



TRANSNET RAIL INFRASTRUCTURE MANAGER

an Operating Division of TRANSNET SOC LTD

[hereinafter referred to as **Transnet**]

[Registration No. 1990/000900/30]

REQUEST FOR PROPOSAL [RFP]

FOR THE PROVISION OF TRIM / TFR SAP ECC6 UNICODE CONVERSION FOR A PERIOD OF

THREE YEARS

RFP NUMBER HOAC-HO-50849

ISSUE DATE: 30 September 2025

CLARIFICATION DATE: 06 October 2025

Join the meeting now

CLOSING DATE: 25 October 2025

CLOSING TIME: 10H00 AM

BID VALIDITY PERIOD: 180 Business Days from Closing Date (03 July 2026)

SUBMISSION TO: Transnet e-tender submission portal – see SBD 1 for details

Note to the bidders:

Bidders are required to ensure that electronic bid submissions are done at least a day before the closing date to prevent issues which they may encounter due to their internet speed, bandwidth or the size of the number of uploads they are submitting. Transnet will not be held liable for any challenges experienced by bidders as a result of the technical challenges. Please do not wait for the last hour to submit. A Bidder can upload 30mb per upload and multiple uploads are permitted.

PLEASE NOTE THAT OTHER PREQUALIFICATION CRITERIA ARE AS FOLLOWS:

- The Bidder must submit proof of SAP Partner Certification in SAP ECC6 Systems (Gold/Silver/Platinum).
- If the bidder is the OEM of the SAP ECC6 software, they must provide necessary evidence stating its ownership and associated competencies.

SCHEDULE OF BID DOCUMENTS

Sec	tion No	Page
SEC	TION 1: SBD1 FORM	3
SEC	TION 2 : NOTICE TO BIDDERS	5
1	INVITATION TO BID	5
2	FORMAL BRIEFING	6
3	PROPOSAL SUBMISSION	6
4	RFP INSTRUCTIONS	7
5	JOINT VENTURES OR CONSORTIUMS	7
6	COMMUNICATION	8
7	CONFIDENTIALITY	8
8	COMPLIANCE	8
9	EMPLOYMENT EQUITY ACT	8
10	DISCLAIMERS	9
11	LEGAL REVIEW	10
12	SECURITY CLEARANCE	10
SEC	TION 3: BACKGROUND, OVERVIEW AND SCOPE OF REQUIREMENTS	11
SEC	TION 4: PRICING AND DELIVERY SCHEDULE	24
SEC	TION 5: PROPOSAL FORM AND LIST OF RETURNABLE DOCUMENTS	27
SEC	TION 6: CERTIFICATE OF ACQUAINTANCE WITH RFP, MASTER AGREEMENT & APPLICABLE DOCUMENTS	533
SEC	TION 7: RFP DECLARATION AND BREACH OF LAW FORM	33
SEC	TION 8: RFP CLARIFICATION REQUEST FORM	38
	TION 9 : SPECIFIC GOALS POINTS CLAIM FORM	
SEC	TION 10:NON-COMPULSORY RFP BRIEFING	44
SEC	TION 11: PROTECTION OF PERSONAL INFORMATION	45

RFP ANNEXURES:

ANNEXURE A: MASTER AGREEMENT

ANNEXURE B: TRANSNET'S GENERAL BID CONDITIONS
ANNEXURE C: TRANSNET'S SUPPLIER INTEGRITY PACT

ANNEXURE D: NON-DISCLOSURE AGREEMENT

Respondent's Signature

Date & Company Stamp

RFP FOR THE PROVISION OF TFR SAP ECC6 UNICODE CONVERSION FOR A PERIOD OF FOR A PERIOD OF THREE (3) YEARS SECTION 1: SBD1 FORM

PART A

INVITATION TO BID

YOU ARE HERE TRANSNET SOO		D TO	BID FOR	REQU		OF TRANSNET	RAIL INF	RASTRUCT	TURE MANAG	ER, A DIVISION
BID NUMBER:	HOAC-H 50849		ISSUE DATE:	30 2025	September	CLOSING DATE:	25 Octob	er 2025	CLOSING TIME:	10H00 am
	FOR THE PROVISION OF TRIM/TFR SAP ECC6 UNICODE CONVERSION FOR A PERIOD OF FOR A								1	
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· ·	(please refer to section 2, paragraph 3 for a detailed process on how to upload submissions): https://transnetetenders.azurewebsites.net									
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CONTACT PERS	SON	Thiv	honali Mu	nyai						
TELEPHONE NU	JMBER	011 5	584 1142							
FACSIMILE NUM	1BER	N/A								
E-MAIL ADDRES	SS	<u>Thiv</u>	honali.Mu	nyai@]	<u>Γranset.net</u>					
SUPPLIER INFO	RMATION									
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(CCA) AND NAME	THE		A REGISTERED AUDITOR							
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Respondent's Signature

Date & Company Stamp

REF SOL GO	ARE YOU THE CREDITED PRESENTATIVE IN JTH AFRICA FOR THE ODS /SERVICES ORKS OFFERED?	☐Yes [IF YES ENCLOSE F	□N₀ PROOF]	2 ARE YOU A FOREIGN BASED SUPPLIER FOR THE GOODS /SERVICES /WORKS OFFERED?	☐Yes ☐No [IF YES, ANSWER QUESTIONAIRE BELOW]	
Sign	ature of the Bidder			Date:		
QUI	ESTIONNAIRE TO BIDD	ING FOREIGN SUPPI	LIERS			
IS T	HE BIDDER A RESIDEN	IT OF THE REPUBLIC	OF SOUTH A	FRICA (RSA)?	☐ YES ☐ NO	
DOE	ES THE BIDDER HAVE A	A BRANCH IN THE RS	SA?		☐ YES ☐ NO	
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DO	ES THE BIDDER HAVE A	ANY SOURCE OF INC	OME IN THE F	RSA?	☐ YES ☐ NO	
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,			-	ART B DITIONS FOR BIDDING		
1.	TAX COMPLIANCE RE	QUIREMENTS				
1.1	BIDDERS MUST ENSU					
1.2	1.2 BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VERIFY THE TAXPAYER'S PROFILE AND TAX STATUS.					
1.3	APPLICATION FOR TA WWW.SARS.GOV.ZA.	AX COMPLIANCE STA	ATUS (TCS) PIÌ	N MAY BE MADE VIA E-FILING THRO	UGH THE SARS WEBSITE	
1.4	1.4 BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE TOGETHER WITH THE BID.					
1.5	1.5 IN BIDS WHERE UNINCORPORATED CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED, EACH PART MUST SUBMIT A SEPARATE TCS CERTIFICATE / PIN / CSD NUMBER.					
1.6	WHERE NO TCS IS AN NUMBER MUST BE PR		BIDDER IS REG	SISTERED ON THE CENTRAL SUPPL	ER DATABASE (CSD), A CSD	
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	NB: FAILURE TO PROV	/IDE / OR COMPLY V	VITH ANY OF 1	THE ABOVE PARTICULARS MAY RE	NDER THE BID INVALID.	
	SIGNATURE OF BII	DDER:				
	CAPACITY UNDER	WHICH THIS BID	IS SIGNED:			
	(Proof of authority m	ust be submitted e	e.g. company	resolution)		
	DATE:					

SECTION 2: NOTICE TO BIDDERS

1 INVITATION TO BID

Responses to this RFP [hereinafter referred to as a **Bid** or a **Proposal**] are requested from persons, companies, close corporations or enterprises [hereinafter referred to as an **entity**, **Respondent** or **Bidder**].

DESCRIPTION	"FOR THE PROVISION OF TRIM / TFR SAP ECC6 UNICODE CONVERSION FOR A PERIOD OF THREE YEARS
TENDER ADVERT	All Transnet tenders are advertised on the National Treasury's e-Tender
	Publication Portal and the Transnet website only. If you receive tender adverts
	for Transnet in any other platform other than the ones mentioned, it is your
	duty to verify the authenticity, accuracy, latest updates and reliability of the
	information with the platforms mentioned. Should both of these media (i.e.
	National Treasury's e-Tender Publication Portal or Transnet website) not be available, bidders are advised to check on the other media for advertised
	tenders.
RFP DOWNLOADING	This RFP may be downloaded directly from National Treasury's e-Tender Publication Portal at www.etenders.gov.za free of charge.
	To download RFP and Annexures:
	Click on "Tender Opportunities";
	Select "Advertised Tenders";
	In the "Department" box, select Transnet SOC Ltd.
	Once the tender has been in the list, click on the 'Tender documents" tab and process to download all uploaded documents.
	The RFP may also be downloaded from the Transnet Portal at https://transnetetenders.azurewebsites.net (
COMMUNICATION	Transnet will publish the outcome of this RFP on the National Treasury e-tender portal and Transnet website with 10 days after the award has been finalised. All unsuccessful bidders have a right to request for reasons for their bid not being successful. This requested must be directed to the contact person stated in the SBD 1 form
	Any addenda to the RFP or clarifications will be published on the e-tender portal and Transnet website. Bidders are required to check the e-tender portal or Transnet website prior to finalising their bid submissions for any changes or clarifications to the RFP.
	Transnet will not be held liable if Bidders do not receive the latest information regarding this RFP with the possible consequence of either being disadvantaged or disqualified as a result thereof.
BRIEFING SESSION	Non-compulsory
	Bidders are required to confirm their attendance and to send their contact
	details including the number of representatives (where applicable) to the
	following address: Thivhonali.Munyai@Transnet.net
	This is to ensure that Transnet may make the necessary arrangements for the briefing session.
	Refer to paragraph 2 for details.
CLOSING DATE	25 October 2025
	Bidders must ensure that bids are uploaded timeously onto the system. Generally, if a bid is late, it will not be accepted for consideration.

