

TRANSNET CORPORATE CENTRE

an Operating Division of TRANSNET SOC LTD

[hereinafter referred to as **Transnet**]

[Registration No. 1990/000900/30]

REQUEST FOR PROPOSAL [RFP] [SERVICES]

FOR THE PROVISION OF AN CREDIT MANAGEMENT SERVICE TO TRANSNET CORPORATE CENTRE ON AN "AS AND WHEN REQUIRED BASIS FOR A PERIOD OF THREE (3) YEARS

RFP NUMBER TCC/2025/03/0001/90867/RFP

ISSUE DATE: 14 April 2025

CLOSING DATE: 02 May 2025

CLOSING TIME: 17:00

BID VALIDITY PERIOD: 180 Business Days from Closing Date

SUBMISSION TO: Transnet e-tender submission portal – see SBD 1 for details.

Note to the bidders:

Bidders are required to ensure that electronic bid submissions are done at least a day before the closing date to prevent issues which they may encounter due to their internet speed, bandwidth or the size of the number of uploads they are submitting. Transnet will not be held liable for any challenges experienced by bidders as a result of the technical challenges. Please do not wait for the last hour to submit. A Bidder can upload 30mb per upload and multiple uploads are permitted.

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FOR THE PROVISION OF CREDIT MANAGEMENT SYSTEM TO TRANSNET CORPORATE CENTRE ON AN "AS AND WHEN REQUIRED BASIS FOR A PERIOD OF THREE (3) YEARS SECTION 1: SBD1 FORM

PART A INVITATION TO BID

YOU ARE HERE LTD	BY INVITED TO	BID FOR REQU	JIREMEN'	TS OF	TRANS	NET CORPO	RATE CENTRE	, a division tr	ANSNET SOC	
BID NUMBER:	TCC/2025/03/00	01/90867/RFP	ISSUE DATE:	14 2025	April	CLOSING DATE:	02 May 2025	CLOSING TIME:	17:00	
DESCRIPTION										
BID RESPONSE	BID RESPONSE DOCUMENTS SUBMISSION INSTRUCTIONS									
(please refer to section 2, paragraph 3 for a detailed process on how to upload submissions): https://transnetetenders.azurewebsites.net										
BIDDING PROCE	DURE / TECHNI	CAL ENQUIRIE	S MAY BI	E DIRE	CTED	ΓΟ:				
CONTACT PERS	ON	Lindani Langa	Lindani Langa							
TELEPHONE NU	MBER	011 308 179	5							
E-MAIL ADDRES	S	Lindani.Langa	@transne	et.net						
SUPPLIER INFO	RMATION									
NAME OF BIDDE	R									
POSTAL ADDRE	SS									
STREET ADDRE	SS			i.						
TELEPHONE NU	MBER	CODE			NUMBER					
CELLPHONE NU	MBER									
FACSIMILE NUM	BER	CODE				NUMBER				
E-MAIL ADDRES	S									
VAT REGISTRAT	TON NUMBER									
								ORDER, OR THAT S PONDENTS TAX O		
		TCP PIN				OR	CSD NO			
SUPPLIER COMI STATUS	PLIANCE	☐ Yes				OR	BBEEE STATUS LEVEL SWORN AFFIDAVIT			
If yes, who was the	Certificate									
issued by? AN ACCOUNTING OFFICER AS CONTEMPLATED IN THE CLOSE		AN ACCOUNTING OFFICER AS CONTEMPLATED IN THE CLOSE CORPORATION ACT (CCA)				ATION ACT				
CORPORATION ACT (CCA) AND NAME THE APPLICABLE IN THE		☐ À VERIFICATION AGENCY ACCREDITED BY THE SOUTH AFRICAN ACCREDITATION				EDITATION				
TICK BOX		SYSTEM (SANAS) A REGISTERED AUDITOR								
			NAME:							
[A B-BBEE ST							FIDAVIT (FOR	EMES & QSE	s) MUST BE	

ACC REP AFR /SEF	ARE YOU THE REDITED RESENTATIVE IN SOUTH ICA FOR THE GOODS RVICES /WORKS ERED?	☐Yes [IF YES ENCLOS	□No E PROOF]	2 ARE YOU A FOREIGN BASED SUPPLIER FOR THE GOODS /SERVICES /WORKS OFFERED?	☐Yes ☐No [IF YES, ANSWER QUESTIONAIRE BELOW]		
Signa	ature of the Bidder			Date:			
QUE	STIONNAIRE TO BIDDING F	OREIGN SUPPLIE	RS				
IS TI	HE BIDDER A RESIDENT OF	THE REPUBLIC O	F SOUTH AFRICA	(RSA)?	☐ YES ☐ NO		
DOE	S THE BIDDER HAVE A BRA	NCH IN THE RSA?)	,	☐ YES ☐ NO		
DOE	S THE BIDDER HAVE A PER	RMANENT ESTABLI	ISHMENT IN THE F	RSA?	☐ YES ☐ NO		
DOE	S THE BIDDER HAVE ANY S	SOURCE OF INCOM	ME IN THE RSA?		☐ YES ☐ NO		
IF TI STA BEL	TUS SYSTEM PIN CODE F	L OF THE ABOVE ROM THE SOUTH	, THEN IT IS NOT AFRICAN REVEN	A REQUIREMENT TO REGISTI IUE SERVICE (SARS) AND IF	ER FOR A TAX COMPLIANCE NOT REGISTER AS PER 1.3		
		TERMS AN	PART ID CONDITIO	B NS FOR BIDDING			
1.	TAX COMPLIANCE REQUIR	EMENTS					
1.1	BIDDERS MUST ENSURE C	COMPLIANCE WITH	H THEIR TAX OBLI	GATIONS.			
1.2	1.2 BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VERIFY THE TAXPAYER'S PROFILE AND TAX STATUS.						
1.3	APPLICATION FOR TAX CO WWW.SARS.GOV.ZA.	OMPLIANCE STATU	JS (TCS) PIN MAY	BE MADE VIA E-FILING THROU	IGH THE SARS WEBSITE		
1.4	BIDDERS MAY ALSO SUBM	MIT A PRINTED TO	S CERTIFICATE TO	OGETHER WITH THE BID.			
1.5	IN BIDS WHERE UNINCORI MUST SUBMIT A SEPARAT			TURES / SUB-CONTRACTORS / JMBER.	ARE INVOLVED; EACH PARTY		
1.6	WHERE NO TCS IS AVAILA NUMBER MUST BE PROVID		DER IS REGISTER	ED ON THE CENTRAL SUPPLIE	ER DATABASE (CSD), A CSD		
1.7	1.7 RESPONDENTS ARE REQUIRED TO SELF-REGISTER ON NATIONAL TREASURY'S CENTRAL SUPPLIER DATABASE (CSD) WHICH HAS BEEN ESTABLISHED TO CENTRALLY ADMINISTER SUPPLIER INFORMATION FOR ALL ORGANS OF STATE AND FACILITATE THE VERIFICATION OF CERTAIN KEY SUPPLIER INFORMATION. ONLY FOREIGN SUPPLIERS WITH NO LOCAL REGISTERED ENTITY NEED NOT REGISTER ON THE CSD. THE CSD CAN BE ACCESSED AT HTTPS://SECURE.CSD.GOV.ZA/.						
	NB: FAILURE TO PROVIDE	OR COMPLY WIT	H ANY OF THE AB	OVE PARTICULARS MAY REN	DER THE BID INVALID.		
	SIGNATURE OF BIDDEI	R:					
	CAPACITY UNDER WHI	CH THIS BID IS	SIGNED:				
	(Proof of authority must b	e submitted e.g.	. company resolu	ution)			
	DATE:						
	_						

Respondent's Signature

Date & Company Stamp

SECTION 2: NOTICE TO BIDDERS

1 INVITATION TO BID

Responses to this RFP [hereinafter referred to as a **Bid** or a **Proposal**] are requested from persons, companies, close corporations or enterprises [hereinafter referred to as an **entity**, **Respondent** or **Bidder**].

DESCRIPTION	FOR THE PROVISION OF CREDIT MANAGEMENT SYSTEM TO TRANSNET CORPORATE CENTRE ON AN "AS AND WHEN REQUIRED BASIS FOR A PERIOD OF THREE (3) YEARS				
TENDER ADVERT	All Transnet tenders are advertised on the National Treasury's e-Tender Publication Portal and the Transnet website. Should one of these media (i.e. National Treasury's e-Tender Publication Portal or Transnet website) not be available, bidders are advised to check on the other media for advertised tenders.				
RFP DOWNLOADING	This RFP may be downloaded directly from National Treasury's e-Tender Publication Portal at www.etenders.gov.za free of charge.				
	To download RFP and Annexures:				
	Click on "Tender Opportunities".				
	Select "Advertised Tenders".				
	In the "Department" box, select Transnet SOC Ltd.				
	Once the tender has been in the list, click on the 'Tender documents" tab and process to download all uploaded documents.				
	The RFP may also be downloaded from the Transnet Portal at https://transnetetenders.azurewebsites.net (
COMMUNICATION	Transnet will publish the outcome of this RFP on the National Treasury e-tender portal and Transnet website with 10 days after the award has been finalised. All unsuccessful bidders have a right to request for reasons for their bid not being successful. This requested must be directed to the contact person stated in the SBD 1 form.				
	Any addenda to the RFP or clarifications will be published on the e-tender portal and Transnet website. Bidders are required to check the e-tender portal or Transnet website prior to finalising their bid submissions for any changes or clarifications to the RFP.				
	Transnet will not be held liable if Bidders do not receive the latest information regarding this RFP with the possible consequence of either being disadvantaged or disqualified as a result thereof.				
BRIEFING SESSION	Yes – Non-Compulsory.				
	Bidders are required to confirm their attendance and to send their contact details including the number of representatives (where applicable) to the following address Lindani.Langa@Transnset.net				
	This is to ensure that Transnet may make the necessary arrangements for the briefing session.				
	Refer to paragraph 2 for details.				
CLOSING DATE	17:00 on Friday,02 May 2025				
	Bidders must ensure that bids are uploaded timeously onto the system.				

Generally, if a bid is late, it will not be accepted for consideration.

Bidders must ensure that bids are uploaded timeously onto the system. Generally, if a bid is late, it will not be accepted for consideration.

Respondents are to submit bid documents by uploading them onto the Transnet system against each tender selected. A Bidder can upload 30mb per upload and multiple uploads are permitted.

Bidders should ensure that electronic bid submissions are submitted at least a day before the closing date and bidders should not wait for the last hour before the deadline to submit. This is to enable them to timeously address issues which they may encounter due to internet speed, bandwidth or the size of the number of uploads being submitted. Transnet will not be held liable for any challenges experienced by bidders as a result of their own technical challenges.

