

TRANSNET PORT TERMINALS

an Operating Division of **TRANSNET SOC LTD**

[hereinafter referred to as **Transnet**]

Registration Number 1990/000900/30

REQUEST FOR QUOTATION [RFQ] No 11319651

**FOR THE PROVISION OF Health and Hygiene's Services x 6 months
FOR TRANSNET SOC LTD (REG. NO. 1990/000900/30) OPERATING AS
TRANSNET PORT TERMINALS AT THE PORT OF DURBAN**

FOR A PERIOD OF CONTRACT PERIOD

ISSUE DATE: 15 January 2024

CLOSING DATE: 19 January 2024

CLOSING TIME: 23h00

Note to the bidders:

Bidders are required to ensure that electronic bid submissions are done at least a day before the closing date to prevent issues which they may encounter due to their internet speed, bandwidth or the size of the number of uploads they are submitting. Transnet will not be held liable for any challenges experienced by bidders as a result of the technical challenges. Please do not wait for the last hour to submit. A Bidder can upload 30mb per upload and multiple uploads are permitted.

SECTION 1: SBD1 FORM**PART A
INVITATION TO BID**

YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF TRANSNET PORT TERMINALS, A DIVISION TRANSNET SOC LTD							
BID NUMBER:	11319651	ISSUE DATE:	15 January 2024	CLOSING DATE:	19 January 2024	CLOSING TIME:	23h00
DESCRIPTION	Health and Hygiene's Services x 6 months						
BID RESPONSE DOCUMENTS SUBMISSION							
Transnet has implemented a new electronic tender submission system, the e-Tender Submission Portal, in line with the overall Transnet digitalization strategy where suppliers can view advertised tenders, register their information, log their intent to respond to bids and upload their bid proposals/responses on to the system.							
RESPONDENTS ARE TO UPLOAD THEIR BID RESPONSE PROPOSALS ONTO THE TRANSNET SYSTEM AGAINST EACH TENDER/RFQ SELECTED.							
The Transnet e-Tender Submission Portal can be accessed as follows:							
<ul style="list-style-type: none"> ▪ Log on to the Transnet eTenders management platform website/Portal (transnetetenders.azurewebsites.net) (please use Google Chrome to access Transnet link/site free of charge); ▪ Click on "ADVERTISED TENDERS" to view advertised tenders; ▪ Click on "SIGN IN/REGISTER – for bidder to register their information (must fill in all mandatory information); ▪ Click on "SIGN IN/REGISTER" - to sign in if already registered; ▪ Toggle (click to switch) the "Log an Intent" button to submit a bid; ▪ Submit bid documents by uploading them into the system against each tender selected. ▪ No late submissions will be accepted. The bidder guide can be found on the Transnet Portal transnetetenders.azurewebsites.net 							
BIDDING PROCEDURE ENQUIRIES MAY BE DIRECTED TO				TECHNICAL ENQUIRIES MAY BE DIRECTED TO:			
CONTACT PERSON	Koos Oosthuyzen			CONTACT PERSON	Cindy Fynn		
TELEPHONE NUMBER	031 361 8979			TELEPHONE NUMBER	031 361 6968		
FACSIMILE NUMBER				FACSIMILE NUMBER			
E-MAIL ADDRESS	Koos.oosthuyzen@transnet.net			E-MAIL ADDRESS	Cindy.Fynn@transnet.net		
SUPPLIER INFORMATION							
NAME OF BIDDER							
POSTAL ADDRESS							
STREET ADDRESS							
TELEPHONE NUMBER	CODE				NUMBER		
CELLPHONE NUMBER							
FACSIMILE NUMBER	CODE				NUMBER		
E-MAIL ADDRESS							
VAT REGISTRATION NUMBER							
SUPPLIER COMPLIANCE STATUS	TAX COMPLIANCE SYSTEM PIN:				OR	CENTRAL SUPPLIER DATABASE	UNIQUE REGISTRATION REFERENCE NUMBER: MAAA

B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE	TICK APPLICABLE BOX] <input type="checkbox"/> Yes <input type="checkbox"/> No	B-BBEE STATUS LEVEL SWORN AFFIDAVIT	[TICK APPLICABLE BOX] <input type="checkbox"/> Yes <input type="checkbox"/> No
[A B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE/ SWORN AFFIDAVIT MUST BE SUBMITTED FOR PURPOSES OF COMPLIANCE WITH THE B-BBEE ACT]			
1 ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS /SERVICES /WORKS OFFERED?	<input type="checkbox"/> Yes <input type="checkbox"/> No [IF YES ENCLOSE PROOF]	2 ARE YOU A FOREIGN BASED SUPPLIER FOR THE GOODS /SERVICES /WORKS OFFERED?	<input type="checkbox"/> Yes <input type="checkbox"/> No [IF YES, ANSWER QUESTIONNAIRE BELOW]
QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS			
IS THE ENTITY A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)?			<input type="checkbox"/> YES <input type="checkbox"/> NO
DOES THE ENTITY HAVE A BRANCH IN THE RSA?			<input type="checkbox"/> YES <input type="checkbox"/> NO
DOES THE ENTITY HAVE A PERMANENT ESTABLISHMENT IN THE RSA?			<input type="checkbox"/> YES <input type="checkbox"/> NO
DOES THE ENTITY HAVE ANY SOURCE OF INCOME IN THE RSA?			<input type="checkbox"/> YES <input type="checkbox"/> NO
IS THE ENTITY LIABLE IN THE RSA FOR ANY FORM OF TAXATION?			<input type="checkbox"/> YES <input type="checkbox"/> NO
IF THE ANSWER IS "NO" TO ALL OF THE ABOVE, THEN IT IS NOT A REQUIREMENT TO REGISTER FOR A TAX COMPLIANCE STATUS SYSTEM PIN CODE FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) AND IF NOT REGISTER AS PER 1.3 BELOW.			

PART B TERMS AND CONDITIONS FOR BIDDING

1. TAX COMPLIANCE REQUIREMENTS
1.1 BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.
1.2 BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VERIFY THE TAXPAYER'S PROFILE AND TAX STATUS.
1.3 APPLICATION FOR TAX COMPLIANCE STATUS (TCS) PIN MAY BE MADE VIA E-FILING THROUGH THE SARS WEBSITE WWW.SARS.GOV.ZA.
1.4 BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE TOGETHER WITH THE BID.
1.5 IN BIDS WHERE UNINCORPORATED CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED, EACH PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE / PIN / CSD NUMBER.
1.6 WHERE NO TCS IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.

NB: FAILURE TO PROVIDE / OR COMPLY WITH ANY OF THE ABOVE PARTICULARS MAY RENDER THE BID INVALID.

SIGNATURE OF BIDDER:

CAPACITY UNDER WHICH THIS BID IS SIGNED:

(Proof of authority must be submitted e.g. company resolution)

DATE: _____

SECTION 2: NOTICE TO BIDDERS

1 Responses to RFQ

Responses to this RFQ [**Quotations**] must not include documents or reference relating to any other quotation or proposal. Any additional conditions must be embodied in an accompanying letter.

2 Communication

2.1 Specific queries relating to this RFQ before the closing date of the RFQ should be submitted onto the system and to **Koos Oosthuyzen** Koos.Oosthuyzen@transnet.net before **12:00 pm on 17 January 2024**. In the interest of fairness and transparency Transnet's response to such a query will then be made available to other bidders.

2.2 It is prohibited for Respondents to attempt, either directly or indirectly, to canvass any officer or employee of Transnet in respect of this RFQ between the closing date and the date of the award of the business.

2.3 Respondents found to be in collusion with one another will be automatically disqualified and restricted from doing business with organs of state for a specified period.

2.4 Respondents may also, at any time after the closing date of the RFQ, communicate with the Koos Oosthuyzen on any matter relating to its RFQ response:

Telephone 031 361 8979

Email: koos.oosthuyzen@transnet.net

2.5 All unsuccessful bidders have a right to request Transnet to furnish individual reasons for their bid not being successful. This requested must be directed to the contact person stated in the SBD 1 form

3 Legal Compliance

The successful Respondent shall be in full and complete compliance with any and all applicable national and local laws and regulations.

4 Employment Equity Act

Respondents must comply with the requirements of the Employment Equity Act 55 of 1998 applicable to it including (but not limited to) Section 53 of the Employment Equity Act.

5 Changes to Quotations

Changes by the Respondent to its submission will not be considered after the closing date and time.

6 Binding Offer

Any Quotation furnished pursuant to this Request shall be deemed to be an offer. Any exceptions to this statement must be clearly and specifically indicated.

7 Disclaimers

7.1 Respondents are hereby advised that Transnet is not committed to any course of action as a result of its issuance of this RFQ and/or its receipt of a Quotation in response to it. Please note that Transnet reserves the right to:

- modify the RFQ's goods / service(s) and request Respondents to re-bid on any changes;
- reject any Quotation which does not conform to instructions and specifications which are detailed herein;
- disqualify Quotations submitted after the stated submission deadline;
- not necessarily accept the lowest priced Quotation or an alternative bid;

- place an order in connection with this Quotation at any time after the RFQ's closing date;
- award only a portion of the proposed goods / services which are reflected in the scope of this RFQ;
- split the award of the order/s between more than one Supplier/Service Provider should it at Transnet's discretion be more advantageous in terms of, amongst others, cost or developmental considerations;
- cancel the quotation process;
- validate any information submitted by Respondents in response to this bid. This would include, but is not limited to, requesting the Respondents to provide supporting evidence. By submitting a bid, Respondents hereby irrevocably grant the necessary consent to Transnet to do so;
- request audited financial statements or other documentation for the purposes of a due diligence exercise;
- not accept any changes or purported changes by the Respondent to the bid rates after the closing date and/or after the award of the business, unless the contract specifically provides for it;
- to cancel the contract and/request that National Treasury place the Respondent on its Database of Restricted Suppliers for a period not exceeding 10 years, on the basis that a contract was awarded on the strength of incorrect information furnished by the Respondent or on any other basis recognised in law;
- award the business to the next ranked bidder, provided that he/she is still prepared to provide the required Goods/Services at the quoted price, should the preferred bidder fail to sign or commence with the contract within a reasonable period after being requested to do so. Under such circumstances, the validity of the bids of the next ranked bidder(s) will be deemed to remain valid, irrespective of whether the next ranked bidder(s) were notified of their bid being unsuccessful. Bidders may therefore be requested to advise whether they would still be prepared to provide the required Goods/Services at their quoted price.
- Should a bidder fail to respond to a request for extension of the validity period before it expires, that bidder will be excluded from tender process.