	Respondents are to submit bid documents by uploading them onto the Transnet system against each tender selected. A Bidder can upload 30mb per upload and multiple uploads are permitted. Bidders should ensure that electronic bid submissions are submitted at least a day before the closing date and bidders should not wait for the last hour before the deadline to submit. This is to enable them to timeously address issues which they may encounter due to internet speed, bandwidth or the size of the number of uploads being submitted. Transnet will not be held liable for any challenges experienced by bidders as a result of their own technical challenges.			
VALIDITY PERIOD	Business Days from Closing Date (03 July2026)			
	Bidders are to note that they may be requested to extend the validity period of their bid, at the same terms and conditions, if the internal evaluation process has not been finalised within the validity period. However, once the adjudication body has approved the process and award of the business to the successful bidder(s), the validity of the successful bidder(s)' bid will be deemed to remain valid until a final contract has been concluded.			
	Should a bidder fail to respond to a request for extension of the validity period before it expires, that bidder will be excluded from tender process.			
	With regard to the validity period of next highest ranked bidders, please refer to Section 2, paragraph 10.12			

Any additional information or clarification will be published on the e-Tender portal and Transnet website, if necessary.

2 FORMAL BRIEFING

A non-compulsory pre-proposal site meeting and/or RFP briefing will be conducted 0n Microsoft Teams on the **06 October 2025,** at 10H00 AM for a period of ± 2hours. [Respondents to provide own transportation and accommodation]. The briefing session will start punctually and information will not be repeated for the benefit of Respondents arriving late. **Join the meeting now**

- 2.1 Despite the briefing session being non-compulsory, Transnet nevertheless encourages all Respondents to attend. Transnet will not be held responsible if any Respondent who did not attend the **non-compulsory** session subsequently feels disadvantaged as a result thereof.
- 2.2 Respondents are encouraged to bring a copy of the RFP-to-RFP clarification.

3 PROPOSAL SUBMISSION

Transnet has implemented a new electronic tender submission system, the e-Tender Submission Portal, in line with the overall Transnet digitalization strategy where suppliers can view advertised tenders, register their information, log their intent to respond to bids and upload their bid proposals/responses on to the system.

- a) The Transnet e-Tender Submission Portal can be accessed as follows:
 - a) Log on to the Transnet eTenders management platform website/ Portal (transnetetenders.azurewebsites.net)
 - b) Click on "ADVERTISED TENDERS" to view advertised tenders;
 - c) Click on "SIGN IN/REGISTER –to register new bidder information and ensure that all mandatory information is completed) OR;
 - d) to sign in if already registered;

- e) Toggle (click to switch) the "Log an Intent" button to submit a bid;
- f) Submit bid documents by uploading them into the system against each tender selected.
- g) Respondents are to submit bid documents by uploading them onto the Transnet system against each tender selected. A Bidder can upload 30mb per upload and multiple uploads are permitted.
- h) Bidders should ensure that electronic bid submissions are submitted at least a day before the closing date and bidders should not wait for the last hour before the deadline to submit. This is to enable them to timeously address issues which they may encounter due to internet speed, bandwidth or the size of the number of uploads being submitted. Transnet will not be held liable for any challenges experienced by bidders as a result of their own technical challenges.
- i) No late submissions will be accepted. The bidder guide can be found on the Transnet Portal transnetetenders.azurewebsites.net
- j) Each company must register its own profile using its company details and use the corresponding registered profile to log an intent to bid as well as submitting any bid.
- k) Transnet will not accept a bid or will disqualify a bidder who submits a bid in the Transnet e-tender submission through another bidders'/Company's profile. In other words, each bidder must register the intent to bid and submit its bid through its own profile under the same company name that will eventually bid for the tender. No company shall submit a bid on behalf of another company regardless of the company being a subsidiary or holding company.
- I) In case of a Joint Venture, any of the parties/companies to the Joint Venture may use its registered profile to submit a bid on behalf of the Joint Venture.
- m) A detailed bidder guide can be found on the Transnet Portal transnetetenders.azurewebsites.net

4 RFP INSTRUCTIONS

- 4.1 Please sign documents [sign, stamp and date the bottom of each page] before uploading them on the system. The person or persons signing the submission must be legally authorised by the respondent to do so.
- 4.2 All returnable documents tabled in the Proposal Form [Section 5] must be returned with proposals.
- 4.3 Unless otherwise expressly stated, all Proposals furnished pursuant to this RFP shall be deemed to be offers. Any exceptions to this statement must be clearly and specifically indicated.
- 4.4 Any additional conditions must be embodied in an accompanying letter. Subject only to clause 15 [Alterations made by the Respondent to Bid Prices] of the General Bid Conditions, paragraph 12 below (Legal Review) and Section 6 of the RFP, alterations, additions or deletions must not be made by the Respondent to the actual RFP documents.

5 JOINT VENTURES OR CONSORTIUMS

Respondents who would wish to respond to this RFP as a Joint Venture [JV] or consortium with B-BBEE entities, must state their intention to do so in their RFP submission. Such Respondents must also submit a signed JV or consortium agreement between the parties clearly stating the percentage [%] split of business and the associated responsibilities of each party. If at the time of the bid submission such a JV or consortium agreement has not been concluded, the partners must submit confirmation in writing of their intention to enter into a JV or consortium agreement should they be awarded business by Transnet through this RFP process. This written confirmation must clearly indicate the percentage [%] split of business and the responsibilities of each party.

Respondent's Signature

In such cases, award of business will only take place once a signed copy of a JV or consortium agreement is submitted to Transnet.

Respondents are to note that for the purpose of Evaluation, a JV will be evaluated based on one consolidated B-BBEE score card (a consolidated B-BBEE Status Level verification certificate) Preference points will be awarded to a bidder for attaining the specific goals requirements in accordance with the table indicated in Section 4.1 of the specific goals Claim Form.

COMMUNICATION (CLARIFICATIONS AND COMPLAINTS)

- 5.1 For specific clarification relating to this RFP, an RFP Clarification Request Form should be submitted to [Thivhonali.Munyai@Transnet.net] before **21 October 2025 at 15H00 PM**, substantially in the form set out in Section 8 hereto. In the interest of fairness and transparency, Transnet's response to such a query will be published on the e-tender portal and Transnet website.
- 5.2 Specific complaints relating to this RFP before or after the closing date should be formally submitted by emailing to groupscmcomplaints@transnet.net. Once the complaint has been submitted, the Transnet SCM Complaints office will acknowledge your complaint and send you a complaint form for completion.
- 5.3 After the closing date of the RFP, a Respondent may only communicate with the Prudence Nkabinde at telephone number 011 584 0821, email Prudence.Nkabinde@Transnet.net on any matter relating to its RFP Proposal.
- 5.4 Respondents are to note that changes to its submission will not be considered after the closing date.
- 5.5 It is prohibited for Respondents to attempt, either directly or indirectly, to canvass any officer or employee of Transnet in respect of this RFP between the closing date and the date of the award of the business.
- 5.6 Respondents found to be in collusion with one another will be automatically disqualified and restricted from doing business with organs of state for a specified period.
- 5.7 Transnet will publish the outcome of this RFP in the National Treasury e-tender portal and Transnet website with 10 days after the award has been finalised. Respondents are required to check the National Treasury e-tender Portal and Transnet website for the results of the tender process. All unsuccessful bidders have a right to request Transnet to furnish reasons for their bid not being successful. This requested must be directed to the contact person stated in the SBD 1 form

6 CONFIDENTIALITY

All information related to this RFP is to be treated with strict confidence. In this regard Respondents are required to certify that they have acquainted themselves with the Non-Disclosure Agreement. All information related to a subsequent contract, both during and after completion thereof, will be treated with strict confidence. Should the need however arise to divulge any information related to this RFP or the subsequent contract, written approval must be obtained from Transnet.

7 COMPLIANCE

The successful Respondent [hereinafter referred to as the [**Service provider**] shall be in full and complete compliance with any and all applicable laws and regulations.

8 EMPLOYMENT EQUITY ACT

Respondents must comply with the requirements of the Employment Equity Act 55 of 1998 applicable to it including (but not limited to) Section 53 of the Employment Equity Act.

9 DISCLAIMERS

Respondents are hereby advised that Transnet is not committed to any course of action as a result of its issuance of this RFP and/or its receipt of Proposals. In particular, please note that Transnet reserves the right to:

- 9.1 modify the RFP's Goods/Services;
- 9.2 award a contract in connection with this Proposal at any time after the RFP's closing date;
- 9.3 award a contract for only a portion of the proposed Goods/Services which are reflected in the scope of this RFP;
- 9.4 split the award of the contract between more than one Supplier/Service provider, as may be explicitly articulated in the conditions or objective criteria to this RFP;
- 9.5 cancel the bid process;
- 9.6 validate any information submitted by Respondents in response to this bid. This would include, but is not limited to, requesting the Respondents to provide supporting evidence. By submitting a bid, Respondents hereby irrevocably grant the necessary consent to Transnet to do so;
- 9.7 request audited financial statements or other documentation for the purposes of a due diligence exercise;
- 9.8 not accept any changes or purported changes by the Respondent to the bid rates after the closing date and/or after the award of the business, unless the contract specifically provided for it;
- 9.9 to cancel the contract and/request that National Treasury place the Respondent on its Database of Restricted Suppliers for a period not exceeding 10 years, on the basis that a contract was awarded on the strength of incorrect information furnished by the Respondent or on any other basis recognised in law;
- 9.10 to award the business to the next ranked bidder, provided that he/she is still prepared to provide the required Goods at the quoted price, should the preferred bidder fail to sign or commence with the contract within a reasonable period after being requested to do so. Under such circumstances, the validity of the bids of the next ranked bidder(s) will be deemed to remain valid, irrespective of whether the outcome of the tender has been published the outcome of the bid process on the National Treasury etender Portal and Transnet website. Bidders may therefore be requested to advise whether they would still be prepared to provide the required Goods at their quoted price.
- 9.11 Request a bidder to furnish further information relating to its Environmental, Social and Governance (ESG) standing at any stage of the procurement or contracting process. This information may not be used for purposes of evaluation and/or disqualify bidder, but may be use for purpose of record and analysis of ESG compliance.
- 9.12 Where sub-contracting is applied in a tender, conduct due diligence assessment on the sub-contractor(s) and this may entail requesting the bidder to provide further information relating to the sub-contractor(s) or directly requesting the information from the sub-contractor(s) as well as conducting any necessary investigations on the sub-contractor(s) to detect issues of "FRONTING".

