / has not been [delete as applicable] a former employee or board member of Transnet in the past 10 years. I further declare that if they were a former employee or board member of Transnet in the past 10 years that they were/were not involved in the bid preparation or had access to the information related to this RFP; and

If such a relationship as indicated in paragraph 7, exists, the Re	espondent is to complete the following section:
FULL NAME OF OWNER/MEMBER/DIRECTOR/ PARTNER/SHAREHOLDER/EMPLOYEE:	ADDRESS:
Indicate nature of relationship with Transnet:	

[Failure to furnish complete and accurate information in this regard will lead to the disqualification of a response and may preclude a Respondent from doing future business with Transnet. Information provided in the declarations may be used by Transnet and/or its affiliates to verify the correctness of the information provided]

9. We declare, to the extent that we are aware or become aware of any relationship between ourselves and Transnet [other than any existing and appropriate business relationship with Transnet] which could unfairly advantage our entity in the forthcoming adjudication process, we shall notify Transnet immediately in writing of such circumstances.

### **BIDDER'S DISCLOSURE (SBD4)**

#### 12 PURPOSE OF THE FORM

- 12.1 Any person (natural or juristic) may make an offer or offers in terms of this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution of the Republic of South Africa and further expressed in various pieces of legislation, it is required for the bidder to make this declaration in respect of the details required hereunder.
- 12.2 Where a person/s are listed in the Register for Tender Defaulters and / or the List of Restricted Suppliers, that person will automatically be disqualified from the bid process.

#### 13 Bidder's declaration

13.1 Is the bidder, or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest<sup>1</sup> in the enterprise, employed by the state?

YES/NO

13.1.1. If so, furnish particulars of the names, individual identity numbers, and, if applicable, state employee numbers of sole proprietor/ directors / trustees / shareholders / members/ partners or any person having a controlling interest in the enterprise, in table below.

Full Name	Identity Number	Name of State institution

13.2	Do you,	or any	person	connected	with	the	bidder,	have	a relat	tionship	with	any
	person v	who is e	employe	d by the pr	ocuri	ng ii	nstitutio	n?				

YES/NO

<sup>&</sup>lt;sup>1</sup> the power, by one person or a group of persons holding the majority of the equity of an enterprise, alternatively, the person/s having the deciding vote or power to influence or to direct the course and decisions of the enterprise.

13.	2.1. If so, furnish particulars:
13.3	3 Does the bidder or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest in the enterprise have any interest in any other related enterprise whether or not they are bidding for this contract?  YES/NO
13.	3.1. If so, furnish particulars:
DEC	CLARATION
I, t	he undersigned, (name) in submitting the accompanying, do hereby make the following statements that I certify to be true and complete in every respect:
	I have read and I understand the contents of this disclosure;
14.	2 I understand that the accompanying bid will be disqualified if this disclosure is found not to be true and complete in every respect;
14.	3 The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However, communication between partners in a joint venture or consortium <sup>2</sup> will not be construed as collusive bidding.
14.	4 In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications, prices, including methods, factors or formulas used to calculate prices, market allocation, the intention or decision to submit or not to submit the bid, bidding with the intention not to win the bid and conditions or delivery particulars of the products or services to which this bid invitation relates.
14.	5 The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.
14.	6 There have been no consultations, communications, agreements or arrangements made by the bidder with any official of the procuring institution in relation to this procurement process prior to and during the bidding process except to provide clarification on the bid submitted where so required by the institution; and the bidder was not involved in the drafting of the specifications or terms of reference for this bid.

<sup>&</sup>lt;sup>2</sup> Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

Date & Company Stamp

14.7 I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

I CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 12, 13 and 14 ABOVE IS CORRECT.

I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF PARAGRAPH 6 OF PFMA SCM INSTRUCTION 03 OF 2021/22 ON PREVENTING AND COMBATING ABUSE IN THE SUPPLY CHAIN MANAGEMENT SYSTEM SHOULD THIS DECLARATION PROVE TO BE FALSE.

#### **BREACH OF LAW**

Respondent's Signature

We further hereby certify that I/we (the bidding entity and/or any of its directors, members or partners) have/have not been [delete as applicable] found guilty during the preceding 5 [five] years of a serious breach of law, including but not limited to a breach of the Competition Act, 89 of 1998, by a court of law, tribunal or other administrative body. The type of breach that the Respondent is required to disclose excludes relatively minor offences or misdemeanours, e.g. traffic offences. This includes the imposition of an administrative fine or penalty.