VALIDITY PERIOD

180 Business Days from Closing Date

Bidders are to note that they may be requested to extend the validity period of their bid, at the same terms and conditions, if the internal evaluation process has not been finalised within the validity period. However, once the adjudication body has approved the process and award of the business to the successful bidder(s), the validity of the successful bidder(s)' bid will be deemed to remain valid until a final contract has been concluded.

Should a bidder fail to respond to a request for extension of the validity period before it expires, that bidder will be excluded from tender process.

With regard to the validity period of next highest ranked bidders, please refer to Section 2, paragraph 10.12

Any additional information or clarification will be published on the e-Tender portal and Transnet website, if necessary.

2 FORMAL BRIEFING

A non-compulsory pre-proposal site meeting and/or RFP briefing will be conducted will be conducted via Microsoft Teams on the **17 April 2025**, at 11:00 for a period of \pm 1.5 hours. The briefing session will start punctually, and information will not be repeated for the benefit of Respondents arriving late.

- 2.1 Despite the briefing session being non-compulsory, Transnet nevertheless encourages all Respondents to attend. Transnet will not be held responsible if any Respondent who did not attend the **non-compulsory** session subsequently feels disadvantaged as a result thereof.
- 2.2 Respondents are encouraged to bring a copy of the RFP to the site meeting and/or RFP briefing.

3 PROPOSAL SUBMISSION

Transnet has implemented a new electronic tender submission system, the e-Tender Submission Portal, in line with the overall Transnet digitalization strategy where suppliers can view advertised tenders, register their information, log their intent to respond to bids and upload their bid proposals/responses on to the system.

- a) The Transnet e-Tender Submission Portal can be accessed as follows:
 - a) Log on to the Transnet eTenders management platform website/ Portal (transnetetenders.azurewebsites.net)
 - b) Click on "ADVERTISED TENDERS" to view advertised tenders.
 - c) Click on "SIGN IN/REGISTER –to register new bidder information and ensure that all mandatory information is completed) OR.
 - d) to sign in if already registered.
 - e) Toggle (click to switch) the "Log an Intent" button to submit a bid.
 - f) Submit bid documents by uploading them into the system against each tender selected.
 - g) Respondents are to submit bid documents by uploading them onto the Transnet system against each tender selected. A Bidder can upload 30mb per upload and multiple uploads are permitted.
 - h) Bidders should ensure that electronic bid submissions are submitted at least a day before the closing date and bidders should not wait for the last hour before the deadline to submit. This is to enable them to timeously address issues which they may encounter due to internet speed, bandwidth or the size of the number of uploads being submitted. Transnet will not be held liable for any challenges experienced by bidders as a result of their own technical challenges.
 - i) No late submissions will be accepted. The bidder guide can be found on the Transnet Portal transnetetenders.azurewebsites.net.
 - j) Each company must register its own profile using its company details and use the corresponding registered profile to log an intent to bid as well as submitting any bid.
 - k) Transnet will not accept a bid or will disqualify a bidder who submits a bid in the Transnet e-tender submission through another bidders'/Company's profile. In other words, each bidder must register the intent to bid and submit its bid through its own profile under the same company name that will eventually bid for the tender. No company shall submit a bid on behalf of another company regardless of the company being a subsidiary or holding company.
 - I) In case of a Joint Venture, any of the parties/companies to the Joint Venture may use its registered profile to submit a bid on behalf of the Joint Venture.
 - m) A detailed bidder guide can be found on the Transnet Portal transnetetenders.azurewebsites.net.

4 RFP INSTRUCTIONS

4.1 Please sign documents [sign, stamp and date the bottom of each page] before uploading them on the system. The person or persons signing the submission must be legally authorised by the respondent to do so.

4.2 All returnable documents tabled in the Proposal Form [Section 5] must be returned with proposals.

- 4.3 Unless otherwise expressly stated, all Proposals furnished pursuant to this RFP shall be deemed to be offers. Any exceptions to this statement must be clearly and specifically indicated.
- 4.4 Any additional conditions must be embodied in an accompanying letter. Subject only to clause 15 [Alterations made by the Respondent to Bid Prices] of the General Bid Conditions, paragraph 12 below (Legal Review) and Section 6 of the RFP, alterations, additions or deletions must not be made by the Respondent to the actual RFP documents.

5 JOINT VENTURES OR CONSORTIUMS

Respondents who would wish to respond to this RFP as a Joint Venture [JV] or consortium with B-BBEE entities, must state their intention to do so in their RFP submission. Such Respondents must also submit a signed JV or consortium agreement between the parties clearly stating the percentage [%] split of business and the associated responsibilities of each party. If at the time of the bid submission such a JV or consortium agreement has not been concluded, the partners must submit confirmation in writing of their intention to enter into a JV or consortium agreement should they be awarded business by Transnet through this RFP process. This written confirmation must clearly indicate the percentage [%] split of business and the responsibilities of each party. In such cases, award of business will only take place once a signed copy of a JV or consortium agreement is submitted to Transnet.

Respondents are to note that for the purpose of Evaluation, a JV will be evaluated based on one consolidated B-BBEE score card (a consolidated B-BBEE Status Level verification certificate)

Preference points will be awarded to a bidder for attaining the specific goals requirements in accordance with the table indicated in Section 4.1 of the specific goals Claim Form.

COMMUNICATION (CLARIFICATIONS AND COMPLAINTS)

- 5.1 For specific clarification relating to this RFP, an RFP Clarification Request Form should be submitted to [**Lindani Langa**] before 1st of April 2025 **on Lindani.Langa@transnet.net**, substantially in the form set out in Section 8 hereto. In the interest of fairness and transparency, Transnet's response to such a query will be published on the e-tender portal and Transnet website.
- 5.2 Specific complaints relating to this RFP before or after the closing date should be formally submitted by emailing to groupscmcomplaints@transnet.net. Once the complaint has been

- submitted, the Transnet SCM Complaints office will acknowledge your complaint and send you a complaint form for completion.
- 5.3 After the closing date of the RFP, a Respondent may only communicate with the name of delegated individual (BEC chairperson), at telephone number **011 308 1795**, email **Lindani.Langa@transnet.net** on any matter relating to its RFP Proposal.
- 5.4 Respondents are to note that changes to its submission will not be considered after the closing date.
- 5.5 It is prohibited for Respondents to attempt, either directly or indirectly, to canvass any officer or employee of Transnet in respect of this RFP between the closing date and the date of the award of the business.
- 5.6 Respondents found to be in collusion with one another will be automatically disqualified and restricted from doing business with organs of state for a specified period.
- 5.7 Transnet will publish the outcome of this RFP in the National Treasury e-tender portal and Transnet website with 10 days after the award has been finalised. Respondents are required to check the National Treasury e-tender Portal and Transnet website for the results of the tender process. All unsuccessful bidders have a right to request Transnet to furnish reasons for their bid not being successful. This requested must be directed to the contact person stated in the SBD 1 form.

6 CONFIDENTIALITY

All information related to this RFP is to be treated with strict confidence. In this regard Respondents are required to certify that they have acquainted themselves with the Non-Disclosure Agreement. All information related to a subsequent contract, both during and after completion thereof, will be treated with strict confidence. Should the need however arise to divulge any information related to this RFP or the subsequent contract, written approval must be obtained from Transnet.

7 COMPLIANCE

The successful Respondent [hereinafter referred to as the **Service provider**] shall be in full and complete compliance with any and all applicable laws and regulations.

8 EMPLOYMENT EQUITY ACT

Respondents must comply with the requirements of the Employment Equity Act 55 of 1998 applicable to it including (but not limited to) Section 53 of the Employment Equity Act.

9 DISCLAIMERS

Respondents are hereby advised that Transnet is not committed to any course of action as a result of its issuance of this RFP and/or its receipt of Proposals. In particular, please note that Transnet reserves the right to:

- 9.1 Modify the RFP's Goods/Services.
- 9.2 Award a contract in connection with this Proposal at any time after the RFP's closing date.
- 9.3 Award a contract for only a portion of the proposed Goods/Services which are reflected in the scope of this RFP.
- 9.4 Split the award of the contract between more than one Supplier/Service provider, as may be explicitly articulated in the conditions or objective criteria to this RFP.
- 9.5 Cancel the bid process.
- 9.6 Validate any information submitted by Respondents in response to this bid. This would include, but is not limited to, requesting the Respondents to provide supporting evidence. By submitting a bid, Respondents hereby irrevocably grant the necessary consent to Transnet to do so.
- 9.7 Request audited financial statements or other documentation for the purposes of a due diligence exercise.
- 9.8 Not accept any changes or purported changes by the Respondent to the bid rates after the closing date and/or after the award of the business, unless the contract specifically provided for it.
- 9.9 To cancel the contract and/request that National Treasury place the Respondent on its Database of Restricted Suppliers for a period not exceeding 10 years, on the basis that a contract was awarded on the strength of incorrect information furnished by the Respondent or on any other basis recognised in law.
- 9.10 To award the business to the next ranked bidder, provided that he/she is still prepared to provide the required Goods at the quoted price, should the preferred bidder fail to sign or commence with the contract within a reasonable period after being requested to do so. Under such circumstances, the validity of the bids of the next ranked bidder(s) will be deemed to remain valid, irrespective of whether the outcome of the tender has been published the outcome of the bid process on the National Treasury e-tender Portal and Transnet website. Bidders may therefore be requested to advise whether they would still be prepared to provide the required Goods at their quoted price.
- 9.11 A bidder may be requested to furnish further information relating to its Environmental, Social and Governance (ESG) standing at any stage of the procurement or contracting process. This information may not be used for purposes of evaluation and/or disqualify bidder but may be use for purpose of record and analysis of ESG compliance.

Note that Transnet will not reimburse any Respondent for any preparatory costs or other work performed in connection with its Proposal, whether or not the Respondent is awarded a contract.

10 LEGAL REVIEW

A Proposal submitted by a Respondent will be subjected to review and acceptance or rejection of its proposed contractual terms and conditions by Transnet's Legal Counsel, prior to consideration for an award of business. A material deviation from the Standard terms or conditions could result in disqualification.

11 SECURITY CLEARANCE

Acceptance of this bid could be subject to the condition that the Successful Respondent, its personnel providing the Goods/Services and its subcontractor(s) must obtain security clearance from the appropriate authorities to the level of **CONFIDENTIAL/ SECRET/TOP SECRET**. Obtaining the required clearance is the responsibility of the Successful Respondent. Acceptance of the bid is also subject to the condition that the Successful Respondent will implement all such security measures as the safe performance of the contract may require.

TRANSNET URGES ITS CLIENTS, SUPPLIERS AND THE GENERAL PUBLIC TO REPORT ANY FRAUD OR CORRUPTION TO

IF YOU **DON'T** REPORT IT, YOU **SUPPORT** IT!