Note that Transnet will not reimburse any Respondent for any preparatory costs or other work performed in connection with its Proposal, whether or not the Respondent is awarded a contract.

10 LEGAL REVIEW

A Proposal submitted by a Respondent will be subjected to review and acceptance or rejection of its proposed contractual terms and conditions by Transnet's Legal Counsel, prior to consideration for an award of business. A material deviation from the Standard terms or conditions could result in disqualification.

11 SECURITY CLEARANCE

Acceptance of this bid could be subject to the condition that the Successful Respondent, its personnel providing the Services and its subcontractor(s) must obtain security clearance from the appropriate authorities to the level of **CONFIDENTIAL/ SECRET/TOP SECRET**. Obtaining the required clearance is the responsibility of the Successful Respondent. Acceptance of the bid is also subject to the condition that the Successful Respondent will implement all such security measures as the safe performance of the contract may require.

TRANSNET URGES ITS CLIENTS, SUPPLIERS AND THE GENERAL PUBLIC TO REPORT ANY FRAUD OR CORRUPTION TO

IF YOU DON'T REPORT IT, YOU SUPPORT IT!

Against fraud and corruption Confidentiality Guaranteed

Email: Transnet.Reportit@outlook.com

Toll free: 0800 003 056

SMS:0637867403

Please Call Me number: *120*0637867403

Website: https://whistleblowersoftware.com/secure/Transnet

SECTION 3: BACKGROUND, OVERVIEW AND SCOPE OF REQUIREMENTS

1 BACKGROUND

- 1.1 Transnet SOC Limited is a logistics company, comprising of six (6) operating divisions
- (ODs) namely:
- 1.1.1 Transnet Freight Rail (TFR)
- 1.1.2 Transnet Rail Infrastructure Manager (TRIM)
- 1.1.3 Transnet National Port Authority (TNPA)
- 1.1.4 Transnet Port Terminal (TPT)
- 1.1.5 Transnet Pipelines (TPL)
- 1.1.6 Transnet Engineering (TE)
- 1.1.7 Transnet Property (TP)
- 1.2 TFR, the largest division of Transnet SOC Limited, has recently been split into two ODs namely, Transnet Rail Infrastructure Manager (TRIM) and Transnet Freight Rail (TFR). This separation is part of government's Rail Reform program, which was tabled in a white paper on National Rail Policy in 2022. The aim of Rail Reform is to revitalise the rail industry in South Africa and establish an efficient sector wherein various rail operators are granted access to provide superior and economical rail services. An essential element to attaining a reformed market is the establishment of a sustainable rail infrastructure manager, who possesses the capacity to invest in the future demands of the market to unlock growth for the economy at large and provide operators with a high-quality network.
- 1.3 As the world transitions into the Fourth Industrial Revolution, TRIM and TFR have embarked on digital transformation journeys to ensure sustainable business operations and growth. The Digital Transformation Strategy (DTS) is being implemented through the formation of strategic partnerships that foster local industrialisation, augment capacity, capability, and expertise available to improve service delivery, innovation, and value creation.
- 1.4 In response to the Digital Transformation Strategy, TRIM/TFR ICTM has aligned its operating model accordingly to deliver solutions that drive business value and enhance customer experience. Furthermore, ICTM has established programs to revitalise the role of information and technology systems in the organisation, reinvent information and operational technology delivery and future-proof the foundation to keep abreast of rapid technological advancement.
- 1.5 Successful achievement of the DTS objectives will require digital enablement of business process capabilities across the value chain. Currently a high percentage of business processes are supported by manual activities, resulting in substandard operational performance and dissatisfied customers. Digitalisation of

business process capabilities will support more effective decision-making, and operational efficiency and execution.

1.6 To enable the TRIM/TFR DTS, several programs have been identified to automate the TRIM/TFR value chain. The future ICT Reference Architecture (Fig 1) below provides an overview of the programs and the capabilities of the various programs.

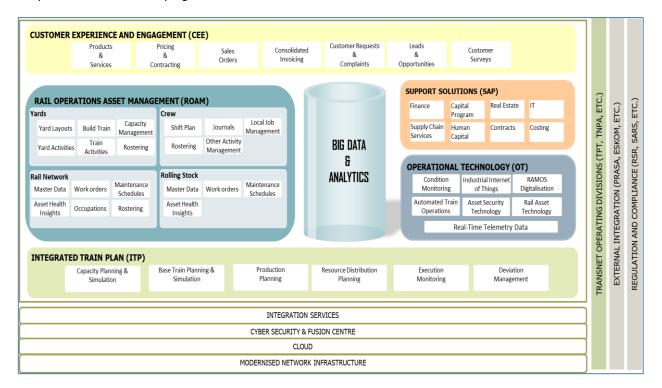


Fig 1 - ICT Reference Architecture

2 EXECUTIVE OVERVIEW

Whereas Transnet is seeking a partner(s) to provide solutions for its provision of TRIM/TFR SAP ECC6 UNICODE Conversion for Period of Three (3) Years nationally, it also seeks to improve its current processes for providing these Services to its end user community throughout its locations.

The selected Service provider(s) must share in the mission and business objectives of Transnet. These mutual goals will be met by meeting contractual requirements and new challenges in an environment of teamwork, joint participation, flexibility, innovation and open communications. In this spirit of partnership, Transnet and its Service provider(s) will study the current ways they do business to enhance current practices and support processes and systems. Such a partnership will allow Transnet to reach higher levels of quality, service and profitability.

Specifically, Transnet seeks to benefit from this partnership in the following ways:

- 2.1 Transnet must receive reduced cost of acquisition and improved service benefits resulting from the Service provider's economies of scale and streamlined service processes.
- 2.2 Transnet must achieve appropriate availability that meets user needs while reducing costs for both Transnet and the chosen Service provider(s).

- 2.3 Transnet must receive proactive improvements from the Service provider with respect to provision of Services and related processes.
- 2.4 Transnet's overall competitive advantage must be strengthened by the chosen Service provider's leading edge technology and service delivery systems.
- 2.5 Transnet end users must be able to rely on the chosen Service provider's personnel for service enquiries, recommendations and substitutions.
- 2.6 Transnet must reduce costs by streamlining its acquisition of Services, including managed service processes on a Group basis.

3 SCOPE OF REQUIREMENTS

Transnet is calling for proposals from experienced service providers with a proven track record for the provision of TRIM/TFR SAP ECC6 UNICODE Conversion for Period of Three (3) Years

3.1 Deliverables:

The key deliveries of this project will contain the following:

- 3.1.1 Detailed Scoping and Planning to Convert to Unicode
 - o All Project Management Activities Required to Convert to Unicode
 - o Develop and Implement Change Management Plan for the Conversion to Unicode
 - o Provide Sizing for ALL Target Unicode Systems
 - o Conversion of ALL ABAPs to be Unicode Compliant Without Any Errors
 - o Provide a Detailed Report of All Code Changes Made
 - o Sandbox Conversion and All Post Processing Tasks
 - Sandbox Perform Database Corrections if needed
 - o Sandbox Interface Analysis and Checks
 - o Sandbox Integration to Core Systems
 - o Sandbox System Testing
 - o Sandbox Testing of All Changed and Related ABAPs for Functionality, Correctness and Performance
 - Development Box Conversion and All Post Processing Tasks
 - o Dev Perform Database Corrections if needed
 - o Dev Interface Analysis and Checks
 - o Dev Integration to Core Systems
 - o Dev System Testing
 - Dev Testing of All Changed and Related ABAPs for Functionality, Correctness and Performance
 - QA Box Conversion and All Post Processing Tasks
 - QA Perform Database Corrections if needed

- QA Interface Analysis and Checks
- o QA Integration to Core Systems
- o QA System Testing
- QA Testing of All Changed and Related ABAPs for Functionality, Correctness and Performance
- User Acceptance Testing
- Production Box Conversion and All Post Processing Tasks
- Production Perform Database Corrections if needed
- o Production Interface Analysis and Checks
- o Production Integration to Core Systems
- o Production System Testing
- Production Testing of All Changed and Related ABAPs for Functionality, Correctness and Performance
- Stabilise All Systems, Including Performance and Resolve All Issues
- Hypercare Support Post Go-Live
- o Provide Technical and Functional Documentation
- o Hands On Training Throughout the Duration of the Project

3.2 In-Scope Requirements

• Unicode Conversion of SAP ECC6 system.

2.2 Out of Scope Requirements

- Data Archiving
- Oracle Database Conversion to SAP Hana Database
- Migration to SAP S/4 Hana

4 GREEN ECONOMY / CARBON FOOTPRINT

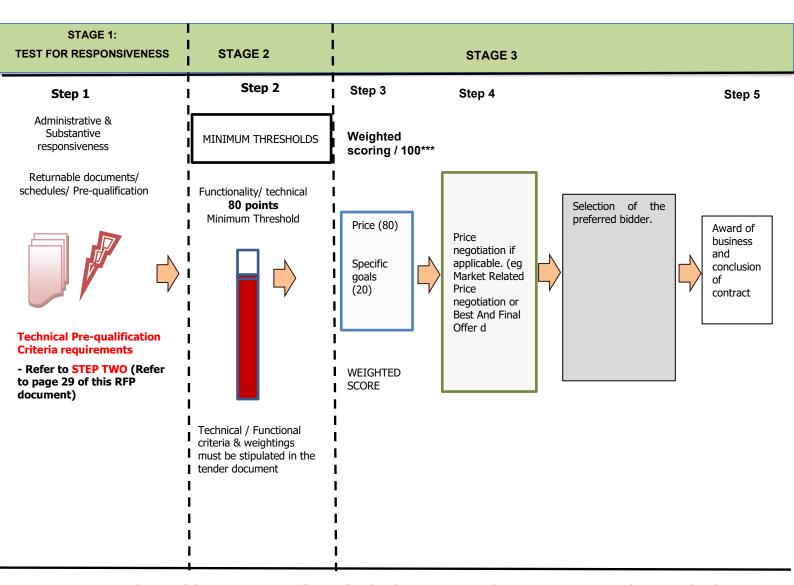
Transnet wishes to have an understanding of your company's position with regard to environmental commitments, including key environmental characteristics such as waste disposal, recycling and energy conservation. *Please submit details of your entity's policies in this regard.*

5 GENERAL SERVICE PROVIDER OBLIGATIONS

- 5.1 The Service provider(s) shall be fully responsible to Transnet for the acts and omissions of persons directly or indirectly employed by them.
- 5.2 The Service provider(s) must comply with the requirements stated in this RFP.