8 Specification/Scope of Work

Refer to Annexure A – Scope of work/Technical Evaluation

9 Legal review

A Proposal submitted by a Respondent will be subjected to review and acceptance or rejection of its proposed contractual terms and conditions by Transnet's Legal Counsel, prior to consideration for an award of business.

10 Security clearance

Acceptance of this bid could be subject to the condition that the Successful Respondent, its personnel providing the goods and its subcontractor(s) must obtain security clearance from the appropriate authorities to the level of CONFIDENTIAL/ SECRET/TOP SECRET. Obtaining the required clearance is the responsibility of the Successful Respondent. Acceptance of the bid is also subject to the condition that the Successful Respondent will implement all such security measures as the safe performance of the contract may require.

11 National Treasury's Central Supplier Database

Respondents are required to self-register on National Treasury's Central Supplier Database (CSD) which has been established to centrally administer supplier information for all organs of state and facilitate the verification of certain key supplier information. Transnet is required to ensure that price quotations are invited and accepted from prospective bidders listed on the CSD. Business may not be awarded to a respondent who has failed to

register on the CSD. Only foreign suppliers with no local registered entity need not register on the CSD. The CSD can be accessed at <https://secure.csd.gov.za/>.

For this purpose, the attached SBD 1 Form must be completed and submitted as a mandatory returnable document by the closing date and time of the bid.

12 Tax Compliance

Respondents must be compliant when submitting a proposal to Transnet and remain compliant for the entire contract term with all applicable tax legislation, including but not limited to the Income Tax Act, 1962 (Act No. 58 of 1962) and Value Added Tax Act, 1991 (Act No. 89 of 1991).

It is a condition of this bid that the tax matters of the successful Respondents be in order, or that satisfactory arrangements have been made with South African Revenue Service (SARS) to meet the Respondents tax obligations.

The Tax Compliance status requirements are also applicable to foreign Respondents/ individuals who wish to submit bids.

Where Consortia / Joint Ventures / Sub-contractors are involved, each party must be registered on the Central Supplier Database and their tax compliance status will be verified through the Central Supplier Database.

Transnet urges its clients, suppliers and the general public to report any fraud or corruption to

TIP-OFFS ANONYMOUS:

Ethics Helpdesk (Pty) LTD.
Ethics Management System™

You can choose to be **Anonymous** or **Non-Anonymous** on **ANY** of the platforms
PLEASE RETAIN YOUR REFERENCE NUMBER

				
	<p style="font-weight: bold; font-size: x-small;">AI Voice Bot "Jack"</p> <p style="font-size: x-small;">Speak to our AI Voice Chat Bot "JACK", you converse with him like chatting to a human, with the option to record a message and speak to an agent at anytime.</p>	<p style="font-weight: bold; font-size: x-small;">What's App</p> <p style="font-size: x-small;">Speak to an Agent via What's App.</p>	<p style="font-weight: bold; font-size: x-small;">Speak to an Agent</p> <p style="font-size: x-small;">Speak to an Agent via the platform with no call or data charge</p>	<p style="font-weight: bold; font-size: x-small;">Telegram</p> <p style="font-size: x-small;">Speak to an Agent via Telegram</p>

0800 003 056

086 551 4153

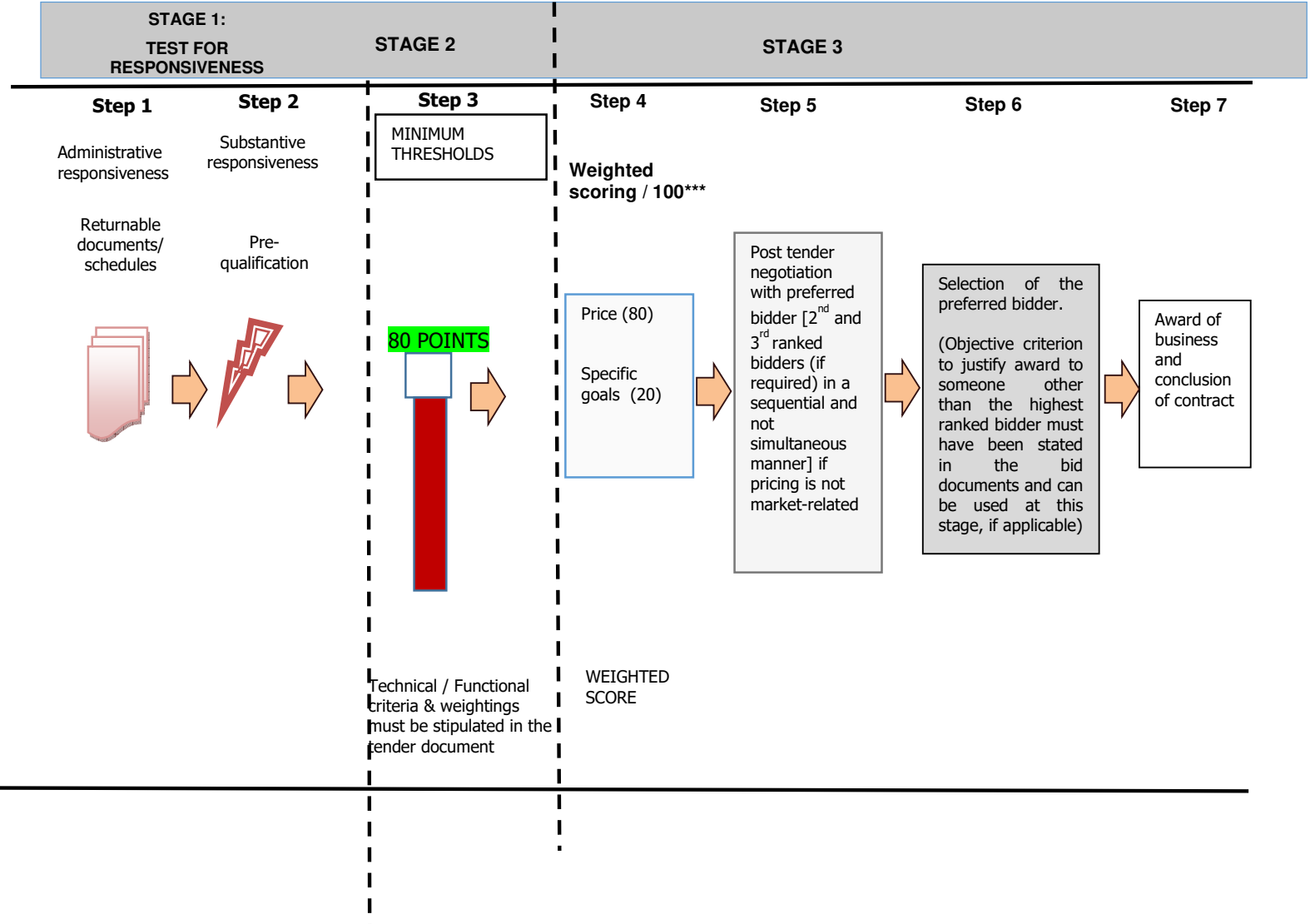
reportit@ethicshelpdesk.com

*120*0785980808#

SECTION 3 EVALUATION METHODOLOGY, CRITERIA AND RETURNABLE DOCUMENTS

1 Evaluation Criteria

Transnet will utilise the following methodology and criteria in selecting a preferred Supplier/Service provider:



Respondent's Signature

Date & Company Stamp

STEP ONE: Test for Administrative Responsiveness

The test for administrative responsiveness will include the following:

Administrative responsiveness check	RFQ Reference
<ul style="list-style-type: none"> Whether the Bid has been lodged on time 	
<ul style="list-style-type: none"> Whether all Returnable Documents and/or schedules [where applicable] were completed and returned by the closing date and time 	<i>Section 3</i>
<ul style="list-style-type: none"> Verify the validity of all returnable documents 	<i>Section 3</i>
<ul style="list-style-type: none"> Verify if the Bid document has been duly signed by the authorised respondent 	<i>All sections</i>

The test for administrative responsiveness [Step One] must be passed for a Respondent's Proposal to progress to Step Two for further pre-qualification

1.1 STEP TWO: Test for Substantive Responsiveness to RFQ

The test for substantive responsiveness to this RFQ will include the following:

Check for substantive responsiveness	RFQ Reference
<ul style="list-style-type: none"> Whether any general and legislation qualification criteria set by Transnet, have been met 	<i>All sections</i>
<ul style="list-style-type: none"> Whether the Bid contains a priced offer 	<i>Section 4 - Quotation Form</i>
<ul style="list-style-type: none"> Whether the Bid materially complies with the scope and/or specification given 	<i>All Sections</i>
<p>Whether any Technical Pre-qualification Criteria/minimum requirements/legal requirements have been met as follows</p> <p>A) A service provider is required to provide proof registration with the Bargaining Council for the Contract Health & Hygiene Services Industry (KZN)</p> <p>B) Valid letter of Good Standing (COIDA) relevant to the Health & Hygiene service.</p> <p>C) A Comprehensive Safety Plan in line with the Transnet safety specification is required.</p> <p>D) Valid Biological Waste Disposal Site Certificate or Signed Valid Agreement.</p> <p>1) Business Continuity</p> <p>2) Bidder must submit a minimum three (3) months bank statement and a sample of a system generated employee payslip.</p>	<p><i>Section 2 – paragraph 10 (Scope of Work)</i></p> <p><i>Annexure B – Technical Evaluation</i></p> <p><i>ANNEXURE A</i></p> <p><i>ANNEXURE A</i></p> <p><i>ANNEXURE A</i></p> <p><i>ANNEXURE A</i></p> <p><i>ANNEXURE A</i></p> <p><i>ANNEXURE A</i></p> <p><i>ANNEXURE A</i></p> <p><i>ANNEXURE A</i></p>