Email: <u>Transnet.Reportit@outlook.com</u>

Toll free: 0800 003 056

SMS:0637867403

Please Call Me number: *120*0637867403

Website: https://whistleblowersoftware.com/secure/Transnet

SECTION 3: BACKGROUND, OVERVIEW AND SCOPE OF REQUIREMENTS

1 BACKGROUND

Transnet seek to appoint a of service provider for credit management services for a period of three (3) years.

EXECUTIVE OVERVIEW

Whereas Transnet is seeking a partner(s) to provide solutions for its credit management nationally, it also seeks to improve its current processes for providing these Services to its end user community throughout its locations.

The selected Service provider must share in the mission and business objectives of Transnet. These mutual goals will be met by meeting contractual requirements and new challenges in an environment of teamwork, joint participation, flexibility, innovation and open communications. In this spirit of partnership, Transnet and its Supplier/Service provider(s) will study the current ways they do business to enhance current practices and support processes and systems. Such a partnership will allow Transnet to reach higher levels of quality, service and profitability.

Specifically, Transnet seeks to benefit from this partnership in the following ways:

- 1.1 Transnet must receive reduced cost of acquisition and improved service benefits resulting from the Supplier/Service provider's economies of scale and streamlined service processes.
- 1.2 Transnet must achieve appropriate availability that meets user needs while reducing costs for both Transnet and the chosen Supplier/Service provider(s).
- 1.3 Transnet must receive proactive improvements from the Supplier/Service provider with respect to supply/provision of Goods/Services and related processes.
- 1.4 Transnet's overall competitive advantage must be strengthened by the chosen Supplier/Service provider's leading-edge technology and service delivery systems.
- 1.5 Transnet end users must be able to rely on the chosen Supplier/Service provider's personnel for service enquiries, recommendations and substitutions.
- 1.6 Transnet must reduce costs by streamlining its acquisition of Goods/Services, including managed service processes on a Group basis.

2 SCOPE OF REQUIREMENTS

The Service Provider(s) shall provide Credit Bureau Services to Transnet including credit vetting and other counterparty vetting. These reports should include the following:

- Statutory information.
- Financial information including bank information, judicial information, guarantees that have been issued by third.

Respondent's Signature	Date & Company Stamp

•	Financial statement reporting, scoping exercise for strategic clients/ suppliers, holding compainformation.	ıΠ
•	International and local industry analysis.	
•	Production information.	

- News and media reports on companies that can negatively or positively influence decisions.
- Competition Commission rulings or cases that have been registered against the entity.
- Negative Data (Blacklisting, liquidations, sequestrations and administration etc.);
- Geographic Footprint.
- Details of the various branches and site location.
- Staff Profiles.
- An organogram of staff structure and profiles that will support Transnet must be provided.
- The service provider must ensure Availability of back-office support.

The Deliverables Include the Following: General Reports (Basic Report)

- Companies and Intellectual Property Commission (CIPC).
- Non-researched report containing the CIPC data on the company, a credit risk rating, principal clearance, Judgment file, consumer clearance on principals on an unlimited access basis per annum.
- Complete Court Judgement File.
- Business rescue, provisional and final liquidations, and sequestrations.
- Notarial Bonds.
- Sales and transfers of Business.
- Deeds Office direct link.
- SARS Database confirming VAT numbers.
- Bank Codes status / level of suppliers in respect of their account.

General Researched Reports (Mid-Range Report)

- Business details, including trading names, contact details, addresses, registration and VAT numbers, and financial year-end.
- Statutory information includes name of company, registration number and date.
- Company structure includes holding and subsidiary companies.
- Principal details, including a list of their associated companies, current and previous.
- Active principals, including ID verification, Score, judgements, as well as current and previous business interests and property and bonds.
- Non-active principals' names, ID numbers, appointment dates, designations, interests and share size, as well as addresses.

Respondent's Signature	Date & Company Stamp

- Operations and history including any branch information, import & export summary, fleet and staff details.
- Bank code and banker's history reflecting any unfavorable information over an extended period
 and at the same time indicating the bank's opinion based on various amounts of credit and terms
 over a period of time. The banking details should include previous enquiries and enquiry terms.
- Financial information summary.
- At-a-glance summary of report highlights.
- Addresses and auditors.

- Premises summary.
- Payment analysis includes four trade references and/or other payment behavior analytics which reflect payment trends to specified customers over an extended period.
- Civil court record/s.
- Enquiry analysis this information indicates a company's credit activity, as well as the credit
 amount for which the company has applied. Specialised Researched Reports (full
 investigative report)
- Researched detailed reports in the field of accounting, auditing, forensics, financial analysis and business reporting information including the following: Financial Information including bank information, judicial information, guarantees that have been issued by third parties, Financial Statement and Ratios Reporting, scoping exercise for strategic clients and Holding Company information.
- International and Local Industry Analysis, which enables Transnet to understand where the specific company fits into the industry or where the industry is experiencing financial strain e.g., Moody's Risk Calc
- Quarterly Industry Analysis Report up to 8 sectors
- Production information of the entities for the current year and projected production for the next three years.
- News and media reports on companies that can negatively or positively influence decisions.
- Competition Commission rulings or cases that have been registered against the entity.
- Management Reporting and Participation.
- Corporate Governance and Internal Control Reporting, with regards to, regulatory standards,
- King Reports on Corporate Governance within South Africa, Management- and Internal Audit.
- Product and trade information with regards to, nature of business, client demographics, base stability and classification including current and prospective product offering.
- Must offer recommendation on requested credit facility.
- Directorship including a conflict-of-interest investigation.
- Risk Monitoring
- Enable risk monitoring through:
- Credit risk analytics.
- Financial information.
- Customer ageing information and credit limits/terms.
- Adverse data.

- Firmographic / Statutory data from Corporate registrars.
- Credit bureau information.
- Tax status information from SARS
- Judgment information from Courts.
- Payment Risk (short term payment behavior), based on: Trade payment data

- Statutory and firmographic data
- Adverse data
- Risk Monitoring should be communicated via push alerts Onboarding new customers and application for credit limit increases
- Enable the credit risk processes to be digitized. This must include the following: Digital credit
- application and approval process workflow for new and existing clients requiring an increase in
- credit facility.
- Collect customer consents.
- Collect relevant customer data, including financial information, credit activity and payment history.
- Secure digital signature of terms and conditions.
- Retrieval of other data sources (e.g., Bureau, courts, CIPC, SARS).
- Analysis of all data for decision scorecard and limit recommendation.
- Storage of all process data, documents, and agreements.
- Integration credit service provider of data with Transnet data.
- Additional Needs:
- Credit Evaluation Model.
- Quantitative (financial) and qualitative (non-financial) models to score companies requiring credit
- from Transnet, updated scores periodically e.g., daily/weekly.
- Expected Credit Loss (ECL) and Probability of Default models(PD) on Debtors (IFRS9 ECL calculations).
- Analytics Dashboards
- Blacklisting of delinquent Counterparties

Bidders reference

Bidders must provide signed client reference letters on official client letterhead, demonstrating their experience in running credit management services over the past 5 years. Each reference letter should include the client's name, contact numbers, email address, a description of the work done, and the duration of the contract. The bidder must have done work. The bidder needs to submit 1 to 4 reference letters.

3 GREEN ECONOMY / CARBON FOOTPRINT

Transnet wishes to have an understanding of your company's position with regard to environmental commitments, including key environmental characteristics such as waste disposal, recycling and energy conservation. *Please submit details of your entity's policies in this regard.*

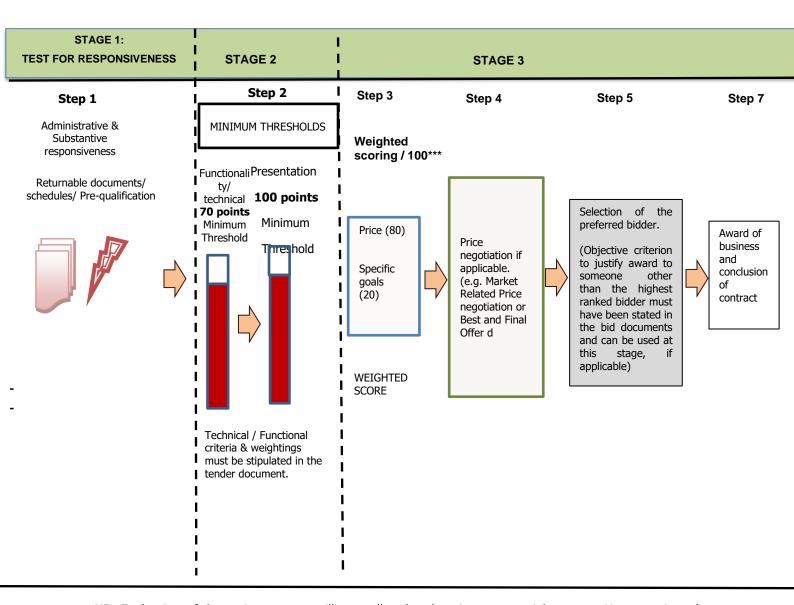
4 GENERAL SERVICE PROVIDER OBLIGATIONS

4.1 The Service provider shall be fully responsible to Transnet for the acts and omissions of persons directly or indirectly employed by them.

4.2 The Supplier/Service provider must comply with the requirements stated in this RFP.

5 EVALUATION METHODOLOGY [INDICATE APPROPRIATE CRITERIA - REMOVE / ADD WHERE NECESSARY]

Transnet will utilise the following methodology and criteria in selecting a preferred Service provider:



NB: Evaluation of the various stages will normally take place in a sequential manner. However, in order to expedite the process, Transnet reserves the right to conduct the different steps of the evaluation process in parallel. In such instances the evaluation of bidders at any given stage must not be interpreted to mean that bidders have necessarily passed any previous stage(s).

5.1 STEP ONE: Test for Administrative and Substantive Responsiveness

The test for administrative responsiveness will include the following:

Administrative & Substantive responsiveness check	RFP Reference
Whether the Bid has been lodged on time	Section 1 paragraph 3
Whether all Returnable Documents and/or schedules applicable] were completed and returned by the closing datime	=
Verify the validity of all returnable documents	Section 5
Verify if the Bid document has been duly signed by the aut respondent	thorised All sections
Whether any general and legislation qualification criteria Transnet, have been met	set by All sections
Whether the Bid contains a priced offer	Section 4 - Quotation Form
Certificate of Acquaintance with RFP, Terms & Condit Applicable Documents	cions & Section 6
Whether any Technical Pre-qualification Criteria/m requirements/legal requirements have been met as follows: Acceptance of the scope of work	inimum Annexure H

Test for Substantive Responsiveness

	Check for substantive responsiveness	RFP Reference
•	Whether any general and legislation qualification criteria set by Transnet, have been met	All sections including Section 2 paragraphs, 2.2, 6, 11.2, General Bid Conditions clause 20
•	Whether the Bid contains a priced offer as prescribed in the pricing and delivery schedule	Section 4
•	Whether the Bid materially complies with the scope and/or specification given	Annexure H

for administrative and substantive responsiveness [Step One] must be passed for a Respondent's Proposal to progress to Step Two for further pre-qualification.