Where found guilty of such a serious breach, please disclose:

NATURE OF BREACH:		
DATE OF BREACH:		
Furthermore, I/we acknowledge tha	t Transnet SOC Ltd reserves the right to exclu	ude any Respondent from the
bidding process, should that person	or entity have been found guilty of a serious	breach of law, tribunal or
regulatory obligation.		
SIGNED at	on this day of	20
For and on behalf of	AS WITNESS:	
duly authorised hereto		
Name:	Name:	
Position:	Position:	
Signature:	Signature:	
	•	

Date:	Registration No of Company/CC	
Place:	Registration Name of Company/CC	

Respondent's Signature

Date & Company Stamp

# **SECTION 8: RFP CLARIFICATION REQUEST FORM**

RFP No: HOAC-F	IO-531 <del>4</del> 7
RFP deadline for o	questions / RFP Clarifications: Before 15H00 PM on 01 July 2025
TO	Transport COC Ltd
TO:	Transnet SOC Ltd
ATTENTION:	Thivhonali Munyai
EMAIL	[Thivhonali.Munyai@Transnet.net]
DATE:	
FROM:	
REP Clarification N	No [to be inserted by Transnet]
Ki i Claimeadon i	to to be inserted by Transnet;
	REQUEST FOR RFP CLARIFICATION
	_

#### **SECTION 9: SPECIFIC GOALS POINTS CLAIM FORM**

This preference form must form part of all bids invited. It contains general information and serves as a claim for preference points for specific goals Contribution. Transnet will award preference points to companies who provide valid proof of evidence of as per the table below.

NB: BEFORE COMPLETING THIS FORM, BIDDERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF SPECIFIC GOALS, AS PRESCRIBED IN THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT, 2000.

#### 1. GENERAL CONDITIONS

- 1.1 The following preference point systems are applicable to all bids:
  - the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
- The value of this bid is estimated to not exceed R50 000 000 (all applicable taxes included) and therefore the 80/20 preference point system shall be applicable. Despite the stipulated preference point system, Transnet shall use the lowest acceptable bid to determine the applicable preference point system in a situation where all received acceptable bids are received outside the stated preference point system.
- 1.3 Preference points for this bid shall be awarded for:
  - (a) Price;
  - (b) B-BBEE Status Level of Contribution; and
  - (c) Any other specific goal determined in Transnet preferential procurement policy.
- 1.4 The maximum points for this bid are allocated as follows:

	80
(5)	20
(5)	
(5)	
(5)	
	(5)

- 1.5 Failure on the part of a bidder to submit proof of evidence for any of the specific goals together with the bid will be interpreted to mean that preference points are not claimed.
- 1.6 The purchaser reserves the right to require of a bidder, either before a bid is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the purchaser.

#### 2. **DEFINITIONS**

- (a) "all applicable taxes" includes value-added tax, pay as you earn, income tax, unemployment insurance fund contributions and skills development levies;
- (b) **"B-BBEE"** means broad-based black economic empowerment as defined in section 1 of the Broad-Based Black Economic Empowerment Act;

- (c) "B-BBEE status level of contributor" means the B-BBEE status received by a measured entity based on its overall performance using the relevant scorecard contained in the Codes of Good Practice on Black Economic Empowerment, issued in terms of section 9(1) of the Broad-Based Black Economic Empowerment Act;
- (d) "Ownership" means 51% black ownership
- (e) **"bid"** means a written offer in a prescribed or stipulated form in response to an invitation by an organ of state for the supply/provision of services, works or goods, through price quotations, advertised competitive bidding processes or proposals;
- (f) "Broad-Based Black Economic Empowerment Act" means the Broad-Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003);
- (g) **"EME"** means an Exempted Micro Enterprise as defines by Codes of Good Practice under section 9 (1) of the Broad-Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003);
- (h) **"functionality"** means the ability of a bidder to provide goods or services in accordance with specification as set out in the bid documents
- (i) "Price" includes all applicable taxes less all unconditional discounts.
- (j) "Proof of B-BBEE Status Level of Contributor"
  - i) the B-BBBEE status level certificate issued by an authorised body or person;
  - ii) a sworn affidavit as prescribed by the B-BBEE Codes of Good Practice; or
  - iii) any other requirement prescribed in terms of the B-BBEE Act.
- (k) "QSE" means a Qualifying Small Enterprise as defines by Codes of Good Practice under section 9 (1) of the Broad-Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003);
- (I) "rand value" means the total estimated value of a contract in South African currency, calculated at the time of bid invitations, and includes all applicable taxes and excise duties.
- (m) **"Specific goals"** means targeted advancement areas or categories of persons or groups either previously disadvantaged or falling within the scope of the Reconstruction and Development Programme identified by Transnet to be given preference in allocation of procurement contracts in line with section 2(1) of the PPPFA.