Respondent's Signature

Date & Company Stamp

<ul style="list-style-type: none"> 3) Comprehensive Operational Management Plan 4) Bidder must submit proof from Department of Labour contribution to UIF/Pension fund payment for their employees not older than six months from closing date of the tender. 5) List of Chemical Substances (Pesticides) 6) Quality Certification 7) Proof of Experience 	
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The test for substantive responsiveness [Step Two] must be passed for a Respondent’s proposal to progress to Step Three for further evaluation

1.2 STEP THREE: Minimum Threshold 80 Points for Technical Criteria

The test for the Technical and Functional threshold will include the following:

Technical Evaluation Criteria	Points Weightings	Scoring guideline (0 to 5)/ (0 to 10)
Business Continuity	5	<i>REFER TO ANNEXURE A</i>
Bidder must submit a minimum three (3) months bank statement and a sample of a system generated employee payslip.	20	<i>REFER TO ANNEXURE A</i>
Comprehensive Operational Management Plan	20	<i>REFER TO ANNEXURE A</i>
Bidder must submit proof from Department of Labour contribution to UIF/Pension fund payment for their employees not older than six months from closing date of the tender.	20	<i>REFER TO ANNEXURE A</i>
List of Chemical Substances (Pesticides)	10	<i>REFER TO ANNEXURE A</i>
Quality Certification	15	<i>REFER TO ANNEXURE A</i>
Proof of Experience	10	<i>REFER TO ANNEXURE A</i>
Total Weighting:	100	
Minimum qualifying score required:	80	

A Respondent’s compliance with the minimum functionality/technical threshold will be measured by their responses. Respondents are to note that Transnet will round off final technical scores to the nearest 2 (two) decimal places for the purposes of determining whether the technical threshold has been met.

1.3 STEP FOUR: Evaluation and Final Weighted Scoring

a) **Price Criteria** [Weighted score 80 points]:

Evaluation Criteria	RFP Reference
<ul style="list-style-type: none"> Commercial offer 	<i>Section 4</i>

Transnet will utilise the following formula in its evaluation of Price:

$$PS = 80 \left(1 - \frac{Pt - Pmin}{Pmin} \right)$$

Where:

- Ps* = Score for the Bid under consideration
- Pt* = Price of Bid under consideration
- Pmin* = Price of lowest acceptable Bid

b) **Specific Goals** [Weighted score 20 point]

- Specific goals preference points claim form
- Preference points will be awarded to a bidder for attaining the specific goals requirements in accordance with the table indicated in **Section 4.1** of the specific goals Claim Form.

1.4 STEP FIVE: Post Tender Negotiations (if applicable)

- Respondents are to note that Transnet may not award a contract if the price offered is not market-related. In this regard, Transnet reserves the right to engage in PTN with the view to achieving a market-related price or to cancel the tender. Negotiations will be done in a sequential manner i.e.:
 - first negotiate with the highest ranked bidder or cancel the bid, should such negotiations fail,
 - negotiate with the 2nd and 3rd ranked bidders (if required) in a sequential manner.
- In the event of any Respondent being notified of such short-listed/preferred bidder status, his/her bid, as well as any subsequent negotiated best and final offers (BAFO), will automatically be deemed to remain valid during the negotiation period and until the ultimate award of business.
- Should Transnet conduct post tender negotiations, Respondents will be requested to provide their best and final offers to Transnet based on such negotiations. Where a market related price has been achieved through negotiation, the contract will be awarded to the successful Respondent(s).

1.5 STEP SIX: Objective Criteria (if applicable)

Transnet reserves the right to award the business to the highest scoring bidder/s unless objective criteria justify the award to another bidder. The objective criteria Transnet may apply in this bid process include:

- Skills Transfer and Capacity Building for Transnet;

- Impact on Transnet's Return On Investment;
- Rotation of Suppliers to promote opportunities for other suppliers, by overlooking a supplier that has been awarded business repeatedly overtime in order to benefit other suppliers in the market;
- the tenderer:
 - is not under restrictions, or has principals who are under restrictions, preventing participating in the employer's procurement,
 - is not undergoing a process of being restricted by Transnet or other state institution that Transnet may be aware of,
 - can, as necessary and in relation to the proposed contract, demonstrate that he or she possesses the professional and technical qualifications, professional and technical competence, financial resources, equipment and other physical facilities, managerial capability, reliability, experience and reputation, expertise and the personnel, to perform the contract,
 - has the legal capacity to enter into the contract
 - is not insolvent, in receivership, under Business Rescue as provided for in chapter 6 of the Companies Act, 2008, bankrupt or being wound up, has his affairs administered by a court or a judicial officer, has suspended his business activities, or is subject to legal proceedings in respect of any of the foregoing,
 - complies with the legal requirements, if any, stated in the tender data and
 - is able, in the option of the employer to perform the contract free of conflicts of interest.
- all Risks identified during a risk assessment exercise/probity check (which may be conducted by an authorised third party) that would be done to assess all risks, including but not limited to:
 - the financial stability of the bidder based on key ratio analysis, which would include, but not be limited to Efficiency, Profitability, Financial Risk, Liquidity, Acid Test, and Solvency;
 - a due diligence to assess functional capability and capacity. This could include a site visit;
 - A commercial relationship with a Domestic Prominent Influential Person (DPIP) or Foreign Prominent Public Official (FPPO) or an entity of which such person or official is the beneficial owner; and
 - Reputational and Brand risks

1.6 STEP SEVEN: Award of business and conclusion of contract

- Immediately after approval to award the contract has been received, the successful or preferred bidder(s) will be informed of the acceptance of his/their Quotation by way of a Letter of Award. Thereafter the final contract will be concluded with the successful Respondent(s).
- Otherwise, a final contract will be concluded and entered into with the successful Bidder at the acceptance of a letter of award by the Respondent.

2 Validity Period

Transnet requires a validity period of 90 [Ninety] Business Days from the closing date of this RFQ, excluding the first day and including the last day.

Bidders are to note that they may be requested to extend the validity period of their bid, on the same terms and conditions, if the internal evaluation process has not been finalised within the validity period. However, once the adjudication body has approved the process and award of the business to the successful bidder(s), the validity of the successful bidder(s)' bid will be deemed to remain valid until a final contract has been concluded.

3 Disclosure of contract information

Johannesburg Stock Exchange Debt Listing Requirements

Transnet may also be required to disclose information relating to the subsequent contract i.e. the name of the company, goods/services provided by the company, the value and duration of the contract, etc. in compliance with the Johannesburg Stock Exchange (JSE) Debt Listing Requirements.

Domestic Prominent Influential Persons (DPIP) OR Foreign Prominent Public Officials (FPPO)

Transnet is free to procure the services of any person within or outside the Republic of South Africa in accordance with applicable legislation. Transnet shall not conduct or conclude business transactions, with any Respondents without having:

- Considered relevant governance protocols;
- Determined the DPIP or FPPO status of that counterparty; and
- Conducted a risk assessment and due diligence to assess the potential risks that may be posed by the business relationship.

As per the Transnet Domestic Prominent Influential Persons (DPIP) and Foreign Prominent Public Officials (FPPO) and Related Individuals Policy available on Transnet website <https://www.transnet.net/search/pages/results.aspx?k=FPIDP#k=DPIP>, Respondents are required to disclose any commercial relationship with a DPIP or FPPO (as defined in the Policy) by completing the following section:

The below form contains personal information as defined in the Protection of Personal Information Act, 2013 (the "Act"). By completing the form, the signatory consents to the processing of her/his personal information in accordance with the requirements of the Act. Consent cannot unreasonably be withheld.						
Is the Respondent <i>(Complete with a "Yes" or "No")</i>						
A DPIP/FPPO		Closely Related to a DPIP/FPPO		Closely Associated to a DPIP/FPPO		
List all known business interests, in which a DPIP/FPPO may have a direct/indirect interest or significant participation or involvement.						
No	Name of Entity / Business	Role in the Entity / Business (Nature of interest/ Participation)	Shareholding %	Registration Number	Status (Mark the applicable option with an X)	
					Active	Non-Active
1						
2						
3						

Respondent's Signature

Date & Company Stamp

Respondents declaring a commercial relationship with a DPIIP or FPPO are to note that Transnet is required to annually publish on its website a list of all business contracts entered into with DPIIP or FPPO. This list will include successful Respondents, if applicable.