STEP TWO: Minimum Threshold 70 points for Technical Criteria

Technical Evaluation will be done in Two (2) Phases

Phase One (1): Desktop Technical Evaluation Minimum Threshold 70 points

Evaluation Criteria	Maximum Points
Company Experience	Polits
Number of years of experience reflected in the company profile.	
	20
1. No Company Profile submitted (0)	20
2. <2 years' experience in rendering credit bureau services (5)	
3. 2 but less than 4 years' experience in rendering credit bureau services (10)	
4. 4 but less than 5 years' experience in rendering credit bureau services (15)	
5. > 5 years' experience in rendering credit bureau services (20)	
Evidence: Company Profile in a PDF format	
Respondents to provide authentic signed reference letter(s) from previous (Commercial)	
client(s) detailing the specific number of years of rendering credit bureau service.	
No Reference letter Submitted (0)	20
1 Reference Letter (5)	
2 Reference Letters (10)	
3 Reference Letters (15)	
4 or more Reference Letters (20)	
Evidence: Reference Letters and Annexure J: Bidders must provide signed client reference letters on official client letterhead, demonstrating their experience in running credit management services over the past 5 years. Each reference letter should include the client's name, contact numbers, email address, a description of the work done, and the duration of the contract. The bidder must have done work. The bidder needs to submit 1 to 4 reference letters.	
Company Service Offering: Reports	
General Reports. (10)	60
General Research Reports. (20)	
Specialized Researched Reports. (30)	
Evidence: Respondents to provide a sample of each report as per the scope of work	

The minimum threshold for Desktop: technical/functionality must be met or exceeded for a Respondent's Proposal to progress to the phase two of the technical evaluation.

Phase Two (2) Presentation Based Evaluation: The Bidder is required to obtain 100 percent on presentation (i.e. must achieve all "Yes" to proceed to the next stage)

Item	Requirement	Yes	No
1.	Risk Monitoring – does it have push alerts on a daily basis or as applicable		
2.	Digital Onboarding – is it a complete digital credit application form		

Bidders that have passed phase one (1) will be required to do an in-person presentation to demonstrate their system's capability. The presentation will be held at Transnet Offices – Carlton Centre Johannesburg.

Respondents are to note that Transnet will round off final technical scores to the nearest 2 (two) decimal places for the purposes of determining whether the technical threshold has been met.

The minimum threshold for technical/functionality [Step Three] must be met for a Respondent's Proposal to progress to Step three for final evaluation

1.1. STEP THREE: Evaluation and Final Weighted Scoring

a) **Price and TCO Criteria** [Weighted score 80 points]:

Evaluation Criteria	RFP Reference
Commercial offer	Section 4
 Commercial discounts¹ Price adjustment conditions / factors Exchange rate exposure Disbursements 	Section 4

Transnet will utilise the following formula in its evaluation of Price:

$$PS = 80 \left(1 - \frac{Pt - Pmin}{Pmin} \right)$$

Where:

Ps = Score for the Bid under consideration
 Pt = Price of Bid under consideration
 Pmin= Price of lowest acceptable Bid

b) **Specific Goals** [Weighted score 20 point]

- Specific goals preference points claim form.
- Preference points will be awarded to a bidder for attaining the specific goals requirements in accordance with the table indicated in Section 8, Clause 4.1 of the specific goals Claim Form.

1.2. SUMMARY: Applicable Thresholds and Final Evaluated Weightings

Thresholds	Minimum Threshold		
Technical / functionality: Desktop	70		
Technical / functionality: Presentation	100		

Evaluation Criteria	Final Weighted Scores
Price	80
Specific goals – Scorecard	
B-BBEE Level 1 & 2 (10)	20
• EME'S & QSE'S (10)	
TOTAL SCORE:	100

Respondent's Signature — — — — — — — — — — — Date & Company Stamp

¹ Only unconditional discounts will be taken into account during evaluation. A discount which has been offered conditionally will, despite not being taken into account for evaluation purposes, be implemented when payment is affected.

1.3. STEP FOUR: Post Tender Negotiations

- Respondents are to note that Transnet may not award a contract if the price offered is not market related. In this regard, Transnet reserves the right to engage in PTN with the view to achieving a market-related price or to cancel the tender. Negotiations will be done in a sequential manner i.e.:
 - first negotiate with the highest ranked bidder or cancel the bid, should such negotiations fail,
 - negotiate with the 2nd and 3rd ranked bidders (if required) in a sequential manner.
- In the event of any Respondent being notified of such short-listed/preferred bidder status, his/her bid, as well as any subsequent negotiated best and final offers (BAFO), will automatically be deemed to remain valid during the negotiation period and until the ultimate award of business.
- Should Transnet conduct post tender negotiations, Respondents will be requested to
 provide their best and final offers to Transnet based on such negotiations. Where a market
 related price has been achieved through negotiation, the contract will be awarded to the
 successful Respondent(s).

1.4. STEP FIVE: Objective Criteria

Transnet reserves the right to award the business to the highest scoring bidder/s unless objective criteria justify the award to another bidder. The objective criteria Transnet may apply in this bid process include:

- the tenderer:
- is not under restrictions, or has principals who are under restrictions, preventing participating in the employer's procurement,
- is not undergoing a process of being restricted by Transnet or other state institution that Transnet may be aware of,
- has the legal capacity to enter into the contract.
- is not insolvent, in receivership, under Business Rescue as provided for in chapter 6 of the Companies Act, 2008, bankrupt or being wound up, has his affairs administered by a court or a judicial officer, has suspended his business activities, or is subject to legal proceedings in respect of any of the foregoing.
- complies with the legal requirements, if any, stated in the tender data.

1.5. STEP SIX: Award of business and conclusion of contract

- Immediately after approval to award the contract has been received, the successful bidder(s) will be informed of the acceptance of his/their Bid by way of a Letter of Award.
 Thereafter the final contract will be concluded with the successful Respondent(s).
- A final contract will be concluded and entered into with the successful Bidder at the acceptance of a letter of award by the Respondent.

Respondent's Signature	Date & Company Stamp

SECTION 4: PRICING AND DELIVERY SCHEDULE

Refer to Annexure I

Notes to Pricing:

- Respondents are to note that if the price offered by the highest scoring bidder is not market-related,
 Transnet may not award the contract to that Respondent. Transnet may-
 - (i) negotiate a market-related price with the Respondent scoring the highest points or cancel the RFP.
 - (ii) if that Respondent does not agree to a market-related price, negotiate a market-related price with the Respondent scoring the second highest points or cancel the RFP.
 - (iii) if the Respondent scoring the second highest points does not agree to a market-related price, negotiate a market-related price with the Respondent scoring the third highest points or cancel the RFP.

If a market-related price is not agreed with the Respondent scoring the third highest points, Transnet must cancel the RFP.

- b) Prices must be quoted in South African Rand inclusive of VAT.
- c) Any disbursement not specifically priced for will not be considered/accepted by Transnet.
- d) To facilitate like-for-like comparison bidders must submit pricing strictly in accordance with this pricing schedule and not utilise a different format. Deviation from this pricing schedule could result in a bid being declared non-responsive.
- e) Quantities given are estimates only. Any orders resulting from this RFP will be on an "as and when required" basis.
- f) Please note that should you have offered a discounted price(s), Transnet will only consider such price discount(s) in the final evaluation stage if offered on an unconditional basis.
- g) Respondents, if awarded the contract, are required to indicate that their prices quoted would be kept firm and fixed a period of 12 months, subject thereafter to adjustment (i.e. after the initial period of 12 months), utilizing the following price index/indices/adjustment formula. [Not to be confused with bid validity period Section 2, clause 1]

VEC	
YES	

1. DISCLOSURE OF CONTRACT INFORMATION

PRICES TENDERED

Respondents are to note that, on award of business, Transnet is required to publish the outcome of the RFQ and information of the successful Respondents *inter alia* on the National Treasury e-Tender Publication Portal, (www.etenders.gov.za), as required per National Treasury Instruction Note 09 of 2022/2023.

JOHANNESBURG STOCK EXCHANGE DEBT LISTING REQUIREMENTS

Transnet may also be required to disclose information relating to the subsequent contract i.e. the name of the company, goods/services provided by the company, the value and duration of the contract, etc. in compliance with the Johannesburg Stock Exchange (JSE) Debt Listing Requirements.

DOMESTIC PROMINENT INFLUENTIAL PERSONS (DPIP) OR FOREIGN PROMINENT PUBLIC OFFICIALS (FPPO)

Transnet is free to procure the services of any person within or outside the Republic of South Africa in accordance with applicable legislation. Transnet shall not conduct or conclude business transactions, with any Respondents without having:

- Considered relevant governance protocols.
- Determined the DPIP or FPPO status of that counterparty; and
- Conducted a risk assessment and due diligence to assess the potential risks that may be posed by the business relationship.

As per the Transnet Domestic Prominent Influential Persons (DPIP) and Foreign Prominent Public Officials (FPPO) and Related Individuals Policy available on Transnet website https://www.transnet.net/search/pages/results.aspx?k=FPIDP#k=DPIP, Respondents are required to disclose any commercial relationship with a DPIP or FPPO (as defined in the Policy) by completing the following section:

The below form contains personal information as defined in the Protection of Personal Information Act, 2013 (the "Act"). By completing the form, the signatory consents to the processing of her/his personal information in accordance with the requirements of the Act. Consent cannot unreasonably be withheld.

Is the Respondent (Complete with a "Yes" or "No")							
A Closely Closely DPIP/FPPO Related to a DPIP/FPPO a DPIP/FPPO a DPIP/FPPO							
	List all known business interests, in which a DPIP/FPPO may have a direct/indirect interest or significant participation or involvement.						

No	Name of Entity / Business	Role in the Entity / Business	Shareholdi ng %	Registratio n Number	Status (Mark th option wit	e applicable h an X)
		(Nature of interest/ Participation)			Active	Non- Active
1						
2						
3						

Respondents declaring a commercial relationship with a DPIP or FPPO are to note that Transnet is required to annually publish on its website a list of all business contracts entered into with DPIP or FPPO. This list will include successful Respondents, if applicable.

