



Criteria		Description	Weight (Points) %	Scoring Principal		Company #1		Company #2	
						Score	Comments	Score	Comments
Eligibility	1. Competency Certificates	Submit one (1) trade test refrigeration mechanic (industrial) certificate approved by either SARRACA OR SAQCC OR Department of Labour. Domestic/residential certificate will not be considered	Yes/No	Failure to submit the one trade test for refrigeration (industrial) certificate approved by either SARRACA OR SAQCC OR Department of Labour will lead to automatic disqualification	YES/NO				
		Service provider must provide a valid gas license for a practitioner which is approved by either SARRACA OR SAQCC OR Department of Employment and Labour. The certificate can be in the form of either a document or a card which has not expired. The license provided can be for a practitioner employed by the bidding company or for any other company.		Failure to submit a practitioner with a valid gas license approved by either SARRACA OR SAQCC OR Department of Employment and Labour will lead to automatic disqualification	YES/NO				
Scoring Criteria	1. Experience	Submit 4 or more traceable references in the form of testimonial letters of mobile equipment HVAC systems service and maintenance in the past. TPT reserves the right to contact provided references to confirm testimonials. The testimonial letters missing one of below 8 below won't be considered: A) On a company letterhead of the satisfied third-party company B) Type of service they got from the bidding company C) Name of the bidding company D) Date or period of contract E) Level of satisfaction with the service provided by bidding Company F) Presiding officer's name G) Designation H) Signature	50	4 and more traceable references provided	50 Points				
				2 to 3 and more traceable references provided	20 Points				
				1 or 0 traceable reference provided	0 Point				
				12 months or more guarantee confirmation provided	25 Points				
	2. Guarantees	Submit the minimum of 12 months guaranty on workmanship. The service provider must commit to the quality of work/repairs done. This confirmation is to be in a letter with the company's letterhead. Letter not drafted on a company letter head & without commitment of quality of work will not be considered	25	11 months and less or no guarantee provided	0 Point				
				60 mins or less response time provided	25 Points				
	3. Response time	Submit response time for callouts. This is the time it will take the service provider to arrive on site for maintenance and repairs from the time they are called to come inside the port for a faulty air conditioner. This confirmation must be in a letter on the company's letterhead.	25	(61-120) mins response time provided	10 Points				
				More than 120 mins. response provided	0 Point				
						100			

Technical Qualification Threshold = 80%.