4 Returnable Documents

Returnable Documents means all the documents, Sections and Annexures, as listed in the tables below. There are three types of returnable documents as indicated below and Respondents are urged to ensure that these documents are returned with their bids based on the consequences of non-submission as indicated below:

Mandatory Returnable Documents	<i>Failure to provide all these Mandatory Returnable Documents at the Closing Date and time of this RFQ <u>will</u> result in a Respondent's disqualification.</i>
Returnable Documents Used for Scoring	<i>Failure to provide all Returnable Documents used for purposes of scoring a bid, by the closing date and time of this bid will not result in a Respondent's disqualification. However, Bidders will receive an automatic score of zero for the applicable evaluation criterion.</i>
Essential Returnable Documents	<i>Failure to provide essential Returnable Documents <u>will</u> result in Transnet affording Respondents a further opportunity to submit by a set deadline. Should a Respondent thereafter fail to submit the requested documents, this may result in a Respondent's disqualification.</i>

All Returnable Sections, as indicated in the header and footer of the relevant pages, must be signed, stamped and dated by the Respondent.

a) Mandatory Returnable Documents

Respondents are required to submit with their bid submissions the following **Mandatory Returnable Documents**, and also to confirm submission of these documents by so indicating [Yes or No] in the tables below:

Mandatory Returnable Documents	Submitted [Yes or No]
SECTION 4 : Quotation Form	
SECTION 1 : SBD1 Form	

b) Returnable Documents Used for Scoring

In addition to the requirements of section (a) above, Respondents are further required to submit with their Proposals the following **Returnable Documents Used for Scoring** and also to confirm submission of these documents by so indicating [Yes or No] in the table below:

RETURNABLE DOCUMENTS USED FOR SCORING	SUBMITTED [Yes or No]
Valid proof of Respondent's compliance to B-BBEE requirements stipulated in Section 7 of this RFP (Valid B-BBEE certificate or Sworn- Affidavit as per DTIC guidelines)	
Respondent's valid proof of evidence to claim points for compliance with Specific Goals' requirements as stipulated in Section 7 of this RFQ	
<p>A) A service provider is required to provide proof registration with the Bargaining Council for the Contract Health & Hygiene Services Industry (KZN)</p> <p>B) Valid letter of Good Standing (COIDA) relevant to the Health & Hygiene service.</p> <p>C) A Comprehensive Safety Plan in line with the Transnet safety specification is required.</p> <p>D) Valid Biological Waste Disposal Site Certificate or Signed Valid Agreement.</p> <p>1) Business Continuity</p> <p>2) Bidder must submit a minimum three (3) months bank statement and a sample of a system generated employee payslip.</p> <p>3) Comprehensive Operational Management Plan</p> <p>4) Bidder must submit proof from Department of Labour contribution to UIF/Pension fund payment for their employees not older than six months from closing date of the tender.</p> <p>5) List of Chemical Substances (Pesticides)</p> <p>6) Quality Certification</p> <p>7) Proof of Experience</p>	

c) Essential Returnable Documents:

Over and the above the requirements of section (a) and (b) mentioned above, Respondents are further required to submit with their Proposals the following **Essential Returnable Documents** and also to confirm submission of these documents by so indicating [Yes or No] in the table below:

ESSENTIAL RETURNABLE DOCUMENTS & SCHEDULES	SUBMITTED [Yes or No]
SECTION 5: Certificate of Acquaintance with RFQ Documents	
SECTION 6: RFQ Declaration and Breach of Law Form	
SECTION 7: SPECIFIC GOALS POINTS CLAIM FORM	
SECTION 8 : Certificate of attendance of compulsory RFQ Briefing	
SECTION 9: Protection of Personal Information	

5 CONTINUED VALIDITY OF RETURNABLE DOCUMENTS

The successful Respondent will be required to ensure the validity of all returnable documents, including but not limited to its valid proof of B-BBEE status, for the duration of any contract emanating from this RFQ. Should the Respondent be awarded the contract [**the Agreement**] and fail to present Transnet with such renewals as and when they become due, Transnet shall be entitled, in addition to any other rights and remedies that it may have in terms of the eventual Agreement, to terminate such Agreement immediately without any liability and without prejudice to any claims which Transnet may have for damages against the Respondent.

 Respondent's Signature

 Date & Company Stamp

SECTION 4

QUOTATION FORM

I/We _____
hereby offer to supply the goods/services at the prices quoted in the Price Schedule below, in accordance with the conditions related thereto.

I/We agree to be bound by those terms and conditions in:

- the Standard RFQ Terms and Conditions for the Supply of Goods or Services to Transnet; and
- any other standard or special conditions embodied in this Request for Quotation.

I/We accept that unless Transnet should otherwise decide and so inform me/us, this Quotation [and, if any, its covering letter and any subsequent exchange of correspondence], together with Transnet's acceptance thereof shall constitute a binding contract between Transnet and me/us. I/We further agree that if, after I/we have been notified of the acceptance of my/our Quotation, I/we fail to deliver the said goods/service/s within the delivery lead-time quoted, Transnet may, without prejudice to any other legal remedy which it may have, cancel the order and recover from me/us any expenses incurred by Transnet in calling for Quotations afresh and/or having to accept any less favourable offer.

Price Schedule

I/We quote as follows for the goods/services required, on a "delivered nominated destination" basis, including VAT:

Item No	Description of Item	Unit	Quantity	Rate	TOTAL PRICE OF ITEM [ZAR]
1	Health and Hygiene's Services	MO	1		
2	Health and Hygiene's Services	MO	1		
3	Health and Hygiene's Services	MO	1		
4	Health and Hygiene's Services	MO	1		
5	Health and Hygiene's Services	MO	1		
6	Health and Hygiene's Services	MO	1		
TOTAL PRICE, exclusive of VAT:					
VAT 15% (if applicable)					
Unconditional Discount(s)					
Total Inclusive of VAT (where applicable)					

Respondent's Signature

Date & Company Stamp

Delivery Lead-Time from date of purchase order: _____ **[days/weeks]**

Respondents are to note that Transnet will round off final pricing scores to the nearest 2 (two) decimal places.

Notes to Pricing:

- a) Respondents are to note that if the price offered by the highest scoring bidder is not market-related, Transnet may not award the contract to that Respondent. Transnet may-
- (i) negotiate a market-related price with the Respondent scoring the highest points or cancel the RFQ;
 - (ii) if that Respondent does not agree to a market-related price, negotiate a market-related price with the Respondent scoring the second highest points or cancel the RFQ;
 - (iii) if the Respondent scoring the second highest points does not agree to a market-related price, negotiate a market-related price with the Respondent scoring the third highest points or cancel the RFQ.

If a market-related price is not agreed with the Respondent scoring the third highest points, Transnet must cancel the RFQ.

- b) All Prices must be quoted in South African Rand, inclusive of VAT
- c) Any disbursement not specifically priced for will not be considered/accepted by Transnet.
- d) To facilitate like-for-like comparison bidders must submit pricing strictly in accordance with this price schedule and not utilise a different format. Deviation from this pricing schedule could result in a bid being disqualified.
- e) Please note that should you have offered a discounted price(s), Transnet will only consider such price discount(s) in the final evaluation stage if offered on an unconditional basis.

Respondent's Signature

Date & Company Stamp

SECTION 5
CERTIFICATE OF ACQUAINTANCE WITH RFQ DOCUMENTS

By signing this certificate the Respondent is deemed to acknowledge that he/she has made himself/herself thoroughly familiar with, and agrees with all the conditions governing this RFQ. This includes those terms and conditions contained in any printed form stated to form part hereof, including but not limited to the documents stated below. As such, Transnet will recognise no claim for relief based on an allegation that the Respondent overlooked any such term or condition or failed properly to take it into account in calculating tendered prices or any other purpose:

1. Transnet’s General Bid Conditions
2. Standard RFQ Terms and Conditions for the supply of Goods or Services to Transnet
3. Transnet’s Supplier Integrity Pact
4. Non-disclosure Agreement

Note: Should a Respondent be successful and awarded the bid, they will be required to complete a Supplier Declaration Form for registration as a vendor onto the Transnet vendor master database.

Should the Bidder find any terms or conditions stipulated in any of the relevant documents quoted in the RFQ unacceptable, it should indicate which conditions are unacceptable and offer alternatives by written submission on its company letterhead, attached to its submitted Bid. Any such submission shall be subject to review by Transnet’s Legal Counsel who shall determine whether the proposed alternative(s) are acceptable or otherwise, as the case may be. A material deviation from the Standard terms or conditions could result in disqualification.

Bidders accept that an obligation rests on them to clarify any uncertainties regarding any bid to which they intend to respond, before submitting the bid. The Bidder agrees that he/she will have no claim or cause of action based on an allegation that any aspect of this RFQ was unclear but in respect of which he/she failed to obtain clarity.

The bidder understands that his/her Bid will be disqualified if this Certificate of Acquaintance with RFQ documents included in the RFQ as a returnable document, is found not to be true and/ or complete in every respect.

SIGNED at _____ on this ____ day of _____ 20__

SIGNATURE OF WITNESSES

ADDRESS OF WITNESSES

1 _____
 Name _____

2 _____
 Name _____

SIGNATURE OF RESPONDENT’S AUTHORISED REPRESENTATIVE: _____

NAME: _____

 Respondent’s Signature

 Date & Company Stamp

DESIGNATION: _____

Respondent's Signature

Date & Company Stamp

SECTION 6
RFQ DECLARATION AND BREACH OF LAW FORM

NAME OF ENTITY: _____

We _____ do hereby certify that:

1. Transnet has supplied and we have received appropriate responses to any/all questions [as applicable] which were submitted by ourselves for RFQ Clarification purposes;
2. We have received all information we deemed necessary for the completion of this Request for Quotation [**RFQ**]; **11319651**
3. We have been provided with sufficient access to the existing Transnet facilities/sites and all relevant information relevant to the Supply of the Goods as well as Transnet information and Employees, and have had sufficient time in which to conduct and perform a thorough due diligence of Transnet's operations and business requirements and assets used by Transnet. Transnet will therefore not consider or permit any pre- or post-contract verification or any related adjustment to pricing, service levels or any other provisions/conditions based on any incorrect assumptions made by the Respondent in arriving at his Bid Price.
4. At no stage have we received additional information relating to the subject matter of this RFQ from Transnet sources, other than information formally received from the designated Transnet contact(s) as nominated in the RFQ documents;
5. We have complied with all obligations of the Bidder/Supplier as indicated in the Transnet Supplier Integrity Pact which includes but are not limited to ensuring that we take all measures necessary to prevent corrupt practices, unfairness and illegal activities in order to secure or in furtherance to secure a contract with Transnet;
6. We are satisfied, insofar as our entity is concerned, that the processes and procedures adopted by Transnet in issuing this RFQ and the requirements requested from Bidders in responding to this RFQ have been conducted in a fair and transparent manner;
7. We declare that a family, business and/or social relationship **exists / does not exist** [delete as applicable] between an owner / member / director / partner / shareholder of our entity and an employee or board member of Transnet including any person who may be involved in the evaluation and/or adjudication of this Bid;
8. We declare that an owner / member / director / partner / shareholder of our entity **is / is not** [delete as applicable] an employee or board member of the Transnet;
9. In addition, we declare that an owner / member / director / partner / shareholder/employee of our entity **has / has not been** [delete as applicable] a former employee or board member of Transnet in the past 10 years. I further declare that if they were a former employee or board member of Transnet in the past 10 years that they **were/were not** involved in the bid preparation or had access to the information related to this RFQ; and
10. If such a relationship as indicated in paragraph 7, 8 and/or 9 exists, the Respondent is to complete the following section:

Respondent's Signature

Date & Company Stamp

FULL NAME OF OWNER/MEMBER/DIRECTOR/
 PARTNER/SHAREHOLDER/EMPLOYEE:

ADDRESS:

Indicate nature of relationship with Transnet:

[Failure to furnish complete and accurate information in this regard will lead to the disqualification of a response and may preclude a Respondent from doing future business with Transnet]. Information provided in the declarations may be used by Transnet and/or its affiliates to verify the correctness of the information provided.

11. We declare, to the extent that we are aware or become aware of any relationship between ourselves and Transnet [other than any existing and appropriate business relationship with Transnet] which could unfairly advantage our entity in the forthcoming adjudication process, we shall notify Transnet immediately in writing of such circumstances.

BIDDER’S DISCLOSURE (SBD4)

12 PURPOSE OF THE FORM

12.1 Any person (natural or juristic) may make an offer or offers in terms of this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution of the Republic of South Africa and further expressed in various pieces of legislation, it is required for the bidder to make this declaration in respect of the details required hereunder.

12.2 Where a person/s are listed in the Register for Tender Defaulters and / or the List of Restricted Suppliers, that person will automatically be disqualified from the bid process.

13 Bidder’s declaration

13.1 Is the bidder, or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest¹ in the enterprise, employed by the state?

YES/NO

13.1.1. If so, furnish particulars of the names, individual identity numbers, and, if applicable, state employee numbers of sole proprietor/ directors / trustees / shareholders / members/ partners or any person having a controlling interest in the enterprise, in table below.

Full Name	Identity Number	Name of State institution

¹ the power, by one person or a group of persons holding the majority of the equity of an enterprise, alternatively, the person/s having the deciding vote or power to influence or to direct the course and decisions of the enterprise.

13.2 Do you, or any person connected with the bidder, have a relationship with any person who is employed by the procuring institution? **YES/NO**

13.2.1. If so, furnish particulars:

13.3 Does the bidder or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest in the enterprise have any interest in any other related enterprise whether or not they are bidding for this contract? **YES/NO**

13.3.1. If so, furnish particulars:

14 DECLARATION

I, the undersigned, (name)..... in submitting the accompanying bid, do hereby make the following statements that I certify to be true and complete in every respect:

- 14.1 I have read and I understand the contents of this disclosure;
- 14.2 I understand that the accompanying bid will be disqualified if this disclosure is found not to be true and complete in every respect;
- 14.3 The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However, communication between partners in a joint venture or consortium² will not be construed as collusive bidding.
- 14.4 In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications, prices, including methods, factors or formulas used to calculate prices, market allocation, the intention or decision to submit or not to

² Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

 Respondent's Signature

 Date & Company Stamp

submit the bid, bidding with the intention not to win the bid and conditions or delivery particulars of the products or services to which this bid invitation relates.

14.5 The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.

14.6 There have been no consultations, communications, agreements or arrangements made by the bidder with any official of the procuring institution in relation to this procurement process prior to and during the bidding process except to provide clarification on the bid submitted where so required by the institution; and the bidder was not involved in the drafting of the specifications or terms of reference for this bid.

14.7 I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

I CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 12, 13 and 14 ABOVE IS CORRECT.

I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF PARAGRAPH 6 OF PFMA SCM INSTRUCTION 03 OF 2021/22 ON PREVENTING AND COMBATING ABUSE IN THE SUPPLY CHAIN MANAGEMENT SYSTEM SHOULD THIS DECLARATION PROVE TO BE FALSE.

BREACH OF LAW

12. We further hereby certify that *I/we have/have not been* [delete as applicable] found guilty during the preceding 5 [five] years of a serious breach of law, including but not limited to a breach of the Competition Act, 89 of 1998, by a court of law, tribunal or other administrative body. The type of breach that the Respondent is required to disclose excludes relatively minor offences or misdemeanours, e.g. traffic offences. This includes the imposition of an administrative fine or penalty.

Where found guilty of such a serious breach, please disclose:

NATURE OF BREACH:

DATE OF BREACH: _____

Furthermore, I/we acknowledge that Transnet SOC Ltd reserves the right to exclude any Respondent from the bidding process, should that person or entity have been found guilty of a serious breach of law, tribunal or regulatory obligation.

SIGNED at _____ on this ____ day of _____ 20__

For and on behalf of	AS WITNESS:
----------------------	-------------

duly authorised hereto	
Name:	Name:
Position:	Position:
Signature:	Signature:
Date:	Registration No of Company/CC _____
Place:	Registration Name of Company/CC _____

 Respondent's Signature

 Date & Company Stamp

SECTION 7: SPECIFIC GOALS POINTS CLAIM FORM

This preference form must form part of all bids invited. It contains general information and serves as a claim for preference points for specific goals Contribution. Transnet will award preference points to companies who provide valid proof of evidence of as per the table below.

NB: BEFORE COMPLETING THIS FORM, BIDDERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF SPECIFIC GOALS, AS PRESCRIBED IN THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT, 2000.

1. GENERAL CONDITIONS

- 1.1 The following preference point systems are applicable to all bids:
- the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
- 1.2 The value of this bid is estimated to not exceed R50 000 000 (all applicable taxes included) and therefore the 80/20 preference point system shall be applicable. Despite the stipulated preference point system, Transnet shall use the lowest acceptable bid to determine the applicable preference point system in a situation where all received acceptable bids are received outside the stated preference point system.
- 1.3 Either the 80/20 preference point system will be applicable to this tender.
- 1.4 Preference points for this bid shall be awarded for:
- (a) Price;
 - (b) B-BBEE Status Level of Contribution.
 - (c) Any other specific goal determined in Transnet preferential procurement policy.
- 1.5 The maximum points for this bid are allocated as follows:

	POINTS
PRICE	80
B-BBEE STATUS LEVEL OF CONTRIBUTOR IST THE OTHER APPLICABLE SPECIFIC GOALS FOR THIS TENDER	20
Total points for Price and Specific Goals must not exceed	100

- 1.6 Failure on the part of a bidder to submit proof of specific goals together with the bid will be interpreted to mean that preference points for B-BBEE status level of contribution are not claimed.
- 1.7 The purchaser reserves the right to require of a bidder, either before a bid is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the purchaser.

2. DEFINITIONS

Respondent's Signature

Date & Company Stamp

- (a) **"all applicable taxes"** includes value-added tax, pay as you earn, income tax, unemployment insurance fund contributions and skills development levies;
- (b) **"B-BBEE"** means broad-based black economic empowerment as defined in section 1 of the Broad-Based Black Economic Empowerment Act;
- (c) **"B-BBEE status level of contributor"** means the B-BBEE status received by a measured entity based on its overall performance using the relevant scorecard contained in the Codes of Good Practice on Black Economic Empowerment, issued in terms of section 9(1) of the Broad-Based Black Economic Empowerment Act;
- (d) **"bid"** means a written offer in a prescribed or stipulated form in response to an invitation by an organ of state for the supply/provision of services, works or goods, through price quotations, advertised competitive bidding processes or proposals;
- (e) **"Broad-Based Black Economic Empowerment Act"** means the Broad-Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003);
- (f) **"EME"** means an Exempted Micro Enterprise as defines by Codes of Good Practice under section 9 (1) of the Broad-Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003);
- (g) **"functionality"** means the ability of a bidder to provide goods or services in accordance with specification as set out in the bid documents;
- (h) **"Price"** includes all applicable taxes less all unconditional discounts.
- (i) **"Proof of B-BBEE Status Level of Contributor"** means:
- 1) B-BBEE status level certificate issued by an unauthorised body or person;
 - 2) A sworn affidavit as prescribed by the B-BBEE Codes of Good Practice;
 - 3) Any other requirement prescribed in terms of the B-BBEE Act.
- (j) **"QSE"** means a Qualifying Small Enterprise in terms of a Codes of Good Practice under section 9 (1) of the Broad-Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003);
- (k) **"rand value"** means the total estimated value of a contract in South African currency, calculated at the time of bid invitations, and includes all applicable taxes and excise duties.
- (l) **"Specific goals"** means targeted advancement areas or categories of persons or groups either previously disadvantaged or falling within the scope of the Reconstruction and Development Programme identified by Transnet to be given preference in allocation of procurement contracts in line with section 2(1) of the PPPFA.