2. "AS AND WHEN REQUIRED" CONTRACTS

- 2.1 Purchase orders will be placed on the Service provider from time to time as and when Goods/Services are required.
- 2.2 Transnet reserves the right to place purchase orders until the last day of the contract for deliveries to be effected, within the delivery period / lead time specified, beyond the expiry date of the contract under the same terms and conditions as agreed upon.
- 2.3 Delivery requirements may be stipulated in purchase orders and scheduled deliveries may be called for. However, delivery periods and maximum monthly rates of delivery offered by the Respondents will be used as guidelines in establishing lead times and monthly delivery requirements with the Supplier.
- 2.4 Where scheduled deliveries are required, the delivery period(s) specified must be strictly complied with, unless otherwise requested by Transnet. Material supplied earlier than specified may not be paid for or may be returned by Transnet, with the Supplier being held liable for all expenses so incurred, e.g. handling and transport charges.
- 2.5 If the delivery period offered by the Respondents is subject to a maximum monthly production capacity, full particulars must be indicated in Section 4
- 2.6 The Respondent must state hereunder its annual holiday closedown period [if applicable] and whether this period has been included in the delivery lead time offered:

2.7	Respondents are required to indicate below the action that the Respondent proposes to take
	to ensure continuity of supply during non-working days or holidays.

3. TOTAL COST OF OWNERSHIP AND CONTINUOUS IMPROVEMENT INITIATIVES

3.1 Respondents shall indicate whether they would be committed, for the duration of any contract which may be awarded through this RFP process, to participate with Transnet in its continuous improvement initiatives to reduce the total cost of ownership [TCO], which will

reduce the overall cost of transportation Goods/Services and related logistics provided by Transnet's operating divisions within South Africa to the ultimate benefit of all end-users.

	Accep	ted:		7			
		YES			NO		
	If "yes	", please spec	ify details in pa	aragraph	6.2 below.		
3.2	initiativ can be include	ves and give e introduced. S	xamples of spe pecific areas a information ca	ecific are	as and strateg		
RIS	 SK						
Res	ponden	ts must elabo	rate on the co	ntrol me	easures put in	place by their e	entity, which would
	gate the	e risk to Transr	net pertaining t	o potent	ial non-perforn	nance by the Res	pondent, in relation
to:							
4.1	Qualit	y and specifi	cation of Ser	vices d	elivered:		
4.1	Qualit	y and specifi	cation of Ser	vices d	elivered:		
4.1	Qualit	y and specifi	cation of Ser	vices de	elivered:		
4.1	Qualit	y and specifi	cation of Ser	vices de	elivered:		
				vices de	elivered:		
		y and specifi		vices do	elivered:		
				vices do	elivered:		
				vices de	elivered:		
				vices do	elivered:		
4.2	Contin	uity of supp	- ly:			y Act, 85 of 19	993:
4.2	Contin	uity of supp	- ly:			y Act, 85 of 19	93:
4.2	Contin	uity of supp	- ly:			ey Act, 85 of 19	993:
4.2	Contin	uity of supp	- ly:			y Act, 85 of 19	993:
4.2	Contin	iance with t	- ly: ne Occupatio	nal Hea	Ith and Safet		
4.2	Contin	iance with t	- ly: ne Occupatio	nal Hea	Ith and Safet	ey Act, 85 of 19	
4.2	Contin	iance with t	- ly: ne Occupatio	nal Hea	Ith and Safet		
4.2	Contin	iance with t	- ly: ne Occupatio	nal Hea	Ith and Safet		
4.2	Contin	iance with t	- ly: ne Occupatio	nal Hea	Ith and Safet		

SIGNED at	on this	day of	20
SIGNATURE OF WITNESSES		ADDRESS OF WITNESSES	
1			
Name			
2			
Name			
SIGNATURE OF RESPONDENT'S AUTH	ORISED REPRESE	NTATIVE:	
NAME:			
DESIGNATION:			

SECTION 5: PROPOSAL FORM AND LIST OF RETURNABLE DOCUMENTS

I/We										
- [name	of	entity,	company,	close	corporation	or	partnership]	of	[full	address]
carrying	on bu	- ısiness tra	nding/operatir	ng as						
represer	nted									
-										
in my ca	pacity	as as								
Partners this prop negotiate	, date posal e on	d and any behalf of	subsequent /	_to enter Agreeme entioned	into, sign exe nt. The follow	cute a	Directors or M nd complete ar t of persons a snet decide to	ny doc re her	uments eby aut	relating to horised to
_		AME(S)	St fallked blu		ACITY			SIGNA	ATURE	
_										
schedule	of p		ccordance wit				s/Services at t documents list			
I/We ag	ree to	be bound	by those cor	nditions i	n Transnet's:					

Date & Company Stamp

Respondent's Signature

- (i) Master Agreement (which may be subject to amendment at Transnet's discretion if applicable).
- (ii) General Bid Conditions; and
- (iii) any other standard or special conditions mentioned and/or embodied in this Request for Proposal.

I/We accept that unless Transnet should otherwise decide and so inform me/us in the letter of award, this Proposal [and, if any, its covering letter and any subsequent exchange of correspondence], together with Transnet's acceptance thereof shall constitute a binding contract between Transnet and me/us.

Should Transnet decide that a formal contract should be signed and so inform me/us in a letter of award [the **Letter of Award**], this Proposal [and, if any, its covering letter and any subsequent exchange of correspondence] together with Transnet's Letter of Award, shall constitute a binding contract between Transnet and me/us until the formal contract is signed.

I/We further agree that if, after I/we have been notified of the acceptance of my/our Proposal, I/we fail to enter into a formal contract if called upon to do so, or fail to commence the supply/provision of Goods/Services within 2 [two] weeks thereafter, Transnet may, without prejudice to any other legal remedy which it may have, recover from me/us any expense to which it may have been put in calling for Proposals afresh and/or having to accept any less favourable Proposal.

Furthermore, I/we agree to a penalty clause/s which will allow Transnet to invoke a penalty against us for non-compliance with material terms of this RFP including the delayed delivery of the Goods/Services due to non-performance by ourselves,, etc.

I/we agree that non-compliance with any of the material terms of this RFP, including those mentioned above, will constitute a material breach of contract and provide Transnet with cause for cancellation.

ADDRESS FOR NOTICES

Respondent's Signature

The law of the Republic of South Africa shall govern any contract created by the acceptance of this RFP. The *domicilium citandi et executandi* shall be a place in the Republic of South Africa to be specified by the Respondent hereunder, at which all legal documents may be served on the Respondent who shall agree to submit to the jurisdiction of the courts of the Republic of South Africa. Foreign Respondents shall, therefore, state hereunder the name of their authorised representative in the Republic of South Africa who has the power of attorney to sign any contract which may have to be entered into in the event of their Proposal being accepted and to act on their behalf in all matters relating to such contract.

Respondent to indicate the details of its *domicilium citandi et executandi* hereunder: Name of Entity:

Name of Entity:		
- Facsimile:		
-		

Date & Company Stamp

Addr	ress:					
_						
NOT	TIFICATION OF A	WARD OF RFP				
As s	soon as possible	after approval to	award the c	ontract(s), the succe	essful Respon	dent [the
Sup	plier/Service prov	vider] will be informe	ed of the accep	tance of its Proposal.	Transnet will a	ılso publish
the c	outcome of the tende	er, including success	ful and unsucce	essful bidders, in the Na	ational Treasu	ry e-tender
porta	al. Any unsuccessful	bidder has a right to	request reaso	ns for the bid not to be	successful an	d Transnet
has a	a duty to provide th	ose reasons on recei	ipt of the requ	est from the bidder.		
	IDITY PERIOD					
	•		siness Days [fr	om closing date] again	st this RFP, ex	cluding the
first	day and including th	ne last day.				
NAM	ME(S) AND ADDRE	SS / ADDRESSES	OF DIRECTO	R(S) OR MEMBER(S)	
		-		and address(s) of the o		nembers of
	•		` '	he RFP is submitted.	()	
(i)	Registration	number	of	company	1	C.C.
(ii)	Registered	name	of	company	/	C.C.
(iii)	Full name(s) of di	rector/member(s)	A	ddress/Addresses	ID Nu	ımber(s)

RETURNABLE DOCUMENTS

Returnable Documents means all the documents, Sections and Annexures, as listed in the tables below. There are three types of returnable documents as indicated below and Respondents are urged to ensure that these documents are returned with their bids based on the consequences of non-submission as indicated below:

Mandatory Returnable	Failure to provide all these Mandatory Returnable Documents
Documents	at the Closing Date and time of this RFP <u>will</u> result in a
	Respondent's disqualification.
Returnable Documents Used	Failure to provide all Returnable Documents used for
for Scoring	purposes of scoring a bid, by the closing date and time of this
	bid will not result in a Respondent's disqualification.
	However, Bidders will receive an automatic score of zero for
	the applicable evaluation criterion.
Essential Returnable	Failure to provide essential Returnable Documents will result
Documents	in Transnet affording Respondents a further opportunity to
	submit by a set deadline. Should a Respondent thereafter fail
	to submit the requested documents, this may result in a
	Respondent's disqualification.

All Returnable Sections, as indicated in the header and footer of the relevant pages, must be signed, stamped and dated by the Respondent.

a) Mandatory Returnable Documents

Respondents are required to submit with their bid submissions the following **Mandatory Returnable Documents,** and also to confirm submission of these documents by so indicating [Yes or No] in the tables below:

MANDATORY RETURNABLE DOCUMENTS	SUBMITTED [Yes/No]
SECTION 4: Pricing and Delivery Schedule	
SECTION 6: Certificate of Acquaintance with RFP, Terms & Conditions & Applicable Documents	
ANNEXURE H: Bidder to confirm the acceptance of the scope of work	
ANNEXURE I: Pricing Schedule	

b) Returnable Documents Used for Scoring

In addition to the requirements of section (a) above, Respondents are further required to submit with their Proposals the following **Returnable Documents Used for Scoring** and also to confirm submission of these documents by so indicating [Yes or No] in the table below:

RETURNABLE DOCUMENTS USED FOR SCORING	SUBMITTED [Yes or no]
Valid proof of Respondent's compliance to Specific Goals requirements	
stipulated in Section 9 of this RFP (Valid B-BBEE certificate or Sworn- Affidavit	
as per DTIC guidelines)	
Company Profile in a PDF format	
Reference Letters and Annexure J	
Sample Reports	

c) Essential Returnable Documents:

, Respondents are further required to submit the following **Essential Returnable Documents** with their RFP and to confirm submission of these documents by so indicating [Yes or No] in the table below:

ESSENTIAL RETURNABLE DOCUMENTS & SCHEDULES	SUBMITTE D [Yes or no]
In the case of Joint Ventures, a copy of the Joint Venture Agreement or written confirmation of the intention to enter into a Joint Venture Agreement	
Section 1: SBD1 Form	
SECTION 5: Proposal Form and List of Returnable documents	
SECTION 6: Certificate of Acquaintance with RFP, Terms & Conditions & Applicable Documents	
SECTION 7: RFP Declaration and Breach of Law Form	
SECTION 10: Certificate of attendance of non-compulsory Site Meeting / RFP Briefing	

CONTINUED VALIDITY OF RETURNABLE DOCUMENTS

The successful Respondent will be required to ensure the validity of all returnable documents, for the duration of any contract emanating from this RFP. Should the Respondent be awarded the contract [the Agreement] and fail to present Transnet with such renewals as and when they become due, Transnet shall be entitled, in addition to any other rights and remedies that it may have in terms of the eventual Agreement, to terminate such Agreement immediately without any liability and without prejudice to any claims which Transnet may have for damages against the Respondent.

