

TRANSNET PORT TERMINALS

TENDER NUMBER:

DESCRIPTION OF THE WORKS: PROVISION TO HIRE THREE (3) X ROUGH TERRAIN 5-TON FORKLIFTS AND THREE (3) MAN-CAGES FOR THE PORT OF CAPE TOWN CONTAINER TERMINAL FOR A PERIOD OF SIX (6) MONTHS.

<b>T2</b>	<b>Response Time</b>	
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Service Provider to provide technical support in case of break-down or callouts and respond within One hour from time of call out.

The scoring is as follows:

<b>Scoring guideline</b>	
<b>25 points</b>	Will provide support within one hour
<b>20 points</b>	Will provide support within two hours
<b>15 points</b>	Will provide support within three hours
<b>0 points</b>	Will provide support within four hours or more
<b>0 points</b>	Will not provide support

Signed

Date

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\_\_\_\_\_

Name

Position

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