3. POINTS AWARDED FOR PRICE

3.1 THE 80/20 PREFERENCE POINT SYSTEMS

A maximum of 80 or 90 points is allocated for price on the following basis:

80/20

$$P_s = 80 \left(1 - \frac{P_t - P_{\min}}{P_{\min}} \right)$$

Where

- Ps = Points scored for comparative price of bid under consideration
- Pt = Comparative price of bid under consideration
- Pmin = Comparative price of lowest acceptable bid

In terms of Transnet Preferential Procurement Policy (TPPP) and Procurement Manuals, the following preference points must be awarded to a bidder who provides the relevant required evidence for claiming points

Selected Specific Goal	Number of points allocated (80/20)
B-BBEE Level of contributor (1 or 2)	6.67
+50% Black Youth Owned Entities	6.67
30% Black women Owned entities	6.67
Non-Compliant and/or B-BBEE Level 3-8 contributors	0

4. EVIDENCE REQUIRED FOR CLAIMING SPECIFIC GOALS

4.1 In terms of Transnet Preferential Procurement Policy (TPPP) and Procurement Manuals, preference points must be awarded to a bidder for providing evidence in accordance with the table below :

Specific Goals	Acceptable Evidence
B-BBEE	B-BBEE Certificate / Sworn- Affidavit / B-BBEE CIPC Certificate (in case of JV, a consolidated scorecard will be accepted) as per DTIC guideline
+50% Black Youth Owned Entities	Certified copy of ID Documents of the Owners and B-BBEE Certificate / Sworn- Affidavit / B-BBEE CIPC Certificate (in case of JV, a consolidated scorecard will be accepted) as per DTIC guideline

4.2 The table below indicates the required proof of B-BBEE status depending on the category of enterprises:

Enterprise	B-BBEE Certificate & Sworn Affidavit
Large	Certificate issued by SANAS accredited verification agency
QSE	Certificate issued by SANAS accredited verification agency Sworn-Affidavit signed by the authorised QSE representative and attested by a Commissioner of Oaths confirming annual turnover and black ownership (only black-owned QSEs - 51% to 100% Black owned) [Sworn- affidavits must substantially comply with the format that can be obtained on the DTI's website at www.dti.gov.za/economic_empowerment/bee_codes.jsp .]
EME³	Sworn-Affidavit signed by the authorised EME representative and attested by a Commissioner of Oaths confirming annual turnover and black ownership Certificate issued by CIPC (formerly CIPRO) confirming annual turnover and black ownership Certificate issued by SANAS accredited verification agency only if the EME is being measured on the QSE scorecard

4.3 A trust, consortium or joint venture (including unincorporated consortia and joint ventures) must submit a consolidated B-BBEE Status Level verification certificate for every separate bid.

- 4.4 Tertiary Institutions and Public Entities will be required to submit their B-BBEE status level certificates in terms of the specialized scorecard contained in the B-BBEE Codes of Good Practice.
- 4.5 A person will not be awarded points for B-BBEE status level if it is indicated in the bid documents that such a bidder intends sub-contracting more than 25% of the value of the contract to any other enterprise that does not qualify for at least the points that such a bidder qualifies for, unless the intended sub-contractor is an EME that has the capability and ability to execute the sub-contract.
- 4.6 A person awarded a contract may not sub-contract more than 25% of the value of the contract to any other enterprise that does not have an equal or higher B-BBEE status level than the person concerned, unless the contract is sub-contracted to an EME that has the capability and ability to execute the sub-contract.
- 4.7 Bidders are to note that the rules pertaining to B-BBEE verification and other B-BBEE requirements may be changed from time to time by regulatory bodies such as National Treasury or the DTI. It is the Bidder's responsibility to ensure that his/her bid complies fully with all B-BBEE requirements at the time of the submission of the bid.

5. BID DECLARATION

5.1 Bidders who claim points in respect of B-BBEE Status Level of Contribution must complete the following:

6. B-BBEE STATUS LEVEL OF CONTRIBUTION CLAIMED IN TERMS OF PARAGRAPHS 1.4 AND 6.1

6.1 B-BBEE Status Level of Contribution: . =(maximum of 20 points)
 (Points claimed in respect of paragraph 6.1 must be in accordance with the table reflected in paragraph 4.1 and must be substantiated by relevant proof of B-BBEE status level of contributor.

7. SUB-CONTRACTING

7.1 Will any portion of the contract be sub-contracted?

(Tick applicable box)

YES		NO	
-----	--	----	--

7.1.1 If yes, indicate:

- i) What percentage of the contract will be subcontracted.....%
- ii) The name of the sub-contractor.....
- iii) The B-BBEE status level of the sub-contractor.....
- iv) Whether the sub-contractor is an EME or QSE

(Tick applicable box)

YES		NO	
-----	--	----	--

v) Specify, by ticking the appropriate box, if subcontracting with any of the enterprises below:

Designated Group: An EME or QSE which is at last 51% owned by:	EME √	QSE √
Black people		
Black people who are youth		
Black people who are women		
Black people with disabilities		
Black people living in rural or underdeveloped areas or townships		
Cooperative owned by black people		
Black people who are military veterans		
OR		
Any EME		
Any QSE		

8. DECLARATION WITH REGARD TO COMPANY/FIRM

8.1 Name of company/firm:.....

8.2 VAT registration number:.....

8.3 Company registration number:.....

8.4 TYPE OF COMPANY/ FIRM

- Partnership/Joint Venture / Consortium
- One person business/sole propriety
- Close corporation
- Company
- (Pty) Limited

[TICK APPLICABLE BOX]

8.5 DESCRIBE PRINCIPAL BUSINESS ACTIVITIES

.....
.....

8.6 COMPANY CLASSIFICATION

- Manufacturer
- Supplier
- Professional service provider
- Other service providers, e.g. transporter, etc.

[TICK APPLICABLE BOX]

8.7 Total number of years the company/firm has been in business:.....

8.8 I/we, the undersigned, who is / are duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the B-BBEE status level of contribution indicated in paragraphs 4.1 and 6.1 of the foregoing certificate, qualifies the company/ firm for the preference(s) shown and I / we acknowledge that:

- i) The information furnished is true and correct;
- ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;
- iii) In the event of a contract being awarded as a result of points claimed as shown in paragraph 4.1 and 6.1, the contractor may be required to furnish documentary proof to the satisfaction of the purchaser that the claims are correct;
- iv) If the B-BBEE status level of contributor has been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the purchaser may, in addition to any other remedy it may have-
 - (a) disqualify the person from the bidding process;
 - (b) recover costs, losses or damages it has incurred or suffered as a result of that person’s conduct;
 - (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
 - (d) if the successful bidder subcontracted a portion of the bid to another person without disclosing it, Transnet reserves the right to penalise the bidder up to 10 percent of the value of the contract;
 - (e) recommend that the bidder or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted by the National Treasury from obtaining business from any organ of state for a period not exceeding 10 years, after the *audi alteram partem* (hear the other side) rule

- has been applied; and
- (f) forward the matter for criminal prosecution.

WITNESSES
1.
2.

..... SIGNATURE(S) OF BIDDERS(S)
DATE:
ADDRESS
.....

Respondent's Signature

Date & Company Stamp

SECTION 8

CERTIFICATE OF ATTENDANCE OF COMPULSORY/NON-COMPULSORY RFQ BRIEFING

It is hereby certified that –

1. _____

2. _____

Representative(s) of _____ *[name of entity]*

Attended the site meeting in respect of the proposed Goods/Services to be rendered in terms of this RFQ on
_____ 20__

TRANSNET'S REPRESENTATIVE

RESPONDENT'S REPRESENTATIVE

DATE _____

DATE _____

NOTE:

This certificate of attendance must be filled in duplicate, one copy to be kept by Transnet and the other copy to be kept by the bidder.

Respondent's Signature

Date & Company Stamp

SECTION 9**PROTECTION OF PERSONAL INFORMATION**

1. The following terms shall bear the same meaning as contemplated in Section 1 of the Protection of Person information act, No.4 of 2013.(“POPIA”):

consent; data subject; electronic communication; information officer; operator; person; personal information; processing; record; Regulator; responsible party; special information; as well as any terms derived from these terms.
2. Transnet will process all information by the Respondent in terms of the requirements contemplated in Section 4(1) of the POPIA:

Accountability; Processing limitation; Purpose specification; Further processing limitation; Information quality; Openness; Security safeguards and Data subject participation.
3. The Parties acknowledge and agree that, in relation to personal information that will be processed pursuant to this RFQ, the Responsible party is “Transnet” and the Data subject is the “Respondent”. Transnet will process personal information only with the knowledge and authorisation of the Respondent and will treat personal information which comes to its knowledge as confidential and will not disclose it, unless so required by law or subject to the exceptions contained in the POPIA.
4. Transnet reserves all the rights afforded to it by the POPIA in the processing of any of its information as contained in this RFQ and the Respondent is required to comply with all prescripts as detailed in the POPIA relating to all information concerning Transnet.
5. In responding to this bid, Transnet acknowledges that it will obtain and have access to personal information of the Respondent. Transnet agrees that it shall only process the information disclosed by Respondent in their response to this bid for the purpose of evaluating and subsequent award of business and in accordance with any applicable law.
6. Transnet further agrees that in submitting any information or documentation requested in this RFQ, the Respondent is consenting to the further processing of their personal information for the purpose of, but not limited to, risk assessment, assurances, contract award, contract management, auditing, legal opinions/litigations, investigations (if applicable), document storage for the legislatively required period, destruction, de-identification and publishing of personal information by Transnet and/or its authorised appointed third parties.
7. Furthermore, Transnet will not otherwise modify, amend or alter any personal data submitted by the Respondent or disclose or permit the disclosure of any personal data to any third party without the prior written consent from the Respondent. Similarly, Transnet requires the Respondent to process any personal information disclosed by Transnet in the bidding process in the same manner.
8. Transnet shall, at all times, ensure compliance with any applicable laws put in place and maintain sufficient measures, policies and systems to manage and secure against all forms of risks to any information that may be shared or accessed pursuant to this RFQ (physically, through a computer or any other form of electronic communication).

