SCOPE OF WORK

PROVISION OF MAINTENANCE AND REPAIR OF HEATING, VENTILATION AND AIR CONDITIONING SYSTEM (HVAC) & PIPE LEAK DETECTION (PIPE SPECTROLINE) FOR MOBILE EQUIPMENT FOR 12 MONTHS AT RICHARDS BAY TERMINAL



Figure 1: Transnet Cover Theme

1. BACKGROUND

6/7 series core business is the handling of dry bulk commodities, either entering or exiting via the Richards Bay harbour premises. A fleet of articulated hauler vehicles, lift trucks as well as mobile harbour cranes are utilised to move the cargo.

This fleet of vehicles is serviced by technical personnel in the maintenance workshops on a scheduled basis and requires a seamless supply chain of maintenance materials. The fleet comprises of haulers, excavators, skid steer loaders, dumpers and lifting equipment (cranes, high reach stackers and forklifts).

Failure of these equipment's' accessories viz. HVAC system units, create an unpleasant operating environment for the equipment operators which might lead to reduced productivity, citing the port climatic conditions. Acquiring these services will assist in the required maintenance's execution on the HVAC system ensuring their reliable operation and timeous attendance to any problem that could occur reducing the mobile equipment HVAC system unavailability at any given time of the day.

2. OBJECTIVES

The main objective of this SOW is for the maintenance and repairs of HVAC systems and pipe spectroline on mobile harbor equipment on an as and when required basis to maintain the fleet equipment to acceptable standard for a period of twelve months.

3. THE SCOPE

3.1. The *service provider* is required to provide the following services on mobile equipment:

- **3.1.1**. Maintenance of **HVAC system** on quarterly basis (every 3 months).
- **3**.1.1.1 Check for correct functioning of control switches.
 - Check if all electronic connections are secured.
 - Inspect for any gas or oil leak.
 - Inspect belt's tension and belt drive.
 - Clean condenser, fan and evaporator coils.
 - Inspect mountings of components.
 - Check and secure all covers.
 - Apply corrosion resistance inside and outside of the unit.
 - Check fan bearings and lubricate.

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- Test and commission.
- Blow drainage system clean.
- Check for loose wiring and tighten.
- Check operation of fan motor and blades.
- Note running amps and set overload.
- Check system for correct refrigerant charge.
- Note any defects and recommend on how critical it is.
- **3.1.2**. Maintenance of pipe spectroline on quarterly basis (every 3 months).
 - Inspect all air corn pipes for air leak
 - Repair pipe gas seals
 - Repair pipe bull nose fittings
 - Repair pipe connectors
 - Perform pipe sectorization on all leaking air corn pipes
- **3.1.3**. Provide HVAC system and pipe sectorization repairs services on an as and when required basis.
- **3.1.4**. Remove, supply new and fit HVAC system on an as and when required basis.
- **3.1.5**. Inspect and recommend on required repairs on an as and when required basis
- **3.1.6**. Response to call outs on emergency HVAC system failure.
- **3.1.7**. Refilling of refrigerant gas on an as and when required basis.
- **3.1.8**. As minimum, TPT requires the following crew for HVAC system maintenance:
- 3.1.8.1 Service provider must provide a practitioner with a valid gas licence which is approved by SERRACA OR SAQCC OR Department of empl. Labour
- 3.1.8.2 Submit 4 or more traceable references of mobile equipment HVAC systems service and maintenance in the past 4 years. TPT reserve the right to contact service providers to verify provided testimonials. The references should be in a manner of service, maintenance contracts conducted and should include the period, duration and costs amounted to and/or paid invoices to concluded similar works.
- 3.1.8.3 Submit one (1) trade test certificate for air conditioning and refrigeration technician which is approved by SAQCC OR SARACCA OR department Domestic/residential certificate will not be considered.
- 3.1.8.4Two (2) trade hand/assistance.

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- **3.1.9.** As per above crew structure, the service provider will be expected to provide a minimum of two crews who would be shared between maintenance and standby.
- 3.1.10. The service provider will be expected to do a skill transfer to Transnet employees during the HVAC and pipe spectroline 12 months contract.

4. PORT INFORMATION

The Port of Richards bay is situated to the south (approximate 7km) of the town centre and is a secure area with security control points. All entry is controlled and a permit for personnel is required on entry and is for the cost of the successful contractor. All transport cost similarly should be included in the price submitted. The climatic conditions at the facility are severe and suppliers must recognise this fact. These are:

Relative Humidity Up to 95 %

Temperature range Min 5 Deg C– Max 45 Deg C

Corrosion Severe with metallic dust and sea fret/salt

Allowance for packaging and shelf life in this non conditioned atmosphere must be made and prospective tenderers must describe their methodology in their submission.

5. APPLICABLE TERMS AND CONDITIONS

- 5.1 All units supplied must comply with manufacturer's specifications.
- 5.2 All units supplied must comply with SANS standards.
- 5.3 Cost to supply, repair and service HVAC systems to be furnished as per list attached.