SIGNED at	on this day of	20
SIGNATURE OF WITNESSES	ADDRESS OF WITNESSES	
1		
Name		
2		
Name		
SIGNATURE OF RESPONDENT'S AUTH	HORISED REPRESENTATIVE:	
NAME:		
DESIGNATION:		

SECTION 6: RFQ DECLARATION CERTIFICATE OF ACQUAINTANCE & BREACH OF LAW FORM WITH RFP

By signing this certificate, the Respondent is deemed to acknowledge that he/she has made himself/herself thoroughly familiar with and agrees with all the conditions governing this RFP. This includes those terms and conditions contained in any printed form stated to form part hereof, including but not limited to the documents stated below. As such, Transnet SOC Ltd will recognise no claim for relief based on an allegation that the Respondent overlooked any such term or condition or failed properly to take it into account for the purpose of calculating tendered prices or any other purpose:

1	Transnet's General Bid Conditions
2	Master Agreement and SLA attached
3	Transnet's Supplier Integrity Pact
4	Non-disclosure Agreement

Note: Should a Respondent be successful and awarded the bid, they will be required to complete a Supplier Declaration Form for registration as a vendor onto the Transnet vendor master database.

Should the Bidder find any terms or conditions stipulated in any of the relevant documents quoted in the RFP unacceptable, it should indicate which conditions are unacceptable and offer alternatives by written submission on its company letterhead, attached to its submitted Bid. Any such submission shall be subject to review by Transnet's Legal Counsel who shall determine whether the proposed alternative(s) are acceptable or otherwise, as the case may be. A material deviation from any term or condition may result in disqualification.

Bidders accept that an obligation rests on them to clarify any uncertainties regarding any bid to which they intend to respond on, before submitting the bid. The Bidder agrees that he/she will have no claim or cause of action based on an allegation that any aspect of this RFP was unclear but in respect of which he/she failed to obtain clarity.

The bidder understands that his/her Bid will be disqualified if the Certificate of Acquaintance with RFP documents included in the RFP as a returnable document, is found not to be true and complete in every respect.

SECTION 7: RFP DECLARATION AND BREACH OF LAW FORM

We hereby certify that:

- 1. Transnet has supplied and we have received appropriate responses to any/all questions [as applicable] which were submitted by us for RFP Clarification purposes.
- 2. We have received all information we deemed necessary for the completion of this Request for Proposal [RFP].
- 3. We have been provided with sufficient access to the existing Transnet facilities/sites and any and all relevant information relevant to the Goods/Services as well as Transnet information and Employees and have had sufficient time in which to conduct and perform a thorough due diligence of Transnet's operations and business requirements and assets used by Transnet. Transnet will therefore not consider or permit any pre- or post-contract verification or any related adjustment to pricing, service levels or any other provisions/conditions based on any incorrect assumptions made by the Respondent in arriving at his Bid Price.
- 4. At no stage have we received additional information relating to the subject matter of this RFP from Transnet sources, other than information formally received from the designated Transnet contact(s) as nominated in the RFP documents.
- 5. We are satisfied, insofar as our entity is concerned, that the processes and procedures adopted by Transnet in issuing this RFP and the requirements requested from Bidders in responding to this RFP have been conducted in a fair and transparent manner.
- 6. We have complied with all obligations of the Bidder/Supplier as indicated in the Transnet Supplier Integrity which includes but are not limited to ensuring that we take all measures necessary to prevent corrupt practices, unfairness and illegal activities in order to secure or in furtherance to secure a contract with Transnet.
- 7. we declare that an owner / member / director / partner / shareholder/employee of our entity has / has not been [delete as applicable] a former employee or board member of Transnet in the past 10 years. I further declare that if they were a former employee or board member of Transnet in the past 10 years that they were/were not involved in the bid preparation or had access to the information related to this RFP; and
- 8. If such a relationship as indicated in paragraph 7, exists, the Respondent is to complete the following section:

	FULL NAME OF OWNER/MEMBER/DIRECTOR/ PARTNER/SHAREHOLDER/EMPLOYEE:	ADDRESS:
	– Indicate nature of relationship with Transnet:	
disqua Trans	re to furnish complete and accurate information in this re- alification of a response and may preclude a Respondent from doin net. Information provided in the declarations may be used b tes to verify the correctness of the information provided]	ng future business with
9.	We declare, to the extent that we are aware or become aware of ourselves and Transnet [other than any existing and appropriate by Transnet] which could unfairly advantage our entity in the forthcoming shall notify Transnet immediately in writing of such circumstances.	ousiness relationship with
BIDD	PER'S DISCLOSURE (SBD4)	
12	PURPOSE OF THE FORM	
	12.1 Any person (natural or juristic) may make an offer or offers in term. In line with the principles of transparency, accountability, impartiality in the Constitution of the Republic of South Africa and further expression, it is required for the bidder to make this declaration required hereunder.	cy, and ethics as enshrined ressed in various pieces of
	12.2 Where a person/s are listed in the Register for Tender Defaulters and Suppliers, that person will automatically be disqualified from the bid	•
13	Bidder's declaration	
	13.1 Is the bidder, or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest ² in the enterpresent by the state?	
	wer, by one person or a group of persons holding the majority of the equity of an enterprise the deciding vote or power to influence or to direct the course and decisions of the enterprise	

Respondent's Signature

Date & Company Stamp

13.1.1. If so, furnish particulars of the names, individual identity numbers, and, if applicable, state employee numbers of sole proprietor/ directors / trustees / shareholders / members/ partners or any person having a controlling interest in the enterprise, in table below.

Full Name	Identity Number	Name of State institution

	Do you, or any person conwith any person who is em	ployed by the procu		onship YES/ I
	Does the bidder or any of members / partners or any enterprise have any interest not they are bidding for this.1. If so, furnish particulars	person having a cost in any other related secontract?	ustees / sharehold	in the
DEC	LARATION			
-	ne undersigned, (name)			_
	empanying bid, do hereby m very respect:	nake the following st	atements that I ce	rtify to be true and comp
14.1	I have read and I understa	and the contents of	this disclosure.	
lont's S	ignature			Date & Company S

- 14.2 I understand that the accompanying bid will be disqualified if this disclosure is found not to be true and complete in every respect.
- 14.3 The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However, communication between partners in a joint venture or consortium³ will not be construed as collusive bidding.
- 14.4 In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications, prices, including methods, factors or formulas used to calculate prices, market allocation, the intention or decision to submit or not to submit the bid, bidding with the intention not to win the bid and conditions or delivery particulars of the products or services to which this bid invitation relates.
- 14.5 The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.
- 14.6 There have been no consultations, communications, agreements or arrangements made by the bidder with any official of the procuring institution in relation to this procurement process prior to and during the bidding process except to provide clarification on the bid submitted where so required by the institution; and the bidder was not involved in the drafting of the specifications or terms of reference for this bid.
- 14.7 I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

I CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 12, 13 and 14 ABOVE IS CORRECT.

I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF PARAGRAPH 6 OF PFMA SCM INSTRUCTION 03 OF 2021/22 ON PREVENTING AND COMBATING ABUSE IN THE SUPPLY CHAIN MANAGEMENT SYSTEM SHOULD THIS DECLARATION PROVE TO BE FALSE.

Respondent's Signature

³ Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

BREACH OF LAW

We further hereby certify that I/we (the bidding entity and/or any of its directors, members or partners) have/have not been [delete as applicable] found guilty during the preceding 5 [five] years of a serious breach of law, including but not limited to a breach of the Competition Act, 89 of 1998, by a court of law, tribunal or other administrative body. The type of breach that the Respondent is required to disclose excludes relatively minor offences or misdemeanours, e.g. traffic offences. This includes the imposition of an administrative fine or penalty.

Where found guilty of such a serious breach, please disclose: NATURE OF BREACH: DATE OF BREACH: Furthermore, I/we acknowledge that Transnet SOC Ltd reserves the right to exclude any Respondent from the bidding process, should that person or entity have been found guilty of a serious breach of law, tribunal or regulatory obligation. SIGNED at ______ on this _____ day of ______ 20___ For and on behalf of AS WITNESS: duly authorised hereto Name: Name: Position: Position: Signature: Signature: Date: Registration No of Company/CC Place: Registration Name of Company/CC

SECTION 8: RFP CLARIFICATION REQUEST FORM

RFP No: TCC/202	25/03/0001/90867	
RFP deadline for	questions / RFP Clarifications: Before on 25 April 2025	
TO: ATTENTION: EMAIL DATE: FROM:	Transnet SOC Ltd Lindani Langa [Lindani.Langa@transnet.net]	
RFP Clarification	No [to be inserted by Transnet]	
	REQUEST FOR RFP CLARIFICATION	
		- - -

SECTION 9: SPECIFIC GOALS POINTS CLAIM FORM

This preference form must form part of all bids invited. It contains general information and serves as a claim for preference points for specific goals Contribution. Transnet will award preference points to companies who provide valid proof of evidence of as per the table below.

NB: BEFORE COMPLETING THIS FORM, BIDDERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF SPECIFIC GOALS, AS PRESCRIBED IN THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT, 2000.

1. GENERAL CONDITIONS

- 1.1 The following preference point systems are applicable to all bids:
 - the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
 - the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).
- 1.2 The value of this bid is estimated to not exceed R50 000 000 (all applicable taxes included) and therefore the 80/20 preference point system shall be applicable. Despite the stipulated preference point system, Transnet shall use the lowest acceptable bid to determine the applicable preference point system in a situation where all received acceptable bids are received outside the stated preference point system.
- 1.3 Preference points for this bid shall be awarded for:
 - (a) Price.
 - (b) B-BBEE Status Level of Contribution; and
 - (c) Any other specific goal determined in Transnet preferential procurement policy.
- 1.4 The maximum points for this bid are allocated as follows:

	POINTS
PRICE	80
B-BBEE STATUS LEVEL OF CONTRIBUTION	
LIST THE OTHER APPLICABLE SPECIFIC GOALS FOR THIS TENDER	20
B-BBEE LEVEL (1-2) = (10)	
EME & QSE = (10)	
Total points for Price and Specific Goals must not exceed	100

- 1.5 Failure on the part of a bidder to submit proof of evidence for any of the specific goals together with the bid will be interpreted to mean that preference points are not claimed.
- 1.6 The purchaser reserves the right to require of a bidder, either before a bid is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the purchaser.