- 9. Transnet shall notify the Respondent in writing of any unauthorised access to information, cybercrimes or suspected cybercrimes, in its knowledge and report such crimes or suspected crimes to the relevant authorities in accordance with applicable laws, after becoming aware of such crimes or suspected crime. The Respondent must take all necessary remedial steps to mitigate the extent of the loss or compromise of personal information and to restore the integrity of the affected personal information as quickly as is possible.
- 10. The Respondent may, in writing, request Transnet to confirm and/or make available any personal information in its possession in relation to the Respondent and if such personal information has been accessed by third parties and the identity thereof in terms of the POPIA. The Respondent may further request that Transnet correct (excluding critical/mandatory or evaluation information), delete, destroy, withdraw consent or object to the processing of any personal information relating to the Respondent in Transnet’s possession in terms of the provision of the POPIA and utilizing Form 2 of the POPIA Regulations.
- 11. In submitting any information or documentation requested in this RFQ, the Respondent is hereby consenting to the processing of their personal information for the purpose of this RFQ and further confirming that they are aware of their rights in terms of Section 5 of POPIA

Respondents are required to provide consent below:

YES	NO
------------	-----------

- 12. Further, the Respondent declares that they have obtained all consents pertaining to other data subject’s personal information included in its submission and thereby indemnifying Transnet against any civil or criminal action, administrative fines or other penalty or loss that may arise as a result of the processing of any personal information that the Respondent submitted.
- 13. The Respondent declares that the personal information submitted for the purpose of this RFQ is complete, accurate, not misleading, is up to date and may be updated where applicable.

Signature of Respondent’s authorised representative: _____

Should a Respondent have any complaints or objections to processing of its personal information, by Transnet, the Respondent can submit a complaint to the Information Regulator on <https://www.justice.gov.za/inforeg/>, click on contact us, click on complaints.IR@justice.gov.za

FOR: CINDY FYNN TEL (031) 361-6968
CINDY CELL: 060-949-5558
BHEKULWANDLE Building Pier 1
Port Entrance 8
Pier 1 Terminal (Bayhead Road) Durban.

Health and Hygienes Services x 6 months
Contact: Cindy Fynn
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Respondent's Signature

Date & Company Stamp






TRANSNET PORT TERMINALS

Document Title: **HEALTHCARE AND HYGIENE SERVICES**

Scope of Work

SUPPLY AND MAINTENANCE OF HEALTHCARE & HYGIENE SERVICES FOR TRANSNET SOC LTD OPERATING AS TRANSNET PORT TERMINALS PIER 1 CONTAINER TERMINAL (HEREINAFTER REFERRED TO AS "TPT") FOR A PERIOD OF SIX (6) MONTHS

REVISION 01: For Quotation

	Name	Title	Signature	Date
Compiled by	Cindy Fynn	Facilities Snr. Administrator		17/10/2023
Supported by	Thobile Mabaso	Sheq Manager		26/10/2023
Approved by	Lulamile Mtetweni	Terminal Manager		26/10/2023
Received by	Mandlakayise Gumede	Act. Contracts Manager		

Scope of Requirement and General Information

1. Background

Transnet Port Terminals, Pier 1 Container Terminal Facilities Management requires a successful bidder to provide Healthcare and Hygiene Services for a period of six (6) months. This is to ensure that Health and Hygiene in the terminals is kept within OHSAct Hygiene Standards and that it is well maintained for the business to provide a conducive and productive working environment for its employees. In this spirit of partnership, TPT and its Supplier will also analyse the current ways business is done, to enhance current practices and support processes and systems under COVID19 challenges and any others that are identified.

2. This tender encompasses the provision of the following:

- 2.1 Bi-weekly and adhoc inspections of general services provided – Bidder to ensure that a management representative conducts these inspections and improves service through findings.
- 2.2 Supply of toilet paper dispensers as per Annexure A
- 2.3 Supply of Sanitary bin Sani pad, Sanitary Packets fifty (50) packs manual and Weekly maintenance of Sanitary Bins including collection of waste and disposal
- 2.5 Supply and servicing of Auto air sanitizing units in ablutions
- 2.6 Monthly Deep Cleaning of toilet pans and urinals including bottle trap flushing & replacement where Required.
- 2.7 Supply and servicing of Urinal sanitizing units
- 2.8 Supply & Installation of Anti-bacterial foam hand soap in all toilets (buildings & parkhomes) – all units to be refilled, regardless of manufacturer and sachet type.
- 2.9 Environmentally friendly Air-freshener dispensers in all toilets and lobbies.
- 2.10 SABS Hand sanitisers for specific areas (Next to hand basins and in strategic high points to aid in preventing the spread of COVID19.
- 2.11 The successful bidder is to timeously service all dispensers and that all dysfunctional dispensers are serviced/repaired/replaced within a maximum of two (2) working days.
- 2.12 Supply of 500 sheet SABS approved reflex hand paper towels for all toilets.
- 2.13 Supply of Anti-bacterial Soap for all areas
- 2.14 Supply of Auto Janitor Dispenser (Dual Action Urinal Cleaner and deodoriser) for all urinals

3. NB: Bidder ensure that the following is taken into consideration when preparing price Schedules.

- 3.1 Facilities Management is seeking a partner to provide solutions to Healthcare and Hygiene challenges in Transnet Port Terminals Pier 1 Container Terminal.
- 3.2 The selected successful bidder will share the mission and business objectives of Transnet. These mutual goals will be met by meeting contract requirements and new challenges in an environment of teamwork, joint participation, flexibility, innovation and open communications, as well as through formalised Service Level Agreement (SLA) Meetings.

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4. Specifically, TPT seeks to benefit from this relationship in the following ways:

- 4.1 TPT must receive proactive improvements from the bidder with respect to provision of Services and related processes. TPT's overall competitive advantage must be strengthened by the chosen Bidder's cutting-edge technology and service delivery systems.
- 4.2 TPT end users must be able to rely on the chosen bidder personnel for service enquiries, recommendations, substitutions and improvements.

5. Scope Requirement

TPT takes pride in their work and expects of high levels of performance. A well-kept workspace creates a good first impression for employees, customers and visitors entering our premises. The successful bidder needs to align themselves with the TPT mission and work ethic.

The successful bidder shall ensure that:

- 5.1 A proper scheduled maintenance/operational plan with all activities listed is submitted to the facilities manager within a week after award.
- 5.2 Sanitary Bins are serviced weekly and signed off in confirmation by the relevant TPT Area Supervisor, Bidder's Supervisor/Technician AND Facilities Representative.
- 5.3 All servicing staff is, at all times, to be attired in the successful bidder's corporate clothing/uniforms with clearly visible identity tags. These uniforms must clearly identify the wearer, as being successful bidder's employee and must bear the name of the company for whom the wearer is working.
- 5.4 The successful bidder is to manage all infection and bad odour control.
- 5.5 Toilet facilities to be kept at bad odour free levels with sanitised fresh and pleasant-smelling scents to the satisfaction of the end-users and TPT Facilities Management.
- 5.6 On completion of the contract, the successful bidder will be responsible for the security of their dispensers until completion and hand-over to new service provider.
- 5.7 The successful bidder must make their own arrangements for security and safekeeping of their property.
- 5.8 The successful bidder signs off service sheets on completion of service must provide explanations where there are variances regarding consumables or dispensers and how these areas will be attended to in future to ensure best service is maintained.
- 5.9 Successful bidder to absorb cost to install and remove units at beginning and end of contract respectively.
- 5.10 Successful bidder to keep a clear and up-to-date layout of the Port (Pier 1) with locations and condition statuses of all dispensers and other devices. Consumption rates are to be monitored consistently so that units may be relocated accordingly if/when required.
- 5.11 Where any units cannot be refilled due to the levels still being acceptably full, all 'overflow' of refills are to be delivered to the Facilities Manager immediately after the day's servicing. If this day falls during a time that the Facilities Manager is not at work, the 'overflow' quantity will still be reported to the Facilities Manager immediately but may be delivered the next working day that the Facilities Manager is present.

6. The Service Level Agreement

- 6.1 Reviews of progress and service delivery by the successful bidder will be held between TPT Facilities Representative and Procurement Contract Manager on monthly basis.
- 6.2 TPT shall have the right in its sole discretion, to demand that any member of the team utilized by the successful bidder to fulfil its obligations under the Health and Hygiene Agreement be replaced. TPT shall not be obliged to furnish reasons for its request.

7. The successful bidder guarantees that it will achieve a 95% service level on the following measures. If the successful bidder does not achieve this level as an average over each quarter, TPT shall be at liberty to demand a 1.5% rebate on quarterly fees payable in the next quarter:

- 7.1 Shortage and /non supply of consumables
- 7.2 Collection and cleaning of the SHE bins
- 7.3 Quality of service work area inspections & complaints received.
- 7.4 Reliability

8. Quantities and Consumables Distribution Table

For all Quantities & Distribution Tables, refer to attached Annexure B "Pricing Schedule".

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Section 2

1. Technical Evaluation

1.1 Pre-Qualifying Criteria

The following pre-qualification criteria will form the basis of evaluating all tenders and failure to comply will result in the elimination of the tender.