6 EVALUATION METHODOLOGY

Transnet will utilise the following methodology and criteria in selecting a preferred Service provider:



NB: Evaluation of the various stages will normally take place in a sequential manner. However, in order to expedite the process, Transnet reserves the right to conduct the different steps of the evaluation process in parallel. In such instances the evaluation of bidders at any given stage must not be interpreted to mean that bidders have necessarily passed any previous stage(s).

6.1 STEP ONE: Test for Administrative and Substantive Responsiveness

The test for administrative responsiveness will include the following:

	Administrative responsiveness check	RFP Reference
•	Whether the Bid has been lodged on time	Section 1 paragraph 3
•	Whether all Returnable Documents and/or schedules [where applicable] were completed and returned by the closing date and time	Section 5

•	Verify the validity of all returnable documents	Section 5
•	Verify if the Bid document has been duly signed by the authorised respondent	All sections
•	Whether any general and legislation qualification criteria set by Transnet, have been met	All sections
•	Whether the Bid contains a priced offer	Section 4 - Quotation Form
•	Whether the Bid materially complies with the scope and/or specification given	All Sections
•	Entity's financial stability	
	Check for substantive responsiveness	RFP Reference
•	Whether any general and legislation qualification criteria set by Transnet, have been met	All sections including: Section 2 paragraphs, 2.2, 6, 11.2, General Bid Conditions clause 20
•	Whether the Bid contains a priced offer as prescribed in the pricing and delivery schedule	Section 4
•	Whether the Bid materially complies with the scope and/or specification given	All Sections
	 The Bidder must submit proof of SAP Partner Certification in SAP ECC6 Systems (Gold/Silver/Platinum). 	Section 3 – Scope of Work
	 If the bidder is the OEM of the SAP ECC6 software, they must provide necessary evidence stating its ownership and associated competencies. 	

The test for responsiveness [Step One] must be passed for a Respondent's Proposal to progress to Step Two for further pre-qualification

6.2 STEP TWO: Minimum Threshold 80 points for Technical Criteria

The test for the Technical and Functional threshold will include the following:

EV	/ALUATION CI	RITERIA	
Industry Experience within SAP ECC environment [The bidder shall be required to have proven track record in the industry for a minimum period of 2 years]	15%		Proof/ Evidence
The bidder has ≥5 years proven record	4	15,00%	
The bidder has ≥4 years <5 years proven record	3	11,25%	The bidding company should submit a
The bidder has ≥3 years < 4 years proven record	2	7,50%	company profile detailing a proven track record in implementing
The bidder has ≥2 years < 3 years proven record	1	3,75%	SAP ECC solutions, show the number of years in operation.
The bidder has less than ≥1 year proven record	0	0,00%	
2. Previous Project Experience - SAP ECC Unicode Conversion [The bidder shall be required to prove that they successfully concluded a similar project/s amounting to the contract value of at least R2m minimum]	25%		Proof/ Evidence
Bidder provided Four (4) or more reference letters with at least One (1) letter having a contract value of at least R2 million	4	25,0%	Submit written references letters of projects not older than 5 years in
Bidder provided three (3) reference letters with at least One (1) letter having a contract value of at least R2 million	3	18,75%	implementing SAP ECC Unicode Conversion, which shall be used to verify the bidder's

Bidder provided Two (2) reference letters with at least One (1) letter having a contract value of at least R2 million	2	12,5%	previous performance and service delivery. The references must specifically set out whether the bidder is
Bidder provided one (1) reference letters with at least One (1) letter having a contract value of at least R2 million	1	6,25%	experienced in the capacities as set out in the Scope Of Work and indicate the value of
Reference letters provided with one letter having a contract value of <r2m <br="">No evidence provided</r2m>	0	0,0%	the contract. Reference letter must show contract value, be on a client letterhead, signed, with both email and telephone details. A letter not having of these will not be considered.
3. Implementation Methodology	10%		Proof/ Evidence
Bidder provided an implementation methodology that complies with the SAP			The bidder must
ACTIVATE methodology.	2	10,0%	provide a methodology that meets the requirements of the SAP ACTIVATE
ACTIVATE methodology. Bidder provided an implementation methodology that complies varies from the SAP ACTIVATE methodology	1	5,0%	that meets the requirements of the

			submitted that does not address all phases will not be considered.
4. Qualifications and experience of Technical Team	25%		Proof/ Evidence
The CV and qualifications submitted reveals that at least 4 team members currently employed by the bidding company and that will be allocated to this project are in possession of the following certifications or similar: • SAP Certified Technology Associate - System Administration (Oracle)	4	25,0%	
The CV and qualifications submitted reveals that at least 3 team members currently employed by the bidding company and that will be allocated to this project are in possession of the following certifications or similar: • SAP Certified Technology Associate - System Administration (Oracle)	3	18,75%	The bidder must provide CV's and proof of qualifications and certifications of the team that will be assigned to the project.
The CV and qualifications submitted reveals that at least 2 team members currently employed by the bidding company and that will be allocated to this project are in possession of the following certifications or similar: • SAP Certified Technology Associate - System Administration (Oracle)	2	12,50%	CVs that are not supported by certified qualifications, or that are supported by uncertified qualifications will not be considered.
The CV and qualifications submitted reveals that at least 1 team members currently employed by the bidding company and that will be allocated to this project are in possession of the following certifications or similar: • SAP Certified Technology Associate - System Administration (Oracle)	1	6,25%	

Did not provide the information (CVs, qualifications, and certifications) of the team that would be assigned to the project	0	0,0%	
5. Experience in Unicode conversion [Perform the required Unicode conversion activities in a test/sandbox environment, SAP Development, QA and Production landscapes]	25%		Proof/ Evidence
The bidding company submitted x4 or more team members who have implemented at least two (2) SAP Unicode conversion projects. The CVs must clearly indicate traceable experience in Unicode conversion and possession of a Back-End Developer – ABAP Cloud certification.	4	25,0%	Detailed CV's and qualifications of the proposed SAP certificate Associates resources showing total years of experience and
The bidding company submitted x3 team members who have implemented at least two (2) SAP Unicode conversion projects. The CVs must clearly indicate traceable experience in Unicode conversion and possession of a Back-End Developer – ABAP Cloud certification.	3	18,75%	traceable experience in SAP Unicode conversion with the following certification - Back-End Developer - ABAP Cloud. CVs that are not supported by certified
The bidding company submitted x2 team members who have implemented at least two (2) SAP Unicode conversion projects. The CVs must clearly indicate traceable experience in Unicode conversion and possession of a Back-	2	12,5%	qualifications, or that are supported by uncertified qualifications will not be considered.

End Developer – ABAP Cloud certification.			
The bidding company submitted x1 team member who has implemented at least two (2) SAP Unicode conversion projects. The CVs must clearly indicate traceable experience in Unicode conversion and possession of a Back-End Developer – ABAP Cloud certification.	1	6,25%	
Did not provide the information (CVs, qualifications, and certifications) of the team that would be assigned to the project	0	0,0%	

Respondents are to note that Transnet will round off final technical scores to the nearest 2 (two) decimal places for the purposes of determining whether the technical threshold has been met.

The minimum threshold for technical/functionality [Step Two] must be met or exceeded for a Respondent's Proposal to progress to Step Four for final evaluation

6.2 **STEP THREE Evaluation and Final Weighted Scoring**

Price Criteria [Weighted score 80 points]: a)

Evaluation Criteria	RFP Reference
Commercial offer	Section 4

Transnet will utilise the following formula in its evaluation of Price:

$$PS = 80 \left(1 - \frac{Pt - Pmin}{Pmin}\right) OR PS = 90 \left(1 - \frac{Pt - Pmin}{Pmin}\right)$$

Where:

Ps Score for the Bid under consideration Price of Bid under consideration Pt Pmin = Price of lowest acceptable Bid

b) **Specific Goals** [Weighted score 20 point]

- Specific goals preference points claim form
- Preference points will be awarded to a bidder for attaining the specific goals requirements in accordance with the table indicated in Section 4.1 of the specific goals Claim Form.

6.3 SUMMARY: Applicable Thresholds and Final Evaluated Weightings

Thresholds	Minimum Threshold
Technical	80

Evaluation Criteria	Final Weighted Scores
Price	80
Specific goals – Scorecard	20
TOTAL SCORE:	100

6.4 STEP FOUR: Price Negotiations

- Respondents are to note that Transnet may not award a contract if the price offered is not market-related. In this regard, Transnet reserves the right to engage in PTN with the view to achieving a market-related price or to cancel the tender. Negotiations will be done in a sequential manner i.e.:
 - first negotiate with the highest ranked bidder or cancel the bid, should such negotiations fail,
 - o negotiate with the 2nd and 3rd ranked bidders (if required) in a sequential manner.
- In the event of any Respondent being notified of such short-listed/preferred bidder status, his/her bid, as well as any subsequent negotiated best and final offers (BAFO), will automatically be deemed to remain valid during the negotiation period and until the ultimate award of business.
- Should Transnet conduct post tender negotiations, Respondents will be requested to provide their best and final offers to Transnet based on such negotiations. Where a market related price has been achieved through negotiation, the contract will be awarded to the successful Respondent(s).

