

ANNEXURE B: FOR THE SERVICE OF DENTAL EQUIPMENT FOR THE PHELOPEHA HEALTHCARE TRAINS							
TECHNICAL ELEMENT	REQUIREMENT	RESPONSE		WEIGHTING	RATING MATRIX	EVIDENCE / COMMENTS / COMPLIANCE	RESPONDENT COMMENTS
TECHNICAL COMPLIANCE	Compliance to technical specifications (Annexure A)	YES	NO	60	Compliance = 60 Non-compliance = 0	Signed off documentation: Annexure A Note: Failure to complete and return these documents will result in disqualification	
WARRANTY	Indicate warranty on replacement parts and workmanship	Indicate warranty period (months)		20	18 months (or more) = 20 12 months = 10 Less than 12 months = 0		
LEAD TIME	Indicate duration to render service	Indicate duration (weeks)		15	1 week or less = 15 2 - 3 weeks = 10 3 weeks and more = 0	Bidder to indicate lead time in Section 4 of the RFQ (page 16 of 32)	
ISO 9001 ACCREDITATION	ISO 9001 accreditation	YES	NO	5	Yes = 5 No certification = 0	Submit a certified copy of valid ISO 9001 certificate Note: The certificate must be made out in the name of the company responding to this tender.	
Weighted score	100						
Threshold	80						

SUBMITTED

Name: Wade Arendsen

Designation: Engineering Technician

Signature: _



Date: 05/11/2024

Annexure A: Technical Specifications for Dental Equipment Servicing

Item No.	Item Description	Comply (Yes) / Not Comply (No)
NSI	Assess, service and repair all dental equipment Coach: Dental - Coach number: 135215 Train-set: Phelophepa 1	
NSI	Assess, service and repair all dental equipment Coach: Dental - Coach number: 134072 Train-set: Phelophepa 2	

SUBMITTED

Name: Wade Arendsen

Designation: Engineering Technician

Signature: _____



Date: 05/11/2024