#### 3. POINTS AWARDED FOR PRICE

#### 3.1 THE 80/20 PREFERENCE POINT SYSTEMS

A maximum of 80 points is allocated for price on the following basis:

80/20

$$Ps = 80 \left( 1 - \frac{Pt - P\min}{P\min} \right)$$

Where

Ps = Points scored for comparative price of bid under consideration

Pt = Comparative price of bid under consideration

Pmin = Comparative price of lowest acceptable bid

In terms of Transnet Preferential Procurement Policy (TPPP) and Procurement Manuals, the following preference points must be awarded to a bidder who provides the relevant required evidence for claiming points

Respondent's Signature

Selected Specific Goal	Number of points allocated (80/20)
BBEE Level of contributor (1 or 2)	5
Entities that are at least 51% Black Owned	5
Entities that are at least 50% Black Youth owned	5
Entities that are at least 30% Black woman owned	
Non-Compliant and/or B-BBEE Level 3-8 contributors	0

## 4. EVEDINCE REQUIRED FOR CLAIMING SPECIFIC GOALS

4.1 In terms of Transnet Preferential Procurement Policy (TPPP) and Procurement Manuals, preference points must be awarded to a bidder for providing evidence in accordance with the table below:

Specific Goals	Acceptable Evidence
B-BBEE	B-BBEE Certificate / Sworn- Affidavit / B-BBEE CIPC Certificate (in case of JV, a consolidated scorecard will be accepted) as per DTIC guideline
30% Black Women Owned Entities	B-BBEE Certificate / Sworn- Affidavit / B-BBEE CIPC Certificate (in case of JV, a consolidated scorecard will be accepted) as per DTIC guideline
+50% Black Youth Owned Entities	Certified copy of ID Documents of the Owners and B-BBEE Certificate / Sworn- Affidavit / B-BBEE CIPC Certificate (in case of JV, a consolidated scorecard will be accepted) as per DTIC guideline
Entities that are 51 % Black Owned	CI B-BBEE Certificate / Sworn- Affidavit / B-BBEE CIPC Certificate (in case of JV, a consolidated scorecard will be accepted) as per DTIC guideline

4.2 The table below indicates the required proof of B-BBEE status depending on the category of enterprises:

Enterprise	B-BBEE Certificate & Sworn Affidavit
Large	Certificate issued by SANAS accredited verification agency
QSE	Certificate issued by SANAS accredited verification agency Sworn Affidavit signed by the authorised QSE representative and attested by a Commissioner of Oaths confirming annual turnover and black ownership (only black- owned QSEs - 51% to 100% Black owned)  [Sworn affidavits must substantially comply with the format that can be obtained on the DTI's website at www.dti.gov.za/economic_empowerment/bee_codes.jsp.]
EME <sup>3</sup>	Sworn Affidavit signed by the authorised EME representative and attested by a Commissioner of Oaths confirming annual turnover and black ownership  Certificate issued by CIPC (formerly CIPRO) confirming annual turnover and black ownership  Certificate issued by SANAS accredited verification agency only if the EME is being measured on the QSE scorecard

- 4.3 A trust, consortium or joint venture (including unincorporated consortia and joint ventures) must submit a consolidated B-BBEE Status Level verification certificate for every separate bid.
- 4.4 Tertiary Institutions and Public Entities will be required to submit their B-BBEE status level certificates in terms of the specialized scorecard contained in the B-BBEE Codes of Good Practice.
- A person will not be awarded points for B-BBEE status level if it is indicated in the bid documents that such a bidder intends sub-contracting more than 25% of the value of the contract to any other enterprise that does not qualify for at least the points that such a bidder qualifies for, unless the intended sub-contractor is an EME that has the capability and ability to execute the sub-contract.