6.5 **Objective Criteria**

Transnet reserves the right to award the business to the highest scoring bidder/s unless objective criteria justify the award to another bidder. The objective criteria Transnet may apply in this bid process include:

- Skills Transfer and Capacity Building for Transnet;
- Impact on Transnet's Return On Investment;
- Rotation of Suppliers to promote opportunities for other suppliers, by overlooking a supplier that has been awarded business repeatedly overtime in order to benefit other suppliers in the market;
- the bidder:
- is undergoing a process of being restricted by Transnet or other state institution that Transnet may be aware of.
- can, as necessary and in relation to the proposed contract, demonstrate that he or she possesses the professional and technical qualifications, professional and technical competence, financial resources,

- equipment and other physical facilities, managerial capability, reliability, experience and reputation, expertise and the personnel, to perform the contract,
- has the legal capacity to enter into the contract
- is insolvent, in receivership, under Business Rescue as provided for in chapter 6 of the Companies Act, 2008, bankrupt or being wound up, has his affairs administered by a court or a judicial officer, has suspended his business activities, or is subject to legal proceedings in respect of any of the foregoing,
- complies with the legal requirements, if any, stated in the tender data and
- is able, in the option of the employer to perform the contract free of conflicts of interest.

6.6 STEP FIVE: Award of business and conclusion of contract

- Immediately after approval to award the contract has been received, the successful bidder(s) will be informed of the acceptance of his/their Bid by way of a Letter of Award. Thereafter the final contract will be concluded with the successful Respondent(s). where applicable.
- Alternatively, acceptance of a letter of award by the Successful Respondent. will constitute the final contract read together with their RFQ response and the Standard Terms and Conditions. This will be stated in the letter of award.

Date & Company Stamp

SECTION 4: PRICING AND DELIVERY SCHEDULE

Respondents are required to complete the table below:

Item No	Description of Item	Unit/ Quantity	Rate per unit	TOTAL PRICE OF ITEM [ZAR]
1	Planning and Preparation			
2	Pre-Conversion Assessments			
3	Configuration Services (End-to-end Unicode conversion process across all SAP environments (Sandbox, Development, QA, and Production)			
4	Testing and Validation			
5	Mock cutover, i.e. Dry Run / Implementation			
6	Go live/ Solution Deployment			
7	Post Implementation support (Hypercare) 3 months			
8	Project Management			
9	Travel The successful bidder will be required to factor in their travel costs into their implementation cost.			
		TOTAL PRICE (excl. VAT)	
		VAT 15% (if ap	oplicable)	
	Total Inclusive o	f VAT (where ap	oplicable)	

Respondents are to note that Transnet will round off final pricing scores to the nearest 2 (two) decimal places.

Notes to Pricing:

- a) Respondents are to note that if the price offered by the highest scoring bidder is not market-related, Transnet may not award the contract to that Respondent. Transnet may-
 - (i) negotiate a market-related price with the Respondent scoring the highest points or cancel the RFP;
 - (ii) if that Respondent does not agree to a market-related price, negotiate a market-related price with the Respondent scoring the second highest points or cancel the RFP;
 - (iii) if the Respondent scoring the second highest points does not agree to a market-related price, negotiate a market-related price with the Respondent scoring the third highest points or cancel the RFP.

If a market-related price is not agreed with the Respondent scoring the third highest points, Transnet must cancel the RFP.

Respondent's Signature	Date & Company Stamp

- b) Prices must be quoted in South African Rand inclusive of VAT.
- c) Any disbursement not specifically priced for will not be considered/accepted by Transnet.
- d) To facilitate like-for-like comparison bidders must submit pricing strictly in accordance with this pricing schedule and not utilise a different format. Deviation from this pricing schedule could result in a bid being declared non-responsive.
- e) Rates proposed must be aligned with the Guide on Hourly Fee Rates for Consultants" by the Department of Public Service and Administration (DPSA);
- f) Prices are to be quoted on a delivered basis to Transnet.
- g) Please note that should you have offered a discounted price(s), Transnet will only consider such price discount(s) in the final evaluation stage if offered on an unconditional basis.
- h) Respondents, if awarded the contract, are required to indicate that their prices quoted would be kept firm and fixed for the contract duration. [Not to be confused with bid validity period Section 2, clause 1]

YES	

1. DISCLOSURE OF CONTRACT INFORMATION

PRICES TENDERED

Respondents are to note that, on award of business, Transnet is required to publish the outcome of the RFQ and information of the successful Respondents *inter alia* on the National Treasury e-Tender Publication Portal, (www.etenders.gov.za), as required per National Treasury Instruction Note 09 of 2022/2023.

JOHANNESBURG STOCK EXCHANGE DEBT LISTING REQUIREMENTS

Transnet may also be required to disclose information relating to the subsequent contract i.e. the name of the company, goods/services provided by the company, the value and duration of the contract, etc. in compliance with the Johannesburg Stock Exchange (JSE) Debt Listing Requirements.

DOMESTIC PROMINENT INFLUENTIAL PERSONS (DPIP) OR FOREIGN PROMINENT PUBLIC OFFICIALS (FPPO)

Transnet is free to procure the services of any person within or outside the Republic of South Africa in accordance with applicable legislation. Transnet shall not conduct or conclude business transactions, with any Respondents without having:

- Considered relevant governance protocols;
- Determined the DPIP or FPPO status of that counterparty; and
- Conducted a risk assessment and due diligence to assess the potential risks that may be posed by the business relationship.

As per the Transnet Domestic Prominent Influential Persons (DPIP) and Foreign Prominent Public Officials (FPPO) and Related Individuals Policy available on Transnet website https://www.transnet.net/search/pages/results.aspx?k=FPIDP#k=DPIP, Respondents are required to disclose any commercial relationship with a DPIP or FPPO (as defined in the Policy) by completing the following section:

Para & Company Stan

The below form contains personal information as defined in the Protection of Personal Information Act, 2013 (the "Act"). By completing the form, the signatory consents to the processing of her/his personal information in accordance with the requirements of the Act. Consent cannot unreasonably be withheld. Is the Respondent (Complete with a "Yes" or "No") A DPIP/FPPO Closely Related Closely to a DPIP/FPPO Associated to a **DPIP/FPPO** List all known business interests, in which a DPIP/FPPO may have a direct/indirect interest or significant participation or involvement. **Shareholding** Registration No Name Role in the **Status Entity Entity** (Mark % Number the applicable **Business Business** option with an X) (Nature of **Non-Active** Active interest/ Participation) 1 2

Respondents declaring a commercial relationship with a DPIP or FPPO are to note that Transnet is required to annually publish on its website a list of all business contracts entered into with DPIP or FPPO. This list will include successful Respondents, if applicable.

2. SERVICE LEVELS

3

- 2.1 An experienced national account representative(s) is required to work with Transnet's procurement department. [No sales representatives are needed for individual department or locations]. Additionally, there shall be a minimal number of people, fully informed and accountable for this agreement.
- 2.2 Upon commencement Transnet will ascertain complete application of the solution within a period of two (2) months.
- 2.3 Transnet reserves the right to request that any member of the Service provider's team involved on the Transnet account be replaced if deemed not to be adding value for Transnet.
- 2.4 The Service provider guarantees that it will achieve a 100% [a hundred per cent]] service level on the following measures:
 - a) Random checks on compliance with specifications
 - b) On-time delivery
- 2.5 The Service provider must provide a telephone number for customer service calls.
- 2.6 Failure of the Service provider comply with stated service level requirements will give Transnet the right to cancel the contract in whole, without penalty to Transnet, giving 30 [thirty] calendar days' notice to the Service provider its intention to do so.

Acceptance of Service Levels:

YES NO	
--------	--

3. RISK

Respondents must elaborate on the control measures put in place by their entity, which would mitigate the risk to Transnet pertaining to potential non-performance by the Respondent, in relation to:

Respondent's Signature

Date & Company Stamp

3.1	1 Quality and specification of Goods/Services delivered:								
3.2	Continuity of	f supply:							
3.3	Compliance v	with the Occ	upationa	al Health a	nd Safety	Act, 85 of 1993	3:		
3.4	Compliance v	with the Nat	ional Ra	ilway Safe	ty Regulat	tor Act, 16 of 2	002:		
SIGNED at _			on thi	s da	v of			_20	
SIGNATURE	OF WITNESSES	;			ADDRESS	OF WITNESSES			
1									
2									
SIGNATURE	of Responden	nt's authori	ised repi	RESENTATI	/E:			_	
	DN:								
I/We	SECTION 5					URNABLE DO	CUME	NTS	
[name o		company,	close	corporati		partnership]	of	[full	address]
carrying on b	ousiness trading	operating as							-
represented	by								
	ty as								
being duly a		•				or Members or Co cuments relating			
	13 C.110			copic	, 430			F. 5F656	

FULL NAME(S)	CAPACITY	SIGNATURE
	_	
	_	
	the abovementioned Goods/Services	

I/We agree to be bound by those conditions in Transnet's:

- Master Agreement (which may be subject to amendment at Transnet's discretion if applicable); (i)
- (ii) General Bid Conditions; and
- (iii) any other standard or special conditions mentioned and/or embodied in this Request for Proposal.

I/We accept that unless Transnet should otherwise decide and so inform me/us in the letter of award, this Proposal [and, if any, its covering letter and any subsequent exchange of correspondence], together with Transnet's acceptance thereof shall constitute a binding contract between Transnet and me/us.

Should Transnet decide that a formal contract should be signed and so inform me/us in a letter of award [the **Letter** of Award], this Proposal [and, if any, its covering letter and any subsequent exchange of correspondence] together with Transnet's Letter of Award, shall constitute a binding contract between Transnet and me/us until the formal contract is signed.

I/We further agree that if, after I/we have been notified of the acceptance of my/our Proposal, I/we fail to enter into a formal contract if called upon to do so, or fail to commence the supply/provision of Goods/Services within 2 [two] weeks thereafter, Transnet may, without prejudice to any other legal remedy which it may have, recover from me/us any expense to which it may have been put in calling for Proposals afresh and/or having to accept any less favourable Proposal.

Furthermore, I/we agree to a penalty clause/s which will allow Transnet to invoke a penalty against us for noncompliance with material terms of this RFP including the delayed delivery of the Goods/Services due to nonperformance by ourselves, , etc.

I/we agree that non-compliance with any of the material terms of this RFP, including those mentioned above, will constitute a material breach of contract and provide Transnet with cause for cancellation.