2. **DEFINITIONS**

- (a) "All applicable taxes" includes value-added tax, pay as you earn, income tax, unemployment insurance fund contributions and skills development levies.
- (b) **"B-BBEE"** means broad-based black economic empowerment as defined in section 1 of the Broad-Based Black Economic Empowerment Act.
- (c) "B-BBEE status level of contributor" means the B-BBEE status received by a measured entity based on its overall performance using the relevant scorecard contained in the Codes of Good Practice on Black Economic Empowerment, issued in terms of section 9(1) of the Broad-Based Black Economic Empowerment Act.
- (d) "Ownership" means 51% black ownership.
- (e) "bid" means a written offer in a prescribed or stipulated form in response to an invitation by an organ of state for the supply/provision of services, works or goods, through price quotations, advertised competitive bidding processes or proposals.
- (f) **"Broad-Based Black Economic Empowerment Act"** means the Broad-Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003).
- (g) **"EME"** means an Exempted Micro Enterprise as defines by Codes of Good Practice under section 9 (1) of the Broad-Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003).
- (h) **"functionality"** means the ability of a bidder to provide goods or services in accordance with specification as set out in the bid documents.
- (i) "Price" includes all applicable taxes less all unconditional discounts.
- (j) "Proof of B-BBEE Status Level of Contributor"
 - i) the B-BBBEE status level certificate issued by an authorised body or person.
 - ii) a sworn affidavit as prescribed by the B-BBEE Codes of Good Practice; or
 - iii) any other requirement prescribed in terms of the B-BBEE Act.
- (k) **"QSE"** means a Qualifying Small Enterprise as defines by Codes of Good Practice under section 9 (1) of the Broad-Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003).
- (I) "Rand value" means the total estimated value of a contract in South African currency, calculated at the time of bid invitations, and includes all applicable taxes and excise duties.
- (m) **"Specific goals"** means targeted advancement areas or categories of persons or groups either previously disadvantaged or falling within the scope of the Reconstruction and Development Programme identified by Transnet to be given preference in allocation of procurement contracts in line with section 2(1) of the PPPFA.

3. POINTS AWARDED FOR PRICE

3.1 THE 80/20 PREFERENCE POINT SYSTEMS

A maximum of 80 or 90 points is allocated for price on the following basis:

$$Ps = 80 \left(1 - \frac{Pt - P\min}{P\min} \right)$$

Where?

Points scored for comparative price of bid under consideration Ps

Pt Comparative price of bid under consideration

Pmin Comparative price of lowest acceptable bid

In terms of Transnet Preferential Procurement Policy (TPPP) and Procurement Manuals, the following preference points must be awarded to a bidder who provides the relevant required evidence for claiming points.

Selected Specific Goal	Number of points allocated (80/20)
B-BBEE Level of contributor (1 or 2)	10
EME & QSE	10
Non-Compliant and/or B-BBEE Level 3-8 contributors	0

4. **EVEDINCE REQUIRED FOR CLAIMING SPECIFIC GOALS**

4.1 In terms of Transnet Preferential Procurement Policy (TPPP) and Procurement Manuals, preference points must be awarded to a bidder for providing evidence in accordance with the table below:

Specific Goals	Acceptable Evidence
B-BBEE	B-BBEE Certificate / Sworn- Affidavit / B-BBEE CIPC Certificate (in case of JV, a consolidated scorecard will be accepted) as per DTIC guideline
30% Black Women Owned Entities	B-BBEE Certificate / Sworn- Affidavit / B-BBEE CIPC Certificate (in case of JV, a consolidated scorecard will be accepted) as per DTIC guideline
+50% Black Youth Owned Entities	Certified copy of ID Documents of the Owners and B-BBEE Certificate / Sworn- Affidavit / B-BBEE CIPC Certificate (in case of JV, a consolidated scorecard will be accepted) as per DTIC guideline
Entities Owned by People with Disability (PWD)	Certified copy of ID Documents of the Owners / Doctor's note and /or EEA1 form confirming the disability
Entities/Black People living in rural areas	Entity 's Municipal/ESKOM bill or letter from Induna/chief confirming residential address not older than 3 months.
South African Enterprises	CIPC Certificate
EME or QSE 51% Black Owned	B-BBEE Certificate / Sworn-Affidavit / CIPC Certificate
Entities that are 51 % Black Owned	CI B-BBEE Certificate / Sworn- Affidavit / B-BBEE CIPC Certificate (in case of JV, a consolidated scorecard will be accepted) as per DTIC guideline
Promoting exports Orientated for Job creation	SectionJob Creation Schedule Returnable documents
Local Content and Local Production	Returnable Local Content and production Annexures
NIPP	NIPP Returnable documents

Creation of new jobs and labour intensification	SectionJob Creation Schedule Returnable documents
The promotion of supplier development through sub-contracting or JV for a minimum of 30% of the value of a contract to South African Companies which are: I. 30% Black Women owned, 51% Black Youth and 51% Black people with disabilities. II. Entities with a specified minimum B-BBEE level (1 and 2) III. EMEs and/or QSEs who are 51% black-owned.	Sub-contracting agreements and Declaration / Joint Venture Agreement and CIPC – B-BBEE Certificate / Sworn- Affidavit / B-BBEE CIPC Certificate as per DTIC guideline.
The promotion of enterprises located in a specific province/region/municipal area for work to be done or services to be rendered in that province/region/municipal area	CIPC – B-BBEE Certificate / Sworn- Affidavit / B-BBEE CIPC Certificate (in case of JV, a consolidated scorecard will be accepted) as per DTIC guidelines and Proof Registered address of entity

4.2 The table below indicates the required proof of B-BBEE status depending on the category of enterprises:

Enterprise	B-BBEE Certificate & Sworn Affidavit			
Large	Certificate issued by SANAS accredited verification agency			
QSE	Certificate issued by SANAS accredited verification agency. Sworn Affidavit signed by the authorised QSE representative and attested by a Commissioner of Oaths confirming annual turnover and black ownership (only black-owned QSEs - 51% to 100% Black owned) [Sworn affidavits must substantially comply with the format that can be obtained on the DTI's website at www.dti.gov.za/economic empowerment/bee codes.jsp.]			
EME ⁴	Sworn Affidavit signed by the authorised EME representative and attested by a Commissioner of Oaths confirming annual turnover and black ownership. Certificate issued by CIPC (formerly CIPRO) confirming annual turnover and black ownership. Certificate issued by SANAS accredited verification agency only if the EME is being measured on the QSE scorecard			

- 4.3 A trust, consortium or joint venture (including unincorporated consortia and joint ventures) must submit a consolidated B-BBEE Status Level verification certificate for every separate bid.
- 4.4 Tertiary Institutions and Public Entities will be required to submit their B-BBEE status level certificates in terms of the specialized scorecard contained in the B-BBEE Codes of Good Practice.
- 4.5 A person will not be awarded points for B-BBEE status level if it is indicated in the bid documents that such a bidder intends sub-contracting more than 25% of the value of the contract to any other enterprise that does not qualify for at least the points that such a bidder qualifies for,

unless the intended sub-contractor is an EME that has the capability and ability to execute the sub-contract.

5. BID DECLARATION

5.1 Bidders who claim points in respect of B-BBEE Status Level of Contribution must complete the following:

6. B-BBEE STATUS LEVEL OF CONTRIBUTION CLAIMED

6.1 B-BBEE Status Level of Contribution: . = (maximum of 20 points)

(Points claimed in respect of paragraph 6.1 must be in accordance with the table reflected in paragraph 4.1 and must be substantiated by relevant proof of B-BBEE status level of contributor.

7. SUB-CONTRACTING

7.1 Will any portion of the contract be sub-contracted?

(Tick applicable box)

YES	NO	

- 7.1.1 If yes, indicate:
 - i) What percentage of the contract will be subcontracted.....%
 - ii) The name of the sub-contractor.....
 - iii) The B-BBEE status level of the sub-contractor.....
 - iv) Whether the sub-contractor is an EME or QSE.

(Tick app	licab	le b	OX)	

v) Specify, by ticking the appropriate box, if subcontracting with any of the following enterprises:

: An EME or QSE which is at last 51% owned by:	EME √	QSE √
Black people		
Black people who are youth		
Black people who are women		
Black people with disabilities		
Black people living in rural or underdeveloped areas or		
townships		
Cooperative owned by black people		
Black people who are military veterans		
OR		
Any EME		
Any QSE		

8. **DECLARATION WITH REGARD TO COMPANY/FIRM**

- 8.1 Name of company/firm:
- 8.2 VAT registration number: ...
- 8.3 Company registration number:
- 8.4 TYPE OF COMPANY/ FIRM

Y Partnership/Joint Venture / Consortium

DESCRIBE PRINCIPAL BUSINESS ACTIVITIES

- Υ One person business/sole propriety
- Υ Close corporation
- Υ Company

85

Υ (Pty) Limited

[TICK APPLICABLE BOX]

8.6 COMPANY CLASSIFICATION

- Y Manufacturer
- Υ Supplier
- Υ Professional Service provider
- Υ Other Service providers, e.g. transporter, etc.

[TICK APPLICABLE BOX]

- 8.7 Total number of years the company/firm has been in business: ...
- 8.8 I/we, the undersigned, who is / are duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the B-BBE status level of contribution of the foregoing certificate, qualifies the company/ firm for the preference(s) shown and I / we acknowledge that:
 - i) The information furnished is true and correct.
 - ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form.
 - iii) In the event of a contract being awarded as a result of points claimed as shown in paragraph 1.4 and 6.1, the contractor may be required to furnish documentary proof to the satisfaction of the purchaser that the claims are correct.
 - iv) If a bidder submitted false information regarding its B-BBEE status level of contributor or any other matter required in terms of the Preferential Procurement Regulations, 2022 which will affect or has affected the evaluation of a bid the purchaser may, in addition to any other remedy it may have.
 - (a) disqualify the person from the bidding process.
 - (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct.
 - (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation.
 - (d) if the successful bidder subcontracted a portion of the bid to another person without disclosing it, Transnet reserves the right to penalise the bidder up to 10 percent of the value of the contract.
 - (e) recommend that the bidder or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted by the National Treasury from obtaining business from any organ of state for a period not exceeding 10 years, after the audi alteram partem (hear the other side) rule has been applied; and
 - (f) forward the matter for criminal prosecution.