6. SERVICE PROVIDER'S RESPONSIBILITIES

The Service Provider shall:

- 6.1. Provide all the necessary skills, resources, tools, equipment and expertise to carry out the works in this scope of work.
- 6.2. Review, familiarize and understand the proposed site including all constraints and environmental factors.
- 6.3. Review, familiarize and understand the operational requirements of the facilities in the Port of Richards Bay.
- 6.4. Supply complete method statement of new installation as well as any repairs as per scope of work.
- 6.5. Provide any other reasonable works required to successfully deliver the services to the *Employer* on time, on budget and at acceptable quality.
- 6.6. Provide all necessary SHE compliance documentation as per Transnet Port Terminals SHE specifications, always including the submission and approval of a Safety File and SHE Officer on site.

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- 6.7. Hand over all documentation including condition reports after services, repairs, and installation.
- 6.8. Train and mentor Transnet employees using Transnet HVAC tools and equipment, A report of the skills and knowledge shared with Transnet employees will be requested from the service provider.

7. CONTRACT MANAGEMENT

- 7.1. Daily report: A daily report must be submitted to the technical manager for all services/repairs for the day.
- 7.2. Weekly report: A weekly report must be submitted to the technical manager, this must contain detailed information of all defects noted.
- 7.3. Monthly report: A detailed status monthly report must be submitted to the technical manager on the 26th day of every month, containing planned work, completions, and outstanding actions.
- 7.4. Service Level Agreement (SLA) meetings: Compulsory quarterly attendance.

8. GUARANTEES AND WARRANTEES

- 8.1. The *service provider* is expected to submit a minimum of 12 months guarantee on all new supplied HVAC system.
- 8.2. The *service provider* is expected to submit a minimum of 12 months warrantee on workmanship for maintenance, repairs, and fitment of new HVAC system.

9. RESPONSE TIME

The *service provider* is expected to submit and commit to response time for callouts. This time will be used to evaluate the *service provider* and the service provider will have to comply with it for the duration of the contract. Ideally, Transnet is expecting the response times for callouts to not exceed 1 hour. This is based on the operation requirements of the Port. i.e. when there are delays, all efforts are put to ensure the delays are solved in the shortest time.

10. PROVISION OF AS-BUILD INFORMATION

The *service provider* requests As-Built Information and other technical data by submitting a request for information to the *employer*. The Employer will provide as much of the requested information as is possible. The *service provider* is responsible for verifying that the information provided to him/her is accurate.

11. QUALITY ASSURANCE REQUIREMENTS

The *service provider* must submit (post award) the following quality management system documents to the *employer* as part of his programme before commencing with any work:

- 11.1 Quality Control Plan for the contract.
- 11.2. Quality Policy.
- 11.3. Work method to be used in completing the works.

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12. HEALTH AND SAFETY REQUIREMENTS

The *service provider* shall comply with Transnet Port Terminals Health Safety and Environmental Specification number: Operations — SHE Service Provider Specification SHEQ PRO 021.

- > The contractor shall ensure that he signs the **Permit to Work** before commencing any work at TPT.
- ➤ The contractor shall ensure that he signs the **Hot Work Permit** before commencing any hot work at TPT.
- > The contractor must ensure that the **Safety File** is checked and approved by SHEQ department before commencing any work at TPT.
- > The contractor must ensure that the **37.2 Mandatory Agreement** document is signed by both TPT personnel and the Contractor before commencing any work at TPT.
- The contractor must ensure that the Principal Contractor Appointment Letter is completed and signed before commencing any work at TPT.

13. DRAWINGS AND OTHER DOCUMENTATION

The *employer* will issue any available drawings and spec sheets on request. The *service provider* will provide drawings and spec sheet to the *employer* on supplied parts and units.

14. DOCUMENT CONTROL

The *service provider* will be expected to submit and keep (and make available to Transnet on request) inspection, maintenance and repairs reports for the duration of the contract, and 6 months after the contract term. All work to be in accordance with the SHEQ, environmental specification, quality and general requirement.

15. SPARES AND MATERIALS

The *service provider* will be issued with a set of spares to be fitted on equipment by Transnet.

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16. GOVERNING CODES, STANDARDS AND SPECIFICATIONS

Title	Document No.
National and international standards	
Earth-moving machinery - Operator enclosure environment	
Part 4: Heating, ventilating and air conditioning (HVAC) test	SANS 1630-4
method and performance	
Earth-moving machinery - Safety Part 11: Requirements for	SANS 20474-11
earth and landfill compactors	3/11/3/2017 1 11
Air conditioners, liquid chilling packages and heat pumps	
with electrically driven compressors for space heating and	SANS 54511-1
cooling Part 1: Terms, definitions and classification	
Air conditioners, liquid chilling packages and heat pumps	
with electrically driven compressors for space heating and	SANS 54511-2
cooling Part 2: Test conditions	
Air conditioners, liquid chilling packages and heat pumps	0.110 5.45.4.0
with electrically driven compressors for space heating and	SANS 54511-3
cooling Part 3: Test methods	
Air conditioners, liquid chilling packages and heat pumps	
with electrically driven compressors for space heating and	SANS 54511-4
cooling - Part 4: Operating requirements, marking and	
instructions	

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