ADDRESS FOR NOTICES

The law of the Republic of South Africa shall govern any contract created by the acceptance of this RFP. The domicilium citandi et executandi shall be a place in the Republic of South Africa to be specified by the Respondent hereunder, at

Respondent's Signature	Date & Company Stamp

which all legal documents may be served on the Respondent who shall agree to submit to the jurisdiction of the courts of the Republic of South Africa. Foreign Respondents shall, therefore, state hereunder the name of their authorised representative in the Republic of South Africa who has the power of attorney to sign any contract which may have to be entered into in the event of their Proposal being accepted and to act on their behalf in all matters relating to such

contr	ract.		
Resp	condent to indicate the details of its domicilium of	<i>citandi et executandi</i> hereund	der:
Name	ne of Entity:		
Facsi	simile:		
Addre	ress:		
	TIFICATION OF AWARD OF RFP		
	soon as possible after approval to award the c		
=	vider] will be informed of the acceptance of its	•	
	uding successful and unsuccessful bidders, in the		·
-	t to request reasons for the bid not to be succes	sful and Transnet has a duty	to provide those reasons on receipt
or the	ne request from the bidder.		
VALI	IDITY PERIOD		
Trans	nsnet requires a validity period of 180 Busines	ss Days from closing date	e (03 July 2026) against this RFP,
exclu	uding the first day and including the last day.		
NAM	ME(S) AND ADDRESS / ADDRESSES OF DIR	ECTOR(S) OR MEMBER(S)
The F	Respondent must disclose hereunder the full nam	ne(s) and address(s) of the di	rector(s) or members of the company
or clo	ose corporation [C.C.] on whose behalf the RFP	is submitted.	
(i)	Registration number of company / C.C.		
(ii)	Registered name of company / C.C.		
(iii)	Full name(s) of director/member(s)	Address/Addresses	ID Number(s)
RETU	URNABLE DOCUMENTS		
Retur	irnable Documents means all the documents, S	ections and Annexures, as I	isted in the tables below. There are

three types of returnable documents as indicated below and Respondents are urged to ensure that these documents are returned with their bids based on the consequences of non-submission as indicated below:

Mandatory Returnable	Failure to provide all these Mandatory Returnable Documents at the
Documents	Closing Date and time of this RFP will result in a Respondent's
	disqualification.

Returnable Documents Used for	Failure to provide all Returnable Documents used for purposes of			
Scoring	scoring a bid, by the closing date and time of this bid will not result			
	in a Respondent's disqualification. However, Bidders will receive an			
	automatic score of zero for the applicable evaluation criterion.			
Essential Returnable Documents	Failure to provide essential Returnable Documents will result in			
	Transnet affording Respondents a further opportunity to submit by			
	a set deadline. Should a Respondent thereafter fail to submit the			
	requested documents, this may result in a Respondent's			
	disqualification.			

All Returnable Sections, as indicated in the header and footer of the relevant pages, must be signed, stamped and dated by the Respondent.

a) Mandatory Returnable Documents

Respondents are required to submit with their bid submissions the following <u>Mandatory Returnable</u> <u>Documents</u>, and also to confirm submission of these documents by so indicating [Yes or No] in the tables below:

MANDATORY RETURNABLE DOCUMENTS	SUBMITTED [Yes/No]
SECTION 4 : Pricing and Delivery Schedule	
The Bidder must submit proof of SAP Partner Certification in SAP ECC6 Systems (Gold/Silver/Platinum). OR	
If the bidder is the OEM of the SAP ECC6 software, they must provide necessary evidence	
stating its ownership and associated competencies.	

b) Returnable Documents Used for Scoring

In addition to the requirements of section (a) above, Respondents are further required to submit with their Proposals the following **Returnable Documents Used for Scoring** and also to confirm submission of these documents by so indicating [Yes or No] in the table below:

RETURNABLE DOCUMENTS USED FOR SCORING	SUBMITTED [Yes or No]
Valid proof of Respondent's compliance to Specific Goals requirements stipulated in	
Section 9 of this RFP	
B-BBEE Level of contributor (1 or 2) -10 points	
Entities that are at least 51% Black Owned -10 Points	
Non-Compliant and/or B-BBEE Level 3-8 contributors- 0 Points	
Valid proof of Respondent's compliance to Specific GoalB requirements stipulated in	
Section 9 of this RFP (Valid B-BBEE certificate or Sworn- Affidavit as per DTIC guidelines)	
CV,s	
Qualifications	

RETURNABLE DOCUMENTS USED FOR SCORING	SUBMITTED [Yes or No]
Implementation plan	
Industry Experience within SAP ECC environment	
Previous Project Experience - SAP ECC Unicode Conversion	
Implementation Methodology	
Qualifications and experience of Technical Team	
Experience in Unicode conversion	

c) Essential Returnable Documents:

, Respondents are further required to submit the following **Essential Returnable Documents** with their RFP and to confirm submission of these documents by so indicating [Yes or No] in the table below:

ESSENTIAL RETURNABLE DOCUMENTS & SCHEDULES	SUBMITTED [Yes or No]
In the case of Joint Ventures, a copy of the Joint Venture Agreement or written confirmation of the intention to enter into a Joint Venture Agreement	
Latest Financial Statements signed by your Accounting Officer or latest Audited Financial Statements plus 2 previous years	
Section 1: SBD1 Form	
SECTION 5 : Proposal Form and List of Returnable documents	
SECTION 6 : Certificate Of Acquaintance with RFP, Terms & Conditions & Applicable Documents	
SECTION 7 : RFP Declaration and Breach of Law Form	
Valid Tax Pin	
CSD Report	
Annexure A: Draft Master Agreement	
Annexure B: Transnet General Bid Conditions	
Annexure C: Transnet's Supplier Integrity Pact	
Annexure D: Transnet's Non-Disclosure Agreement	

CONTINUED VALIDITY OF RETURNABLE DOCUMENTS

The successful Respondent will be required to ensure the validity of all returnable documents, for the duration of any contract emanating from this RFP. Should the Respondent be awarded the contract [**the Agreement**] and fail to present Transnet with such renewals as and when they become due, Transnet shall be entitled, in addition to any other rights and remedies that it may have in terms of the eventual Agreement, to terminate such Agreement immediately without any liability and without prejudice to any claims which Transnet may have for damages against the Respondent.

rights and remedies that it may	have in terms of the eve	entual Agreement, to ter	minate such Agreement immediately
without any liability and without p	orejudice to any claims w	hich Transnet may have	for damages against the Respondent.
SIGNED at	on this	day of	20
Respondent's Signature			Date & Company Stamp

SIGNATURE OF WITNESSES	ADDRESS OF WITNESSES
1 Name	
2 Name	
SIGNATURE OF RESPONDENT'S AUTHORISED REPRESENTA NAME: DESIGNATION:	_

SECTION 6: RFQ DECLARATION CERTIFICATE OF ACQUAINTANCE & BREACH OF LAW FORM WITH RFP

By signing this certificate the Respondent is deemed to acknowledge that he/she has made himself/herself thoroughly familiar with, and agrees with all the conditions governing this RFP. This includes those terms and conditions contained in any printed form stated to form part hereof, including but not limited to the documents stated below. As such, Transnet SOC Ltd will recognise no claim for relief based on an allegation that the Respondent overlooked any such term or condition or failed properly to take it into account for the purpose of calculating tendered prices or any other purpose:

1	Transnet's General Bid Conditions
2	Master Agreement and SLA attached
3	Transnet's Supplier Integrity Pact
4	Non-disclosure Agreement

Note: Should a Respondent be successful and awarded the bid, they will be required to complete a Supplier Declaration Form for registration as a vendor onto the Transnet vendor master database.

Should the Bidder find any terms or conditions stipulated in any of the relevant documents quoted in the RFP unacceptable, it should indicate which conditions are unacceptable and offer alternatives by written submission on its company letterhead, attached to its submitted Bid. Any such submission shall be subject to review by Transnet's Legal Counsel who shall determine whether the proposed alternative(s) are acceptable or otherwise, as the case may be. A material deviation from any term or condition may result in disqualification.

Bidders accept that an obligation rests on them to clarify any uncertainties regarding any bid to which they intend to respond on, before submitting the bid. The Bidder agrees that he/she will have no claim or cause of action based on an allegation that any aspect of this RFP was unclear but in respect of which he/she failed to obtain clarity.

The bidder understands that his/her Bid will be disqualified if the Certificate of Acquaintance with RFP documents included in the RFP as a returnable document, is found not to be true and complete in every respect.

SECTION 7: RFP DECLARATION AND BREACH OF LAW FORM

We hereby certify that:

- 1. Transnet has supplied and we have received appropriate responses to any/all questions [as applicable] which were submitted by ourselves for RFP Clarification purposes;
- 2. We have received all information we deemed necessary for the completion of this Request for Proposal [RFP];
- 3. We have been provided with sufficient access to the existing Transnet facilities/sites and any and all relevant information relevant to the Goods/Services as well as Transnet information and Employees, and have had sufficient time in which to conduct and perform a thorough due diligence of Transnet's operations and business requirements and assets used by Transnet. Transnet will therefore not consider or permit any pre- or post-contract verification or any related adjustment to pricing, service levels or any other provisions/conditions based on any incorrect assumptions made by the Respondent in arriving at his Bid Price.

- 4. At no stage have we received additional information relating to the subject matter of this RFP from Transnet sources, other than information formally received from the designated Transnet contact(s) as nominated in the RFP documents;
- 5. We are satisfied, insofar as our entity is concerned, that the processes and procedures adopted by Transnet in issuing this RFP and the requirements requested from Bidders in responding to this RFP have been conducted in a fair and transparent manner;
- 6. We have complied with all obligations of the Bidder/Supplier as indicated in the Transnet Supplier Integrity which includes but are not limited to ensuring that we take all measures necessary to prevent corrupt practices, unfairness and illegal activities in order to secure or in furtherance to secure a contract with Transnet;
- 7. we declare that an owner / member / director / partner / shareholder/employee of our entity has / has not been [delete as applicable] a former employee or board member of Transnet in the past 10 years. I further declare that if they were a former employee or board member of Transnet in the past 10 years that they were/were not involved in the bid preparation or had access to the information related to this RFP; and

8.	If such a relationship as indicated in paragraph 7, exists, the Respondent is to complete the following sec				
	FULL NAME OF OWNER/MEMBER/DIRECTOR/ PARTNER/SHAREHOLDER/EMPLOYEE:	ADDRESS:			
	Indicate nature of relationship with Transnet:				

[Failure to furnish complete and accurate information in this regard will lead to the disqualification of a response and may preclude a Respondent from doing future business with Transnet. Information provided in the declarations may be used by Transnet and/or its affiliates to verify the correctness of the information provided]

9. We declare, to the extent that we are aware or become aware of any relationship between ourselves and Transnet [other than any existing and appropriate business relationship with Transnet] which could unfairly advantage our entity in the forthcoming adjudication process, we shall notify Transnet immediately in writing of such circumstances.