A service provider is required to provide proof registration with the Bargaining Council for the Contract Health & Hygiene Services Industry (KZN).	Yes / No
Valid Letter of Good Standing (COIDA) relevant to the Health & Hygiene service.	Yes / No
A Comprehensive Safety Plan in line with the Transnet safety specification is required.	Yes / No
Valid Biological Waste Disposal Site Certificate or Signed Valid Agreement.	Yes / No

Technical evaluation	Evaluation Methodology	Scores
<p>Business Continuity</p> <p>Plan Bidders to submit a comprehensive Business Continuity Plan including but not limited to the following criteria: Contingency labour work force per shift, Transport contingency plan</p> <p>1. The strike management plan is crucial. It defines the roles and responsibilities of the strike management team. It should cover the following minimum information in the following categories: Pre-strike planning, during the strike, post-strike review.</p> <p>2. List the strike management team and their contact Details.</p> <p>3. Command Centre operation and Communication protocols e.g. notifying customers and regular strike reports.</p> <p>4. Disciplinary process for illegally striking employees.</p>	<p>The bidders to submit a Comprehensive Business Continuity Plan submitted scores 5 Points</p> <p>Bidder submits insufficient comprehensive plan scores 0 points</p>	5
<p>Bidder must submit a minimum three (3) months bank statement and a sample of a system generated employee payslip.</p>	<p>A minimum three (3) months bank statement and a sample of a system generated employee payslip submitted</p>	20

	<p>scores 20 points</p> <p>No three months bank statement and sample of a system generated employee payslip submitted scores 0 points</p>	
<p>Comprehensive Operational Management Plan: The bidder to submit Comprehensive Operational management plan giving details on SHE Bins (5), Chemicals and Aerosols (5), Toilet paper, hand paper towels, hand soap process (5) and Deep cleaning process and intervals (5)</p>	<p>Detailed Comprehensive Operational Management plan inclusive of intervals, supply and refill scores 20 points.</p> <p>No Operational management plan inclusive of intervals, supply and refill submitted scores 0 points</p>	20
<p>Bidder must submit proof from Department of Labour of contribution to UIF/Pension fund payment for their employees not older than six months from closing date of the tender.</p>	<p>Bidder to submit proof from Department of Labour of contribution to UIF/Pension fund payment for their employees scores 20 points.</p> <p>Bidder does not submit proof from Department of Labour of contribution to UIF/Pension fund payment for their employees scores 0 points.</p>	20
<p>List of Chemical Substances (Pesticides)</p>	<p>Bidder to submit a list of all chemicals to be used for cleaning together with Safety Data Sheet (SDS) File:</p> <p>Complete list together with complete SDS scores 10 points</p> <p>Complete list or complete SDS scores 5 points</p> <p>No list submitted and no SDS submitted scores 0 points</p>	10
<p>Quality Certification</p>	<p>Respondent must submit any of the following certificates as proof of quality awareness list (NOSA, ISO 9001, OHSAS 18001, ISO 14001 or SABS):</p>	15

	<p>Submitted scores 15 points. Complete list or complete SDS scores 7 points.</p> <p>Quality certification not submitted scores 0 points.</p>	
<p>Proof of Experience: The Bidder must be in a business of providing health & hygiene services for a period of not less than two (2) years. The trade references must illustrate evidence that the Bidder has experience in providing health & hygiene, each trade reference letter must be on the client's letterhead, which must clearly state the services rendered by the Bidder, including number of years.</p>	<p>List of 5 reference letters from companies scores 10 points</p> <p>List of 3 to 4 reference letters companies with proof scores 5 points</p> <p>List of 1 to 2 reference letters companies with proof scores 2 points</p> <p>No list/no proof scores 0 points</p>	10
TOTAL		100

Technical evaluation criteria (minimum threshold of **80%** will qualify bidders to the next phase)



TRANSNET PORT TERMINALS

RFP NO: iCLM DB 593/TPT

ANNEXURE B PRICING SCHEDULE

SUPPLY AND MAINTENANCE OF HEALTHCARE & HYGIENE SERVICES FOR TRANSNET SOC LTD OPERATING AS TRANSNET PORT TERMINALS PIER 1 CONTAINER TERMINAL (HEREINAFTER REFERRED TO AS "TPT") FOR A PERIOD OF SIX (6) MONTHS

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Quantities and Consumables Distribution Table

Number of Ablution Facilities at Pier 1								
	<u>Female</u>	<u>Male</u>	<u>Paraplegic</u>	<u>Urinals</u>	<u>Hand Basin</u>	<u>Soap Disp.</u>	<u>Female Showers</u>	<u>Male Showers</u>
Bhekulwandle Building	15	22	3	12	33	31	3	16
EES	2	2	0	0	2	2	1	1
Technical	3	12	1	4	9	0	1	1
Old Ops Centre	5	4	0	0	4	4	1	1
107 Ops Centre	3	4	0	0	4	4	3	5
Rail	3	3	0	0	4	4	3	5
Staging Area	3	3	0	0	2	2	0	0
Area 100	3	3	0	0	2	2	0	0
Area 105	3	3	0	0	2	2	0	0
Yard Ingate	3	2	0	0	2	2		
Area 104								
Reefer Area	2	2	0	0	2	2	0	0
Total	44	63	4	16	64	53	9	24

Dispensers	Per Cubicle	Per Basin Area	Total
Toilet Paper Holder (3 Roll Lockable)	1		110
Sanitary She Bins (Manual)	1		45
She Bags Holder	1		45
Auto Foam Soap Dispenser		1	55
Toilet Bowl & Urinal Sanitizer Pipe	1		126
Hand Paper Towel with Sensor		1	55
Wall Bin Disposer		1	55
400ml Seat Sanitizer Dispenser	1		110
P Mats (Per Urinal)	1		16
Digital Air Freshener		1	55
Hand Sanitizer Dispenser with Sensor		1	55

NB: Bidders are required to price every line item, failure to do so will result in disqualification.

Service	Weekly	Monthly	Annually
She Bin Collection	Yes		
Deep Cleaning		Yes	
Cost Cutter Hand Paper Towel Supply	Yes		
Toilet Bowl & Urinal Sanitiser		Yes	
She Bags		Yes	
400ml Toilet Seat Sanitizers	Yes		
P-Mats		Yes	
Air Freshener		Yes	
Hand Sanitizer	Yes		

Signed _____

Date _____

Name _____

Position _____

Respondent _____

SUPPLY AND MAINTENANCE HEALTHCARE AND HYGIENE SERVICES FOR TRANSNET SOC LTD OPERATING AS TRANSNET PORT TERMINALS PIER 1 CONTAINER TERMINAL (HEREINAFTER REFERRED TO AS "TPT") FOR A PERIOD OF SIX (6) MONTHS



EVALUATION METHODOLOGY	DESCRIPTION	SCORING PRINCIPLE	WEIGHT (%)
ELIGIBILITY	A service provider is required to provide proof registration with the Bargaining Council for the Contract Health & Hygiene Services Industry (KZN) .	Bidder must provide proof of a valid registration with Bargaining Council for the Contract Health & Hygiene Service Industry (KZN)	Valid Certificate Submitted: YES or NO
	Valid Letter of Good Standing (COIDA) relevant to the Health & Hygiene service.	Bidder must provide a Valid Letter of Good Standing (COIDA) relevant to the service	Valid Letter of Good Standing (COIDA) submitted: YES or NO
	A Comprehensive Safety Plan in line with the Transnet safety specification is required.	Bidder must provide a Comprehensive Safety Plan in line with the Transnet safety specification	Comprehensive Safety Plan in line with the Transnet safety specification submitted: YES or NO
	Valid Biological Waste Disposal Site Certificate or Signed Valid Agreement.	Proof of service agreement with biological waste disposing site or registered biological waste management company	Valid Certificate Submitted: YES or NO
TRACK RECORD	Business Continuity Plan Bidders to submit a comprehensive Business Continuity Plan including but not limited to the following criteria: Contingency labour work force per shift, Transport contingency plan 1. The strike management plan is crucial. It defines the roles and responsibilities of the strike management team. It should cover the following minimum information in the following categories: Pre-strike planning, during the strike, post-strike review. 2. List the strike management team and their contact details 3. Command centre operation and Communication protocols e.g. notifying customers and regular strike reports 4. Disciplinary process for illegally striking employees.	The bidders to submit a comprehensive Business Continuity Plan submitted scores 5 Points Bidder submit insufficient comprehensive plan scores 0 points	5%
	Bidder must submit a minimum three (3) months bank statement and a sample of a system generated employee payslip .	A minimum three (3) months bank statement and a sample of a system generated employee payslip submitted scores 20 points No three months bank statement and sample of a system generated employee payslip submitted scores 0 points	20%
	Comprehensive Operational Management Plan: The bidder to submit Comprehensive Operational management plan giving details on SHE Bins (5), Chemicals and Aerosols (5), Toilet paper, hand paper towels, hand soap process (5) and Deep cleaning process and intervals (5)	Detailed Comprehensive Operational Management plan inclusive of intervals, supply and refill scores 20 points. No Operational management plan inclusive of intervals, supply and refill submitted scores 0 points	20%
	Bidder must submit proof from Department of Labor of contribution to UIF/Pension fund payment for their employees not older than six months from closing date of the tender.	Bidder to submit proof from Department of Labor of contribution to UIF/Pension fund payment for their employees scores 20 points. Bidder does not submit proof from Department of Labor of contribution to UIF/Pension fund payment for their employees scores 0 points.	20%
	List of Chemical Substances (Pesticides)	Bidder to submit a list of all chemicals to be used for cleaning together with Safety Data Sheet (SDS) File: Complete list together with complete SDS scores 10 points Complete list or complete SDS scores 5 points No list submitted and no SDS submitted scores 0 points	10%
	Quality Certification	Respondent must submit any of the following certificates as proof of quality awareness list (NOSA, ISO 9001, OHSAS 18001, ISO 14001 or SABS): Submitted scores 15 points. Complete list or complete SDS scores 7 points. Quality certification not submitted scores 0 points.	15%
	Proof Of Experience: The Bidder must be in a business of providing health & hygiene services for a period of not less than two (2) years. The trade references must illustrate evidence that the Bidder has experience in providing health & hygiene, each trade reference letter must be on the client's letterhead, which must clearly state the services rendered by the Bidder, including number of years.	List of 5 reference letters from companies scores 10 points List of 3 to 4 reference letters companies with proof scores 5 points List of 1 to 2 reference letters companies with proof scores 2 points No list/no proof scores 0 points	10%
TOTAL			100%
MINIMUM TECHNICAL THRESHOLD REQUIRED 80			80%

Name: Cindy Fynn
Facilities Department
Date: 08/12/2023