	DECL	

5.1	Bidders who claim	points in resp	pect of B-BBEE Status L	evel of Contribution	must comple	ete the following	q:

6. B	-BBEE STATUS LEVEL	<b>OF CONTRIBUTION</b>	<b>CLAIMED</b>
------	--------------------	------------------------	----------------

6.1 B-BBEE Status Level of Contribution: . = .......(maximum of 20 points)

(Points claimed in respect of paragraph 6.1 must be in accordance with the table reflected in paragraph 4.1 and must be substantiated by relevant proof of B-BBEE status level of contributor.

#### 7. SUB-CONTRACTING

7.1 Will any portion of the contract be sub-contracted?

(Tick applicable box)

YES	NO	

7.1.1	
	, indicate:

:١	Milest representation of the computational library in a subsecutive at a d	Ω/
ı١	What percentage of the contract will be subcontracted	Y'n

ii) The name of the sub-contractor......

iii) The B-BBEE status level of the sub-contractor.....

iv) Whether the sub-contractor is an EME or QSE.

(Tick applicable box)

YES	NO

v) Specify, by ticking the appropriate box, if subcontracting with any of the following enterprises:

: An EME or QSE which is at last 51% owned by:	EME √	QSE √
Black people		
Black people who are youth		
Black people who are women		
Black people with disabilities		
Black people living in rural or underdeveloped areas or townships		
Cooperative owned by black people		
Black people who are military veterans		
OR		
Any EME		
Any QSE		

3.1	Name of company/firm:
3.2	VAT registration number:
3.3	Company registration number:

TY	PE OF CO	DMPANY/ FIRM				
  -  -  -  TI	One Close Com	Limited				
_		PRINCIPAL BUSINESS ACTIVITIES				
	Manu Supp Profe	essional Service provider er Service providers, e.g. transporter,	etc.			
Tot	tal numb	er of years the company/firm has be	en in business:			
I/w poi	ve, the ur ints claim	ndersigned, who is / are duly authoris	sed to do so on behalf of the company/firm, certify that the			
i)	The inf	ormation furnished is true and correct	t;			
ii)	-	preference points claimed are in accordance with the General Conditions as indicated in paragraph this form;				
iii)	6.1, th	e event of a contract being awarded as a result of points claimed as shown in paragraph 1.4 and he contractor may be required to furnish documentary proof to the satisfaction of the purchaser the claims are correct;				
iv)	matter	Ider submitted false information regarding its B-BBEE status level of contributor or any other required in terms of the Preferential Procurement Regulations, 2022 which will affect or has d the evaluation of a bid the purchaser may, in addition to any other remedy it may have				
	(a)	disqualify the person from the bidd	ding process;			
	(b)	recover costs, losses or damages person's conduct;	it has incurred or suffered as a result of that			
	(c)	cancel the contract and claim any d to make less favourable arrangement	amages which it has suffered as a result of having ents due to such cancellation;			
	(d)		ted a portion of the bid to another person without eright to penalise the bidder up to 10 percent of			
	(e)	shareholders and directors who a National Treasury from obtaining b	tractor, its shareholders and directors, or only the cted on a fraudulent basis, be restricted by the business from any organ of state for a period not li alteram partem (hear the other side) rule has			
	(f)	forward the matter for criminal pro	osecution.			
147	TNEOOF					
	TNESSE		SIGNATURE(S) OF BIDDERS(S)			
			DATE:			

Respondent's Signature

# SECTION 10: CERTIFICATE OF ATTENDANCE OF NON-COMPULSORY RFP BRIEFING

It is hereby certified that –	
1.	
2	
Representative(s) of	[name of entity]
attended the RFP briefing in respect of the propose	ed Goods/Services to be rendered in terms of this RFP on
20	
TRANSNET'S REPRESENTATIVE	RESPONDENT'S REPRESENTATIVE
DATE	DATE
	EMATI
	EMAIL
NOTE:	
	icate, one copy to be kept by Transnet and the other copy
to be kept by the bidder.	, , , , , , , , , , , , , , , , , , , ,