BIDDER'S DISCLOSURE (SBD4)

12 PURPOSE OF THE FORM

12.1 Any person (natural or juristic) may make an offer or offers in terms of this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution of the Republic of South Africa and further expressed in various pieces of legislation, it is required for the bidder to make this declaration in respect of the details required hereunder.

12.2 Where a person/s are listed in the Register for Tender Defaulters and / or the List of Restricted Suppliers, that person will automatically be disqualified from the bid process.

1	3	Bid	dder'	's dec	clarat	ion

13.1 Is the bidder, or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest¹ in the enterprise, employed by the state?

YES/NO

13.1.1. If so, furnish particulars of the names, individual identity numbers, and, if applicable, state employee numbers of sole proprietor/ directors / trustees / shareholders / members/ partners or any person having a controlling interest in the enterprise, in table below.

Full Name	Identity Number	Name of State institution

13.2 Do you, or any person connected with the bidder, have a relationship with any person who is employed by the procuring institution?	YES/NO
13.2.1. If so, furnish particulars:	
13.3 Does the bidder or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest in the enterprise have any interest in any other related enterprise whether or not they are bidding for this contract?	YES/NO
13.3.1. If so, furnish particulars:	

¹ the power, by one person or a group of persons holding the majority of the equity of an enterprise, alternatively, the person/s having the deciding vote or power to influence or to direct the course and decisions of the enterprise.

14 DECLARATION

I, the undersigned, (name)...... in submitting the accompanying bid, do hereby make the following statements that I certify to be true and complete in every respect:

- 14.1 I have read and I understand the contents of this disclosure;
- 14.2 I understand that the accompanying bid will be disqualified if this disclosure is found not to be true and complete in every respect;
- 14.3 The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However, communication between partners in a joint venture or consortium² will not be construed as collusive bidding.
- 14.4 In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications, prices, including methods, factors or formulas used to calculate prices, market allocation, the intention or decision to submit or not to submit the bid, bidding with the intention not to win the bid and conditions or delivery particulars of the products or services to which this bid invitation relates.
- 14.5 The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.
- 14.6 There have been no consultations, communications, agreements or arrangements made by the bidder with any official of the procuring institution in relation to this procurement process prior to and during the bidding process except to provide clarification on the bid submitted where so required by the institution; and the bidder was not involved in the drafting of the specifications or terms of reference for this bid.
- 14.7 I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

I CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 12, 13 and 14 ABOVE IS CORRECT.

I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF PARAGRAPH 6 OF PFMA SCM INSTRUCTION 03 OF 2021/22 ON PREVENTING AND COMBATING ABUSE IN THE SUPPLY CHAIN MANAGEMENT SYSTEM SHOULD THIS DECLARATION PROVE TO BE FALSE.

² Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

BREACH OF LAW

We further hereby certify that *I/we* (the bidding entity and/or any of its directors, members or partners) *have/have* not been [delete as applicable] found guilty during the preceding 5 [five] years of a serious breach of law, including but not limited to a breach of the Competition Act, 89 of 1998, by a court of law, tribunal or other administrative body. The type of breach that the Respondent is required to disclose excludes relatively minor offences or misdemeanours, e.g. traffic offences. This includes the imposition of an administrative fine or penalty. Where found quilty of such a serious breach, please disclose:

NATURE OF BREACH:	
DATE OF BREACH:	
	at Transnet SOC Ltd reserves the right to exclude any Respondent from the n or entity have been found guilty of a serious breach of law, tribunal or
SIGNED at	on this day of 20
For and on behalf of	AS WITNESS:
duly authorised hereto	
Name:	Name:
Position:	Position:
Signature:	Signature:
Date:	Registration No of Company/CC
Place:	Registration Name of Company/CC

Respondent's Signature

Date & Company Stamp

SECTION 8: RFP CLARIFICATION REQUEST FORM

RFP No: HOAC-H	D-50849
RFP deadline for q	uestions / RFP Clarifications: Before 21 October 2025 at 15H00 PM
TO:	Transnet SOC Ltd
ATTENTION:	Thivhonali Munyai
EMAIL	[Thivhonali.Munyai@Transnet.net]
DATE:	
FROM:	
RFP Clarification N	o [to be inserted by Transnet]
Tar Clarificación re	o fite se meticed sy manshely
	REQUEST FOR RFP CLARIFICATION
	_

SECTION 9: SPECIFIC GOALS POINTS CLAIM FORM

This preference form must form part of all bids invited. It contains general information and serves as a claim for preference points for specific goals Contribution. Transnet will award preference points to companies who provide valid proof of evidence of as per the table below.

NB: BEFORE COMPLETING THIS FORM, BIDDERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF SPECIFIC GOALS, AS PRESCRIBED IN THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT, 2000.

1. GENERAL CONDITIONS

- 1.1 The following preference point systems are applicable to all bids:
 - the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
 - the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).
- 1.2 The value of this bid is estimated to **not exceed** R50 000 000 (all applicable taxes included) and therefore the 80/20 preference point system shall be applicable. Despite the stipulated preference point system, Transnet shall use the lowest acceptable bid to determine the applicable preference point system in a situation where all received acceptable bids are received outside the stated preference point system.
- 1.3 Preference points for this bid shall be awarded for:
 - (a) Price;
 - (b) B-BBEE Status Level of Contribution; and
 - (c) Any other specific goal determined in Transnet preferential procurement policy.
- 1.4 The maximum points for this bid are allocated as follows:

	POINTS
PRICE	80
B-BBEE STATUS LEVEL OF CONTRIBUTION	
B-BBEE Level of contributor (1 or 2) -10 points	20
Entities that are at least 51% Black Owned -10 Points	
Non-Compliant and/or B-BBEE Level 3-8 contributors- 0 Points	
Total points for Price and Specific Goals must not exceed	100

- 1.5 Failure on the part of a bidder to submit proof of evidence for any of the specific goals together with the bid will be interpreted to mean that preference points are not claimed.
- 1.6 The purchaser reserves the right to require of a bidder, either before a bid is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the purchaser.

2. **DEFINITIONS**

- (a) "all applicable taxes" includes value-added tax, pay as you earn, income tax, unemployment insurance fund contributions and skills development levies;
- (b) **"B-BBEE"** means broad-based black economic empowerment as defined in section 1 of the Broad-Based Black Economic Empowerment Act;

- (c) "B-BBEE status level of contributor" means the B-BBEE status received by a measured entity based on its overall performance using the relevant scorecard contained in the Codes of Good Practice on Black Economic Empowerment, issued in terms of section 9(1) of the Broad-Based Black Economic Empowerment Act;
- (d) "Ownership" means 51% black ownership
- (e) **"bid"** means a written offer in a prescribed or stipulated form in response to an invitation by an organ of state for the supply/provision of services, works or goods, through price quotations, advertised competitive bidding processes or proposals;
- (f) "Broad-Based Black Economic Empowerment Act" means the Broad-Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003);
- (g) **"EME"** means an Exempted Micro Enterprise as defines by Codes of Good Practice under section 9 (1) of the Broad-Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003);
- (h) **"functionality"** means the ability of a bidder to provide goods or services in accordance with specification as set out in the bid documents
- (i) "Price" includes all applicable taxes less all unconditional discounts.
- (j) "Proof of B-BBEE Status Level of Contributor"
 - i) the B-BBBEE status level certificate issued by an authorised body or person;
 - ii) a sworn affidavit as prescribed by the B-BBEE Codes of Good Practice; or
 - iii) any other requirement prescribed in terms of the B-BBEE Act.
- (k) "QSE" means a Qualifying Small Enterprise as defines by Codes of Good Practice under section 9 (1) of the Broad-Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003);
- (I) "rand value" means the total estimated value of a contract in South African currency, calculated at the time of bid invitations, and includes all applicable taxes and excise duties.
- (m) **"Specific goals"** means targeted advancement areas or categories of persons or groups either previously disadvantaged or falling within the scope of the Reconstruction and Development Programme identified by Transnet to be given preference in allocation of procurement contracts in line with section 2(1) of the PPPFA.