WITNESSES	
1	SIGNATURE(S) OF BIDDERS(S)
2	DATE:

SECTION 10: CERTIFICATE OF ATTENDANCE OF NON-COMPULSORY RFP BRIEFING

It is hereby certified that –	
1	_
2	_
Representative(s) of	[name of entity]
attended the site meeting / RFP briefing in resin terms of this RFP on	spect of the proposed Goods/Services to be rendered20
TRANSNET'S REPRESENTATIVE	RESPONDENT'S REPRESENTATIVE
DATE	DATE
	EMAIL
NOTE: This certificate of attendance must be filled in other copy to be kept by the bidder.	duplicate, one copy to be kept by Transnet and the

SECTION 11.....: PROTECTION OF PERSONAL INFORMATION (For normal contract)

- 1. The following terms shall bear the same meaning as contemplated in Section 1 of the Protection of Person information act, No.4 of 2013.("POPIA"):
 - consent; data subject; electronic communication; information officer; operator; person; personal information; processing; record; Regulator; responsible party; special information; as well as any terms derived from these terms.
- 2. Transnet will process all information by the Respondent in terms of the requirements contemplated in Section 4(1) of the POPIA:
 - Accountability; Processing limitation; Purpose specification; Further processing limitation; Information quality; Openness; Security safeguards and Data subject participation.
- 3. The Parties acknowledge and agree that, in relation to personal information that will be processed pursuant to this RFP, the Responsible party is "Transnet" and the Data subject is the "Respondent". Transnet will process personal information only with the knowledge and authorisation of the Respondent and will treat personal information which comes to its knowledge as confidential and will not disclose it, unless so required by law or subject to the exceptions contained in the POPIA.
- 4. Transnet reserves all the rights afforded to it by the POPIA in the processing of any of its information as contained in this RFP and the Respondent is required to comply with all prescripts as detailed in the POPIA relating to all information concerning Transnet.
- 5. In responding to this bid, Transnet acknowledges that it will obtain and have access to personal information of the Respondent. Transnet agrees that it shall only process the information disclosed by Respondent in their response to this bid for the purpose of evaluating and subsequent award of business and in accordance with any applicable law.
- 6. Transnet further agrees that in submitting any information or documentation requested in this RFP, the Respondent is consenting to the further processing of their personal information for the purpose of, but not limited to, risk assessment, assurances, contract award, contract management, auditing, legal opinions/litigations, investigations (if applicable), document storage for the legislatively required period, destruction, de-identification and publishing of personal information by Transnet and/or its authorised appointed third parties.
- 7. Furthermore, Transnet will not otherwise modify, amend or alter any personal data submitted by the Respondent or disclose or permit the disclosure of any personal data to any third party without the prior written consent from the Respondent. Similarly, Transnet requires the Respondent to process any personal information disclosed by Transnet in the bidding process in the same manner.
- 8. Transnet shall, at all times, ensure compliance with any applicable laws put in place and maintain sufficient measures, policies and systems to manage and secure against all forms of risks to any

Respondent's Signature	Date & Company Stam

- information that may be shared or accessed pursuant to this RFP (physically, through a computer or any other form of electronic communication).
- 9. Transnet shall notify the Respondent in writing of any unauthorised access to information, cybercrimes or suspected cybercrimes, in its knowledge and report such crimes or suspected crimes to the relevant authorities in accordance with applicable laws, after becoming aware of such crimes or suspected crime. The Respondent must take all necessary remedial steps to mitigate the extent of the loss or compromise of personal information and to restore the integrity of the affected personal information as quickly as is possible.
- 10. The Respondent may, in writing, request Transnet to confirm and/or make available any personal information in its possession in relation to the Respondent and if such personal information has been accessed by third parties and the identity thereof in terms of the POPIA. The Respondent may further request that Transnet correct (excluding critical/mandatory or evaluation information), delete, destroy, withdraw consent or object to the processing of any personal information relating to the Respondent in Transnet's possession in terms of the provision of the POPIA and utilizing Form 2 of the POPIA Regulations.
- 11. In submitting any information or documentation requested in this RFP, the Respondent is hereby consenting to the processing of their personal information for the purpose of this RFP and further confirming that they are aware of their rights in terms of Section 5 of POPIA

Respondents are required to provide consent below:

YES	NO	
-----	----	--

- 12. Further, the Respondent declares that they have obtained all consents pertaining to other data subject's personal information included in its submission and thereby indemnifying Transnet against any civil or criminal action, administrative fines or other penalty or loss that may arise as a result of the processing of any personal information that the Respondent submitted.
- 13. The Respondent declares that the personal information submitted for the purpose of this RFP is complete, accurate, not misleading, is up to date and may be updated where applicable.

Signature of Respondent's authorised re	nrocontativo	
Signature of Respondent's authorised re	presentative	

Should a Respondent have any complaints or objections to processing of its personal information, by Transnet, the Respondent can submit a complaint to the Information Regulator on https://www.justice.gov.za/inforeq/, click on contact us, click on complaints.IR@justice.gov.za

SECTION 12: PROTECTION OF PERSONAL INFORMATION (For Operator Contract only)

- 1. The following terms shall bear the same meaning as contemplated in Section 1 of the Protection of Person information act, No. of 2013" (POPIA"):
 - consent; data subject; electronic communication; information officer; operator; person; personal information; processing; record; Regulator; responsible party; special information; as well as any terms derived from these terms.
- 2. The Operator will process all information by the Transnet in terms of the requirements contemplated in Section 4(1) of the POPIA:
 - Accountability; Processing limitation; Purpose specification; Further processing limitation; Information quality; Openness; Security safeguards and Data subject participation.
- 3. The Parties acknowledge and agree that, in relation to personal information of Transnet and the information of a third party that will be processed pursuant to this Agreement, the Operator is (Respondent) and the Data subject is "Transnet". Operator will process personal information only with the knowledge and authorisation of Transnet and will treat personal information and the information of a third party which comes to its knowledge as confidential and will not disclose it, unless so required by law or subject to the exceptions contained in the POPIA.
- 4. Transnet reserves all the rights afforded to it by the POPIA in the processing of any of its information as contained in this Agreement and the Operator is required to comply with all prescripts as detailed in the POPIA relating to all information concerning Transnet.
- 5. In terms of this Agreement, the Operator acknowledges that it will obtain and have access to personal information of Transnet and the information of a third party and agrees that it shall only process the information disclosed by Transnet in terms of this Agreement and only for the purposes as detailed in this Agreement and in accordance with any applicable law.
- 6. Should there be a need for the Operator to process the personal information and the information of a third party in a way that is not agreed to in this Agreement, the Operator must request consent from Transnet to the processing of its personal information or and the information of a third party in a manner other than that it was collected for, which consent cannot be unreasonably withheld.
- 7. Furthermore, the Operator will not otherwise modify, amend or alter any personal information and the information of a third party submitted by Transnet or disclose or permit the disclosure of any personal information and the information of a third party to any third party without prior written consent from Transnet.
- 8. The Operator shall, at all times, ensure compliance with any applicable laws put in place and maintain sufficient measures, policies and systems to manage and secure against all forms of risks to any information that may be shared or accessed pursuant to the services offered to Transnet in terms of this Agreement (physically, through a computer or any other form of electronic communication).

Respondent's Signature	Date & Company Stamp

- 9. The Operator shall notify Transnet in writing of any unauthorised access to personal information and the information of a third party , cybercrimes or suspected cybercrimes, in its knowledge and report such crimes or suspected crimes to the relevant authorities in accordance with applicable laws, after becoming aware of such crimes or suspected crime. The Operator must inform Transnet of the breach as soon as it has occurred to allow Transnet to take all necessary remedial steps to mitigate the extent of the loss or compromise of personal information and the information of a third party and to restore the integrity of the affected personal information as quickly as is possible.
- 10. Transnet may, in writing, request the Operator to confirm and/or make available any personal information and the information of a third party in its possession in relation to Transnet and if such personal information has been accessed by third parties and the identity thereof in terms of the POPIA.
- 11. Transnet may further request that the Operator correct, delete, destroy, withdraw consent or object to the processing of any personal information and the information of a third party relating to the Transnet or a third party in the Operator's s possession in terms of the provision of the POPIA and utilizing Form 2 of the POPIA Regulations.
- 12. In signing this addendum that is in terms of the POPIA, the Operator hereby agrees that it has adequate measures in place to provide protection of the personal information and the information of a third party given to it by Transnet in line with the 8 conditions of the POPIA and that it will provide to Transnet satisfactory evidence of these measures whenever called upon to do so by Transnet.

The Operator is required to provide confirmation that all measures in terms of the POPIA are in place when processing personal information and the information of a third party received from Transnet:

YES NO

13. Further, the Operator acknowledges that it will be held liable by Transnet should it fail to process personal information in line with the requirements of the POPIA. The Operator will be subject to any civil or criminal action, administrative fines or other penalty or loss that may arise as a result of the processing of any personal information that Transnet submitted to it.

Signature of	Respondent's	authorised	representative:	

14. Should a Respondent have any complaints or objections to processing of its personal information, by Transnet, the Respondent can submit a complaint to the Information Regulator on https://www.justice.gov.za/inforeg/, click on contact us, click on complaints.IR@justice.gov.za

Annexure E: Bidder to attach TAX compliance status and PIN

ANNEXURE F:
Bidder to attach valid proof of evidence to claim points for compliance with Specific Goals' requirements as stipulated in Section 9 of this RFP (Valid B-BBEE certificate or Sworn- Affidavit as per DTIC guidelines)

Respondent's Signature

Annexure G:

Annexure H:

Bidder to confirm the acceptance of the scope of work for provision of credit management service to Transnet Corporate Centre on an "as and when required basis" for a period of three (3) years

ACCEPTANCE OF SCOPE OF WORK		STATE YES/NO	
Do you accept the Scope of Wor	k presented in S	Section 3 of this RFP?	
Signature:			
Date:			
For and on behalf Bidder			
CONTINUED VALIDITY OF RETUR	NABLE DOCUM	ENTS	
The successful Respondent will be re	equired to ensure	the validity of all returnab	le documents, including
but not limited to its valid proof of B	-BBEE status, for	the duration of any contra	act emanating from this
RFP. Should the Respondent be award	ded the contract [the Agreement] and fail	to present Transnet with
such renewals as and when they bec	ome due, Transn	et shall be entitled, in add	ition to any other rights
and remedies that it may have in	terms of the ev	entual Agreement, to terr	ninate such Agreement
immediately without any liability and w	vithout prejudice t	o any claims which Transne	et may have for damages
against the Respondent.			
SIGNED at	on this	day of	20
SIGNATURE OF WITNESSES		ADDRESS OF WITNESSE	S
1			
Name			
2			
Name			
SIGNATURE OF RESPONDENT'S AUTH	ORISED REPRES	ENTATIVE:	
NAME:			
DESIGNATION:			