#### **SECTION 11: PROTECTION OF PERSONAL INFORMATION**

- 1. The following terms shall bear the same meaning as contemplated in Section 1 of the Protection of Person information act, No.4 of 2013.("POPIA"):
  - consent; data subject; electronic communication; information officer; operator; person; personal information; processing; record; Regulator; responsible party; special information; as well as any terms derived from these terms.
- 2. Transnet will process all information by the Respondent in terms of the requirements contemplated in Section 4(1) of the POPIA:
  - Accountability; Processing limitation; Purpose specification; Further processing limitation; Information quality; Openness; Security safeguards and Data subject participation.
- 3. The Parties acknowledge and agree that, in relation to personal information that will be processed pursuant to this RFP, the Responsible party is "Transnet" and the Data subject is the "Respondent". Transnet will process personal information only with the knowledge and authorisation of the Respondent and will treat personal information which comes to its knowledge as confidential and will not disclose it, unless so required by law or subject to the exceptions contained in the POPIA.
- 4. Transnet reserves all the rights afforded to it by the POPIA in the processing of any of its information as contained in this RFP and the Respondent is required to comply with all prescripts as detailed in the POPIA relating to all information concerning Transnet.
- 5. In responding to this bid, Transnet acknowledges that it will obtain and have access to personal information of the Respondent. Transnet agrees that it shall only process the information disclosed by Respondent in their response to this bid for the purpose of evaluating and subsequent award of business and in accordance with any applicable law.
- 6. Transnet further agrees that in submitting any information or documentation requested in this RFP, the Respondent is consenting to the further processing of their personal information for the purpose of, but not limited to, risk assessment, assurances, contract award, contract management, auditing, legal opinions/litigations, investigations (if applicable), document storage for the legislatively required period, destruction, de-identification and publishing of personal information by Transnet and/or its authorised appointed third parties.
- 7. Furthermore, Transnet will not otherwise modify, amend or alter any personal data submitted by the Respondent or disclose or permit the disclosure of any personal data to any third party without the prior written consent from the Respondent. Similarly, Transnet requires the Respondent to process any personal information disclosed by Transnet in the bidding process in the same manner.
- 8. Transnet shall, at all times, ensure compliance with any applicable laws put in place and maintain sufficient measures, policies and systems to manage and secure against all forms of risks to any information that may be shared or accessed pursuant to this RFP (physically, through a computer or any other form of electronic communication).
- 9. Transnet shall notify the Respondent in writing of any unauthorised access to information, cybercrimes or suspected cybercrimes, in its knowledge and report such crimes or suspected crimes to the relevant authorities in accordance with applicable laws, after becoming aware of such crimes or suspected crime. The Respondent must

<del></del>	
Respondent's Signature	Date & Company Stam

take all necessary remedial steps to mitigate the extent of the loss or compromise of personal information and to restore the integrity of the affected personal information as quickly as is possible.

- 10. The Respondent may, in writing, request Transnet to confirm and/or make available any personal information in its possession in relation to the Respondent and if such personal information has been accessed by third parties and the identity thereof in terms of the POPIA. The Respondent may further request that Transnet correct (excluding critical/mandatory or evaluation information), delete, destroy, withdraw consent or object to the processing of any personal information relating to the Respondent in Transnet's possession in terms of the provision of the POPIA and utilizing Form 2 of the POPIA Regulations.
- 11. In submitting any information or documentation requested in this RFP, the Respondent is hereby consenting to the processing of their personal information for the purpose of this RFP and further confirming that they are aware of their rights in terms of Section 5 of POPIA

Respondents	are	required	to	provide	consent	helow:
respondents	ale	i equii eu	w	piovide	COHSCHIL	DEIOW.

YES	10
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- 12. Further, the Respondent declares that they have obtained all consents pertaining to other data subject's personal information included in its submission and thereby indemnifying Transnet against any civil or criminal action, administrative fines or other penalty or loss that may arise as a result of the processing of any personal information that the Respondent submitted.
- 13. The Respondent declares that the personal information submitted for the purpose of this RFP is complete, accurate, not misleading, is up to date and may be updated where applicable.

	· · · · · · · · · · · · · · · · · · ·
Signature of Respondent's author	rised renresentative:

Should a Respondent have any complaints or objections to processing of its personal information, by Transnet, the Respondent can submit a complaint to the Information Regulator on <a href="https://www.justice.gov.za/inforeg/">https://www.justice.gov.za/inforeg/</a>, click on contact us, click on complaints.IR@justice.gov.za

Respondent's Signature