3. POINTS AWARDED FOR PRICE

3.1 THE 80/20 PREFERENCE POINT SYSTEMS

A maximum of 80 points is allocated for price on the following basis:

80/20

$$Ps = 80 \left(1 - \frac{Pt - P\min}{P\min} \right)$$

Where

Ps = Points scored for comparative price of bid under consideration

Pt = Comparative price of bid under consideration

Pmin = Comparative price of lowest acceptable bid

In terms of Transnet Preferential Procurement Policy (TPPP) and Procurement Manuals, the following preference points must be awarded to a bidder who provides the relevant required evidence for claiming points

Respondent's Signature

Selected Specific Goal	Number of points allocated (80/20)
B-BBEE Level of contributor (1 or 2)	10
Entities that are at least 51% Black Owned	10
Non-Compliant and/or B-BBEE Level 3-8 contributors	0

4. EVEDINCE REQUIRED FOR CLAIMING SPECIFIC GOALS

4.1 In terms of Transnet Preferential Procurement Policy (TPPP) and Procurement Manuals, preference points must be awarded to a bidder for providing evidence in accordance with the table below:

Specific Goals	Acceptable Evidence
B-BBEE	B-BBEE Certificate / Sworn- Affidavit / B-BBEE CIPC Certificate (in case of JV, a consolidated scorecard will be accepted) as per DTIC guideline
Entities that are 51 % Black Owned	CI B-BBEE Certificate / Sworn- Affidavit / B-BBEE CIPC Certificate (in case of JV, a consolidated scorecard will be accepted) as per DTIC guideline

4.2 The table below indicates the required proof of B-BBEE status depending on the category of enterprises:

Enterprise	B-BBEE Certificate & Sworn Affidavit
Large	Certificate issued by SANAS accredited verification agency
QSE	Certificate issued by SANAS accredited verification agency Sworn Affidavit signed by the authorised QSE representative and attested by a Commissioner of Oaths confirming annual turnover and black ownership (only black- owned QSEs - 51% to 100% Black owned)
	[Sworn affidavits must substantially comply with the format that can be obtained on the DTI's website at www.dti.gov.za/economic empowerment/bee codes.jsp.]
EME ³	Sworn Affidavit signed by the authorised EME representative and attested by a Commissioner of Oaths confirming annual turnover and black ownership Certificate issued by CIPC (formerly CIPRO) confirming annual turnover and black ownership
	Certificate issued by SANAS accredited verification agency only if the EME is being measured on the QSE scorecard

- 4.3 A trust, consortium or joint venture (including unincorporated consortia and joint ventures) must submit a consolidated B-BBEE Status Level verification certificate for every separate bid.
- 4.4 Tertiary Institutions and Public Entities will be required to submit their B-BBEE status level certificates in terms of the specialized scorecard contained in the B-BBEE Codes of Good Practice.
- A person will not be awarded points for B-BBEE status level if it is indicated in the bid documents that such a bidder intends sub-contracting more than 25% of the value of the contract to any other enterprise that does not qualify for at least the points that such a bidder qualifies for, unless the intended sub-contractor is an EME that has the capability and ability to execute the sub-contract.

5.	BID	DECL	ARA ^T	TION
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5.1	Bidders who claim points in respect of B-BBEE Status Level of Contribution	must complete	the following:		
6.	B-BBEE STATUS LEVEL OF CONTRIBUTION CLAIMED				
6.1	B-BBEE Status Level of Contribution: . =(maximum of 20 points)				
	(Points claimed in respect of paragraph 6.1 must be in accordance with the 4.1 and must be substantiated by relevant proof of B-BBEE status level of control of the substantiated by relevant proof of B-BBEE status level of control of the substantiated by relevant proof of B-BBEE status level of control of the substantial of the substan		ted in paragraph		
7.	SUB-CONTRACTING				
7.1	Will any portion of the contract be sub-contracted?				
	(Tick applicable box)				
	YES NO				
7.1.1	If yes, indicate: i) What percentage of the contract will be subcontracted ii) The name of the sub-contractor iii) The B-BBEE status level of the sub-contractor iv) Whether the sub-contractor is an EME or QSE. (Tick applicable box) YES NO				
	v) Specify, by ticking the appropriate box, if subcontracting with any of the	e following en	terprises:		
	: An EME or QSE which is at last 51% owned by:	EME √	QSE √		
	Black people	LITE V	QSE V		
	Black people who are youth				
	Black people who are women				
	Black people with disabilities				
	Black people living in rural or underdeveloped areas or townships				
	Cooperative owned by black people				
	Black people who are military veterans				
	OR				
	Any EME				
	Any QSE				
8.	DECLARATION WITH REGARD TO COMPANY/FIRM				
8.1	Name of company/firm:				
8.2	VAT registration number:	· ···			
8.3	Company registration number:				
8.4	TYPE OF COMPANY/ FIRM				
	 □ Partnership/Joint Venture / Consortium □ One person business/sole propriety □ Close corporation □ Company □ (Pty) Limited [TICK APPLICABLE BOX] 				
8.5	DESCRIBE PRINCIPAL BUSINESS ACTIVITIES				
8.6	COMPANY CLASSIFICATION				

Respondent's Signature

	□ Supp □ Profe	ssional Service provider r Service providers, e.g. transporter, e	etc.			
8.7	Total number of years the company/firm has been in business:					
8.8	points claim	I/we, the undersigned, who is / are duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the B-BBE status level of contribution of the foregoing certificate, qualifies the company/ firm for the preference(s) shown and I / we acknowledge that:				
	i) The info	ormation furnished is true and correct				
		eference points claimed are in accorda s form;	nce with the General Conditions as indicated in paragraph			
	6.1, the	_	a result of points claimed as shown in paragraph 1.4 and sh documentary proof to the satisfaction of the purchaser			
	matter	required in terms of the Preferential	Procurement Regulations, 2022 which will affect or has ser may, in addition to any other remedy it may have			
	(a)	disqualify the person from the biddi	ng process;			
	(b)	recover costs, losses or damages person's conduct;	it has incurred or suffered as a result of that			
	(c)	cancel the contract and claim any da to make less favourable arrangeme	mages which it has suffered as a result of having nts due to such cancellation;			
	(d)		ed a portion of the bid to another person without right to penalise the bidder up to 10 percent of			
	(e)	shareholders and directors who ac National Treasury from obtaining by	ractor, its shareholders and directors, or only the ted on a fraudulent basis, be restricted by the usiness from any organ of state for a period not alteram partem (hear the other side) rule has			
	(f)	forward the matter for criminal pros	secution.			
	WITNESSE	g				
1.			SIGNATURE(S) OF BIDDERS(S)			
			DATE:			
2.			ADDRESS			
			ADDRESS			

Respondent's Signature

SECTION 10: NON-COMPULSORY RFP BRIEFING

The in the control of		
It is hereby certified that –		
1		
2		
2.		
Representative(s) of		
attended the RFP briefing in respect of the prop	oosed Goods/Services to be rendered in terms of th	nis RFP on
TRANSNET'S REPRESENTATIVE	RESPONDENT'S REPRESENTATIVE	
DATE	DATE	
	EMAIL	
NOTE:		

This certificate of attendance must be filled in duplicate, one copy to be kept by Transnet and the other copy to be kept by the bidder.

SECTION 11: PROTECTION OF PERSONAL INFORMATION

- 1. The following terms shall bear the same meaning as contemplated in Section 1 of the Protection of Person information act, No.4 of 2013.("POPIA"):
 - consent; data subject; electronic communication; information officer; operator; person; personal information; processing; record; Regulator; responsible party; special information; as well as any terms derived from these terms.
- 2. Transnet will process all information by the Respondent in terms of the requirements contemplated in Section 4(1) of the POPIA:
 - Accountability; Processing limitation; Purpose specification; Further processing limitation; Information quality; Openness; Security safeguards and Data subject participation.
- 3. The Parties acknowledge and agree that, in relation to personal information that will be processed pursuant to this RFP, the Responsible party is "Transnet" and the Data subject is the "Respondent". Transnet will process personal information only with the knowledge and authorisation of the Respondent and will treat personal information which comes to its knowledge as confidential and will not disclose it, unless so required by law or subject to the exceptions contained in the POPIA.
- 4. Transnet reserves all the rights afforded to it by the POPIA in the processing of any of its information as contained in this RFP and the Respondent is required to comply with all prescripts as detailed in the POPIA relating to all information concerning Transnet.
- 5. In responding to this bid, Transnet acknowledges that it will obtain and have access to personal information of the Respondent. Transnet agrees that it shall only process the information disclosed by Respondent in their response to this bid for the purpose of evaluating and subsequent award of business and in accordance with any applicable law.
- 6. Transnet further agrees that in submitting any information or documentation requested in this RFP, the Respondent is consenting to the further processing of their personal information for the purpose of, but not limited to, risk assessment, assurances, contract award, contract management, auditing, legal opinions/litigations, investigations (if applicable), document storage for the legislatively required period, destruction, de-identification and publishing of personal information by Transnet and/or its authorised appointed third parties.
- 7. Furthermore, Transnet will not otherwise modify, amend or alter any personal data submitted by the Respondent or disclose or permit the disclosure of any personal data to any third party without the prior written consent from the Respondent. Similarly, Transnet requires the Respondent to process any personal information disclosed by Transnet in the bidding process in the same manner.
- 8. Transnet shall, at all times, ensure compliance with any applicable laws put in place and maintain sufficient measures, policies and systems to manage and secure against all forms of risks to any information that may be shared or accessed pursuant to this RFP (physically, through a computer or any other form of electronic communication).
- 9. Transnet shall notify the Respondent in writing of any unauthorised access to information, cybercrimes or suspected cybercrimes, in its knowledge and report such crimes or suspected crimes to the relevant authorities in accordance with applicable laws, after becoming aware of such crimes or suspected crime. The Respondent must

Respondent's Signature	Date & Company Stamp

take all necessary remedial steps to mitigate the extent of the loss or compromise of personal information and to restore the integrity of the affected personal information as quickly as is possible.

- 10. The Respondent may, in writing, request Transnet to confirm and/or make available any personal information in its possession in relation to the Respondent and if such personal information has been accessed by third parties and the identity thereof in terms of the POPIA. The Respondent may further request that Transnet correct (excluding critical/mandatory or evaluation information), delete, destroy, withdraw consent or object to the processing of any personal information relating to the Respondent in Transnet's possession in terms of the provision of the POPIA and utilizing Form 2 of the POPIA Regulations.
- 11. In submitting any information or documentation requested in this RFP, the Respondent is hereby consenting to the processing of their personal information for the purpose of this RFP and further confirming that they are aware of their rights in terms of Section 5 of POPIA

Respondents	are	required	to	provide	consent	helow:
respondents	ale	i equii eu	w	provide	COHSCHIL	DEIOW.

YES		NO	
163		NO	

- 12. Further, the Respondent declares that they have obtained all consents pertaining to other data subject's personal information included in its submission and thereby indemnifying Transnet against any civil or criminal action, administrative fines or other penalty or loss that may arise as a result of the processing of any personal information that the Respondent submitted.
- 13. The Respondent declares that the personal information submitted for the purpose of this RFP is complete, accurate, not misleading, is up to date and may be updated where applicable.

	· · · · · · · · · · · · · · · · · · ·
Signature of Respondent's author	rised renresentative:

Should a Respondent have any complaints or objections to processing of its personal information, by Transnet, the Respondent can submit a complaint to the Information Regulator on https://www.justice.gov.za/inforeg/, click on contact us, click on complaints.IR@justice.gov.za

Respondent's Signature